Attachment 1



# Library and Recreation Department Fee Assistance Program 2022-2023 Guidelines

The City of Pleasanton offers a Fee Assistance Program for residents that would like to participate in Library and Recreation programs but may not have the financial means.

## <u>Eligibility</u>

1. Must provide proof of Pleasanton residency, living within Pleasanton's city limits (i.e. PG&E bill, water or garbage bill, rental agreement, etc.).

2. Must provide proof of additional assistance (i.e. school-lunch program letter, CalFresh, CARE Credit, FERA Program, CA Life-Line Program, California Head Start Letter, Medi-Cal eligibility letter, Social Security Statement with a Bank Statement, etc.).

## Maximum Allocation

\$500 per family per household of two or more \$250 per single household

## Co-Payment

25% of class fees and supply fee is required

The fee assistance recipient or the recipient's parent and/or legal guardian must pay the applicable co-payment(s) at time of registration. Refunds of a co-payment are available per the Library and Recreation Department Refund Policy.

### Use of Fee Assistance Funds

Applicants may receive fee assistance once each fiscal year (July 1 to June 30), provided funding is available. Fee Assistance funds are available on a first come, first-served basis. Full funds are not guaranteed.

### **Application Process**

Interested individuals/household members may turn in fee assistance applications at any time during the year. An adult parent/guardian in a household must be the main applicant and the children and other family members must be listed in the "family members" section. The City of Pleasanton does not discriminate on the basis of race, color, national origin, gender, age, medical condition, marital status, or religious belief.

### All Fee Assistance Applications and supporting documentation are confidential.

- Any past due accounts must be settled <u>before</u> application for fee assistance will be considered.
- Most activities listed in the City of Pleasanton Activities Guide are eligible for assistance. Please inquire with staff for eligible programs.
- The Library and Recreation Department will make the final determination of a resident's funding approval based on the fee assistance application and program guidelines.

Applications can be submitted at Recreation Services located inside the Pleasanton Library or by emailing completed application and supporting documents to: <u>recreation@cityofpleasantonca.gov</u>.