

FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

Abode Services

Rapid Re-Housing

USD\$ 120,000.00 USD\$ 150,000.00 Requested

Report 1

Due date (mm/dd/yyyy)

Report 1 not required

✓ Report 1 submitted: 1/12/2023

[Un-Submit](#)

1. Name of person completing the report:

Lakea Williams

2. Title:

Program Manager

3. Telephone and e-mail:

510-393-0864 lakeawilliams@abodeservices.org

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

The Tri-Valley Pleasanton Rapid Rehousing Program provided services in Pleasanton for nine households during the July-December 22-23 FY We currently have four housed, 4 in housing search and 1 exit into permanent housing.

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

N/A

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

N/A

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and households who were not included in the previous report.

<input type="text" value="3"/>	Number of NEW PLEASANTON CLIENTS	3 total to date
<input type="text" value="3.00"/>	TOTAL	3.00 TOTAL

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):

Clients who did not state their incomes are reported as >80% AMI.

<input type="text" value="2"/>	Extremely Low Income (<30% AMI)	2 total to date
<input type="text" value="1"/>	Very Low Income (30% to 50% AMI)	1 total to date
<input type="text"/>	Low Income (50% to 80% AMI)	
<input type="text"/>	Moderate Income and Above (>80% AMI)	
<input type="text"/>		
<input type="text" value="3.00"/>	SUBTOTAL	3.00 SUBTOTAL
<input type="text" value="3.00"/>	TOTAL	3.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

<input type="text" value="1"/>	White	1 total to date
<input type="text" value="1"/>	White + HISPANIC/LATINO	1 total to date
<input type="text" value="1"/>	Black/African American	1 total to date
<input type="text"/>	Black/African American + HISPANIC/LATINO	
<input type="text"/>	Asian	
<input type="text"/>	Asian + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native	
<input type="text"/>	American Indian/Alaskan Native + HISPANIC/LATINO	
<input type="text"/>	Native Hawaiian/Other Pacific Islander	
<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and White	
<input type="text"/>	American Indian/Alaskan Native and White + HISPANIC/LATINO	
<input type="text"/>	Asian and White	
<input type="text"/>	Asian and White + HISPANIC/LATINO	
<input type="text"/>	Black/African American and White	
<input type="text"/>	Black/African American and White + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and Black/African American	
<input type="text"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
<input type="text"/>	Other/Multi Racial	
<input type="text"/>	Other/Multi Racial + HISPANIC/LATINO	
<input type="text" value="3.00"/>	TOTAL	3.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

<input type="text"/>	Seniors (62 and older)	
<input type="text"/>	People with Disabilities	
<input type="text"/>	Female-Headed Households	
<input type="text"/>	Youth	
<input type="text" value="3"/>	Homeless	3 total to date
<input type="text" value="3.00"/>	TOTAL	3.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHS) contract's Scope of Work in Exhibit A.

3	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	3 total to date
6	Target to be served.	6 total to date
9.00	TOTAL	9.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

N/A

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

N/A

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

N/A

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

The original purpose is to house 6 individual households. We are on track to spend the entire grant.

FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

Centro Legal de la Raza

Fair and Secure Housing Project

USD\$ 40,000.00 USD\$ 41,131.00 Requested

[Previous Submitted Application](#)

[Next Submitted Application](#)

Report 1

Due date (mm/dd/yyyy) 1/15/2023

Report 1 not required

✓ Report 1 submitted: 1/12/2023

Un-Submit

1. Name of person completing the report:

Brenda Orellana

2. Title:

Contracts and Grants Compliance Officer

3. Telephone and e-mail:

510-227-4451 borellana@centrolegal.org

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

In the first half of the contract, 11 (7 in Q1 and 4 in Q2) clients received legal consultation and 0 received representation. One legal representation case is ongoing. Because of the ongoing Alameda County eviction moratorium, there are only a few types of eviction cases that can proceed at this time. Therefore, there are few representation cases currently coming to Centro from Pleasanton because there are a very limited number of cases proceeding in court. Many cases are on pause and are not reported until the case is closed. The few cases that can proceed are often much more complicated and take longer to resolve than cases seen prior to the eviction moratorium. There is currently one open legal representation case which began in FY 21-22, but because the case has not been closed, we cannot yet report it. We expect to be able to include that legal representation case once closed, in our FY 22-23 report.

We anticipate a wave of evictions after the county moratorium ends. The county moratorium is currently expected to expire around May 1, 2023. We expect our legal representation numbers to increase significantly after the moratorium expires. In preparation for the end of the moratorium, we have created many in-house templates for common motions, responsive pleadings, and more to ensure that we can represent as many low-income tenants as possible when the moratorium ends. We have also created an array of in-house legal templates, ranging from letters that tenants can send to landlords who have illegally locked them out of their apartments to court documents tenants can complete on their own and file in court. These materials will ensure that, when the eviction moratorium expires, we will equip tenants with the guidance they might need to effectively advocate for themselves to preserve our capacity for tenants most in need of full legal representation.

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

During the last contract, we realized that we needed to increase our direct outreach efforts in Pleasanton because the number of clients we expected to reach decreased in the last half of last year. We learned that because this is our first time contracting with the City of Pleasanton, we will need to make continued outreach efforts to expand the number of tenants who are aware of our services. We are pleased to report that these outreach efforts have greatly helped, which is shown by the fact that we are on track to reach our consult deliverables. We plan on continuing these outreach efforts.

Additionally, we have shared a direct referral form with the City of Pleasanton's Housing Division, as well as partners such as CityServe of the Tri-

Valley. By nurturing these partnerships, we have been able to streamline the process for tenants in need to access our services. We are also planning on hosting a "train the trainer" presentation for CityServe staff to train them on tenants' rights, so that they know what to look for and how to make high-quality referrals.

We also plan to explore more outreach partnerships to ensure that other organizations serving Pleasanton clients are aware of our services. We continue to conduct countywide workshops and distribute flyers advertising our services in the Tri-Valley area.

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

By far, the most common trend we are seeing among Pleasanton tenants is uncertainty about when the Alameda County moratorium protections will end and what that means for their rights currently. In many of those cases, we observed landlords attempting to evict tenants by serving illegal eviction notices claiming bases for eviction that are illegal under the Alameda County eviction moratorium. Additionally, the Pleasanton tenants we have assisted have experienced multiple forms of harassment, including continued threats of eviction. We know that empowering tenants with information about their rights under the eviction moratorium and the tools to assert them is the best thing we can do to prevent displacement, and are pursuing two new opportunities to reach and empower as many tenants as we can. To respond to these threats of displacement, we are planning to host a "Train the Trainer" presentation with CityServe of the Tri-Valley to educate them on tenants' rights, so that they can educate their clients and ensure that tenants in need of representation get to us. Additionally, we plan to host a Know Your Rights presentation at the Multi-Service Center in Livermore before the moratorium expires, to equip all Tri-Valley tenants with information about their rights. We will also be doing county-wide outreach to spread the word about tenant protections as the end of the moratorium nears, through avenues including radio spots, text message blasts, Zoom presentations, and more. Lastly, we will continue to leverage the position we created within the Tenants' Rights team to handle direct referrals from our ERAP staff when tenants who have applied to ERAP have questions about their rights.

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and households who were not included in the previous report.

11	Number of NEW PLEASANTON CLIENTS	11 total to date
11.00	TOTAL	11.00 TOTAL

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):

Clients who did not state their incomes are reported as >80% AMI.

8	Extremely Low Income (<30% AMI)	8 total to date
3	Very Low Income (30% to 50% AMI)	3 total to date
	Low Income (50% to 80% AMI)	
	Moderate Income and Above (>80% AMI)	
11.00	SUBTOTAL	11.00 SUBTOTAL
11.00	TOTAL	11.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

2	White	2 total to date
1	White + HISPANIC/LATINO	1 total to date
1	Black/African American	1 total to date
	Black/African American + HISPANIC/LATINO	
	Asian	
	Asian + HISPANIC/LATINO	
	American Indian/Alaskan Native	
	American Indian/Alaskan Native + HISPANIC/LATINO	
	Native Hawaiian/Other Pacific Islander	

<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and White	
<input type="text" value="2"/>	American Indian/Alaskan Native and White + HISPANIC/LATINO	2 total to date
<input type="text"/>	Asian and White	
<input type="text"/>	Asian and White + HISPANIC/LATINO	
<input type="text"/>	Black/African American and White	
<input type="text"/>	Black/African American and White + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and Black/African American	
<input type="text"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
<input type="text" value="3"/>	Other/Multi Racial	3 total to date
<input type="text" value="2"/>	Other/Multi Racial + HISPANIC/LATINO	2 total to date
<input type="text" value="11.00"/>	TOTAL	11.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

<input type="text" value="4"/>	Seniors (62 and older)	4 total to date
<input type="text" value="7"/>	People with Disabilities	7 total to date
<input type="text" value="6"/>	Female-Headed Households	6 total to date
<input type="text" value="0"/>	Youth	0 total to date
<input type="text" value="1"/>	Homeless	1 total to date
<input type="text" value="18.00"/>	TOTAL	18.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHS) contract's Scope of Work in Exhibit A.

<input type="text" value="11"/>	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	11 total to date
<input type="text" value="13"/>	Target to be served.	13 total to date
<input type="text" value="24.00"/>	TOTAL	24.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

Although we have not reported any legal representation cases yet, we are at 41% of our goal of reaching 27 clients. We have an ongoing legal representation case that we believe will close soon and we will be able to count it in the next report, and another legal representation case that is just beginning. We believe that once the moratorium lifts, our representation numbers will increase dramatically.

Moreover, we have laid the groundwork for a trusting relationship with the Pleasanton community. Through our flyering efforts, we have been able to get our organization's name out into the community so that when tenants do need us, they know where to turn. We have also invested in community partnerships. We have utilized our quarterly check-ins with the Tri-Valley cities and other partners to educate city staff and community-based organizations on tenant's rights, so that they can provide triage support and can quickly connect tenants to Centro Legal. We also connected with a social worker with the Pleasanton Unified School District who reached out with housing questions for parents. We also have held "Train the Trainer" presentations with La Familia to educate them on how to support tenants and get them connected to Centro. We also collaborate with ECHO Housing to ensure that tenants get connected to the help they need. These relationships will be critical in ensuring that we can connect with tenants and serve as many tenants as possible once the impending eviction wave hits, after County moratorium protections end.

Lastly, Centro Legal continues to build out a comprehensive toolbox of Know Your Rights materials and pro per packets to educate and empower tenants to assert their rights and take the steps necessary to preserve their housing. These materials include a security deposit demand letter, a letter to dispute an illegal lock-out, a pro per packet on how to complete an Unlawful Detainer answer, and many more.

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

Our project directly addresses the critical human service need under "Homelessness in the Tri-Valley" by providing homelessness prevention services in the form of: 1) assisting families near eviction, including representing them in eviction proceedings; and 2) educating tenants on their rights, so that they can avoid displacement and homelessness, and instead maintain their housing.

Centro Legal fields hundreds of calls and emails per week from Alameda County tenants who cannot pay their rent and/or otherwise fear eviction. Families are preemptively moving into their cars because they cannot pay rent and are unaware of their protections. Tenants are also being harassed out of their homes.

This project is designed to strategically target low-income tenants most at risk of displacement. Research shows that low-income residents who have the right to stay in their homes need legal representation in order to make that right a reality. As Professor Desmond noted in his book, *Evicted: Poverty and Profit in the American City* (2016), "A program that ran from 2005-2008 in the South Bronx provided more than 1,300 families with legal assistance and prevented eviction in 86% of cases." In addition, preservation of an affordable tenancy for a low-income resident saves public spending on the production of more affordable housing and homelessness services (Flaming, Daniel John and Toros, Halil and Burns, Patrick. 2015).

Additionally, our project empowers low-income tenants with knowledge about their legal rights so that they push back against unlawful eviction efforts and remain housed. This project expands access to low-income tenants at risk of displacement by providing legal services spanning the entire continuum of homelessness prevention and anti-displacement interventions. This project is especially critical in preventing homelessness in light of the impending end of the County eviction moratorium. This project will be critical in helping Pleasanton tenants remain housed.

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

Our project addresses two Strategic Goals: 1) Reduce housing discrimination through provision of fair housing and landlord/tenant services; 2) Funding and supporting homeless services programs to end homelessness. It also addresses one of the HUD Priority Needs: 1) Support housing needs, including increasing home ownership opportunities, creating and preserving affordable rental and homeownership housing, and reducing housing discrimination.

Our tenant legal services directly support low-income Pleasanton tenants dealing with housing discrimination. We provide fair housing and landlord/tenant services to low-income tenants on a variety of issues that involve a risk of displacement. Additionally, our services focus on anti-displacement and homelessness prevention, and therefore aligns very well with the second HUD Strategic Goal. One example that highlights how this program addresses these goals is a case where we represented a Pleasanton tenant during the last Fiscal Year. In that case, a Pleasanton tenant was being evicted due to the alleged actions of her child, whose actions were due to the child's significant mental health disability. This tenant faced discrimination by her landlord due to the actions of her child, and Centro fought back, asserting the need for the landlord to reasonably accommodate the child's disability, as well as the tenant's. Centro was able to help the tenant preserve her subsidized housing unit through our representation, thereby preserving an affordable housing unit and addressing housing discrimination.

For the HUD Priority Needs, our project supports low-income Pleasanton tenants with legal housing issues, which includes preserving affordable rental housing and reducing housing discrimination through fair housing and landlord/tenant services.

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

The original purpose of this grant was the following: Centro Legal proposes to provide legal consultations, representation, outreach, and tenant education services to low-income Pleasanton tenants facing housing instability, eviction and potential displacement. Additionally, we will advise and assist clients with other tenant/landlord related matters and provide legal representation when appropriate. Our services model provides pre-eviction consultation in addition to eviction representation, and through outreach and education, we are able to address threats to housing stability early. Information sharing through know-your-rights workshops empowers communities to assert their rights. Centro Legal's proposed staffing pattern for this program reflects a multilingual/multicultural team of staff, ensuring access to interpretation services for all residents participating in this program.

Pleasanton tenants will access this project with the help of outreach efforts including flyer and partnerships with community-based organizations, Tri-Valley specific know your rights workshops that will include 1:1 consultations, and through a position we created within the Tenants' Rights team to handle direct referrals from our ERAP staff when ERAP applicants have questions about their rights. This helps us connect with tenants who are at increased risk of displacement, and has already increased our ability to connect with Pleasanton tenants.

Alameda County's housing crisis and its impact on low-income tenants is currently being exacerbated and amplified by the COVID-19 pandemic. Even after the health impacts of COVID-19 diminish, the economic impacts will continue and low-income tenants will be vulnerable to eviction when they can't pay rent because they've lost income due to the pandemic. This project will enable us to intervene early and provide advice and representation to prevent displacement.

We do anticipate that we will spend down this entire grant.

FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

City Serve of the Tri-Valley

Homeless Intervention and Crisis Stabilization Program

USD\$ 80,000.00 USD\$ 80,000.00 Requested

[Previous Submitted Application](#)

[Next Submitted Application](#)

Report 1

Due date (mm/dd/yyyy) 1/15/2023

Report 1 not required

✓ Report 1 submitted: 1/4/2023

Un-Submit

1. Name of person completing the report:

Christine Beitsch-Bahmani

2. Title:

CEO

3. Telephone and e-mail:

925-222-2273 christine@cityservecares.org

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

The current status of our program is as follows: We have served 31 new homeless individuals (54 total in household) during this time period and we have a total of 56 homeless clients (80 total in household) in our current caseloads and/or on our radar overall for Pleasanton that we are still serving from the last reporting period. Several clients are getting very close to housing. As of today we have 11 individuals in hotels for winter relief. Here are some additional actions taken during this reporting period.

Fielded over 80 crisis calls from unsheltered individuals

Had an average of 15 homeless individuals walk-in during drop-in hours (per day) at our Livermore office since November. We currently do not have an office anymore in Pleasanton for homeless individuals therefore access to services has been limited

We continue to provide care coordination sessions for clients facing homelessness by assisting with referrals to specialized providers and work through action steps to produce stabilization. Many of these referrals were for mental health, physical health and addiction support or detox.

We had a Pleasanton unsheltered family of six in our hotel program and they were just housed and are well on their way to sustainability for the long term. Unfortunately, they could not afford housing in Pleasanton because they were on a voucher so they were placed in Livermore. This has happened to another unsheltered senior client as well.

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

No obstacles related to design, staffing or operations. There was a slight delay with the emergency winter relief funds from the county, so we had to utilize our general funds to cover the gap leading to a significant decrease in temporary cash flow.

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Most of the challenges that are being faced by our team and clients have to do with a need for a higher level of mental health or addiction care and treatment options in the Tri-Valley. The County mental health and addiction programs are saturated and we need services readily available so that we can assist people with moving out of crisis often due to medication misalignments and/or substance abuse. Local long term detox services are also needed for clients in the Tri-Valley so that while they go through the stabilization process they will have unique support available to rebuild their life.

Unsheltered clients in Pleasanton, need a local place to shower on a daily basis. This would help them not only feel dignity but it will allow them to focus on long term needs such as employment, housing, financial stability and reconnecting with the community. It is important to note, many of Pleasanton's homeless community is in the senior (60+) category and living in cars. A shower is very important to maintaining their physical health and wellbeing. What can we do to get showers going somewhere in the city?

There is an increasing number of senior citizens and families on section 8 that are becoming homeless. During this reporting period, two different households on section 8 became homeless during the transition from living in one house to being able to find another house to rent. Due to increased rental rates, the housing authority would not cover the new rental amount. Both the family and individual have had to hotel hop or sleep in their cars during the interim.

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and households who were not included in the previous report.

31	Number of NEW PLEASANTON CLIENTS	31 total to date
31.00	TOTAL	31.00 TOTAL

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):

Clients who did not state their incomes are reported as >80% AMI.

31	Extremely Low Income (<30% AMI)	31 total to date
0	Very Low Income (30% to 50% AMI)	0 total to date
0	Low Income (50% to 80% AMI)	0 total to date
0	Moderate Income and Above (>80% AMI)	0 total to date
31		31 total to date
62.00	SUBTOTAL	62.00 SUBTOTAL
62.00	TOTAL	62.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

15	White	15 total to date
1	White + HISPANIC/LATINO	1 total to date
4	Black/African American	4 total to date
0	Black/African American + HISPANIC/LATINO	0 total to date
0	Asian	0 total to date
0	Asian + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native	0 total to date
0	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
0	Native Hawaiian/Other Pacific Islander	0 total to date
0	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native and White	0 total to date
0	American Indian/Alaskan Native and White + HISPANIC/LATINO	0 total to date
0	Asian and White	0 total to date
0	Asian and White + HISPANIC/LATINO	0 total to date

0	Black/African American and White	0 total to date
0	Black/African American and White + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native and Black/African American	0 total to date
0	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
8	Other/Multi Racial	8 total to date
3	Other/Multi Racial + HISPANIC/LATINO	3 total to date
31.00	TOTAL	31.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

8	Seniors (62 and older)	8 total to date
2	People with Disabilities	2 total to date
6	Female-Headed Households	6 total to date
3	Youth	3 total to date
31	Homeless	31 total to date
50.00	TOTAL	50.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHSBG) contract's Scope of Work in Exhibit A.

31	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	31 total to date
75	Target to be served.	75 total to date
106.00	TOTAL	106.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

We used and are currently using additional subsidy funds from United Way, the County and local churches to assist clients in our caseload with emergency shelter (DV, a day or two stay before treatment or being housed), transportation to employment opportunities, car repairs and deposits and first month's rent for permanent housing.

Collaborated with over thirty organizations to resource individuals and educate them on programs that meet basic needs, emotional health and well being, physical health, vocational and educational development, financial stability and community support.

Increased access points for clients by opening our new Livermore office where clients can meet with a Care Coordinator of the day M-F during drop-in hours, and we also maintained resource pop-up outreach access points throughout the Tri-Valley one being at the Pleasanton Library on Tuesdays.

Advocated at the City, County and State level for clients that met the gravely disabled category to increase service opportunities for those that have a need for addiction treatment, mental health access or medication and housing navigation services (coordinated entry) for unsheltered individuals

Provided winter relief emergency hotel stays during the cold winter months using subsidy funds for medically vulnerable or elderly individuals. More than a hotel, we met with recipients to put together a stabilization plan at least three times per week during their stay in the hotel.

Ride-alongs with Pleasanton Homeless Liaison Officers at least two times per month to connect with chronically homeless individuals and new transient individuals that have been identified. We also connect before any "severe weather event" to identify, educate and resource vulnerable individuals regarding seasonal weather conditions and hazards.

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

Assisted individuals with the process of finding resources for the following:

Basic Needs-Held outreach pop-ups every Tuesday in Pleasanton as well as Wednesday and Friday in Livermore by offering unsheltered clients a place to stop in and receive one-on-one care coordination and or safety net supplies such as food, clothing and shelter information. Pleasanton residents were also served five days per week with care coordination at our new Livermore office during drop-in hours starting in August.

Emotional Health and Wellbeing-Worked together with Livermore and Pleasanton Fire and Pleasanton Police Department to circulate and respond to community and city inquiries for individuals witnessed around town that might need connection to services or a higher level of care.

Physical Health-Connected many clients to Bay Area Health Mobile and Axis Health as well as worked closely with social workers from Kaiser and Valley Medical to ensure the safe discharge of homeless clientele.

Financial Stability-Spent time troubleshooting financial needs that were impacted by Covid as well as other obstacles they face. Shared resources for credit repair and longer term financial education. Educated clients on how to access free services and resources to minimize monthly expenses so that they could focus on their stabilization.

Vocational and Educational Development-Assisted clients with applying for jobs online to gain employment, provided phones, computer access and set up goals to find creative ways of increasing their income so that it can cover their current monthly expenses and prepare for housing.

Community-Piloted a Care Advocacy program to support the most vulnerable unhoused individuals by having local volunteers bridge various gaps in service by working alongside our Care Coordinators' care plan goals.

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

Serving Pleasanton unsheltered clients is a priority for CityServe. We concentrate in Pleasanton five days a week, full days and often have weekend outreach efforts addressing priority needs for the homeless and those at imminent risk of being homeless. Here are a couple examples of how we are funding and supporting initiatives to end homelessness. We are actively working with our vast network of local service agencies, cities and counties to provide comprehensive wrap-around services and collaborative solutions for each unique need for the 56 homeless individuals currently in our caseload. We advocate for clients and support partner agencies with the work they do for this clientele. CityServe understands that uniting in effort will get us closer to ending homelessness.

Our current caseload for this program is 56 households and all 56 of the individuals served are at 30% AMI or below. We are zeroed in on extremely vulnerable Pleasanton unsheltered individuals and families to provide vital support programs and resources to end homelessness and prevent homelessness.

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

Goal for fiscal Year 75 Pleasanton Unsheltered Residents – The Tri-Valley homeless intervention and crisis stabilization program provides: 1) Crisis Intervention: Street Outreach, 2) Crisis Stabilization: Case Management, and 3) Community Support: Care Advocacy Program.

FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

Community Resources for Independent Living

Housing and Independent Living Skills

USD\$ 15,000.00 USD\$ 15,000.00 Requested

[Previous Submitted Application](#)

[Next Submitted Application](#)

Report 1

Due date (mm/dd/yyyy) 1/15/2023

Report 1 not required

✓ Report 1 submitted: 1/9/2023

Un-Submit

1. Name of person completing the report:

Edymir Guerrero

2. Title:

Program Manager

3. Telephone and e-mail:

510-881-5743 and edymir.guerrero@crilhayward.org

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

6 new consumers were directly provided one or more independent living skills training, support or counseling services to improve their level of independence. CRIL's travel training program continues to see a decrease in inquires because of the COVID pandemic and low ridership by our consumers, however we have seen an increase in our Housing services, Independent Skills Training, Device Lending and Demonstration Center because of our established presents in the community about our services. With the COVID pandemic, CRIL's outreach efforts have been drastically reduced but we saw an increase in rental assistance referrals because of our partnership with Alameda County Housing Services Program. While CRIL is providing services by phone, email and digitally through zoom and or video teleconferencing, CRIL is continuing to see increases in its digital space with consumers.

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

The COVID pandemic has dramatically reduced CRIL's outreach efforts and walk ins to all of our offices. However, we have supplemented the needs of our consumers by offering virtual workshops and phone and e-mail consultations. Also, we have been faced with staffing challenges and have lost our long-term travel trainer. With the travel trainer position being vacant, we have had to adjust to the needs of our consumers by offering support via virtual platforms and by phone. This adjustment has been helpful in continuing to provide support to the needs of our consumers.

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

CRIL completed its partnership with Alameda Counties Housing Secure Program and assisted 545 consumers with rental and utility assistance throughout Alameda County including the Tri-Valley area. These consumers have been affected by the COVID pandemic and by offering this resource CRIL has seen an increase in referrals to the program. CRIL continues to assist consumers with the Housing Secure application process and access to the limited funding source throughout this fiscal year.

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and

households who were not included in the previous report.

<input type="text" value="6"/>	Number of NEW PLEASANTON CLIENTS	6 total to date
<input type="text" value="6.00"/>	TOTAL	6.00 TOTAL

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):

Clients who did not state their incomes are reported as >80% AMI.

<input type="text" value="1"/>	Extremely Low Income (<30% AMI)	1 total to date
<input type="text" value="3"/>	Very Low Income (30% to 50% AMI)	3 total to date
<input type="text" value="2"/>	Low Income (50% to 80% AMI)	2 total to date
<input type="text" value="0"/>	Moderate Income and Above (>80% AMI)	0 total to date
<input type="text" value="6"/>		6 total to date
<input type="text" value="12.00"/>	SUBTOTAL	12.00 SUBTOTAL
<input type="text" value="12.00"/>	TOTAL	12.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

<input type="text" value="4"/>	White	4 total to date
<input type="text" value="0"/>	White + HISPANIC/LATINO	0 total to date
<input type="text" value="1"/>	Black/African American	1 total to date
<input type="text" value="0"/>	Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="1"/>	Asian	1 total to date
<input type="text" value="0"/>	Asian + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and White	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian and White	0 total to date
<input type="text" value="0"/>	Asian and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American and White	0 total to date
<input type="text" value="0"/>	Black/African American and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Other/Multi Racial	0 total to date
<input type="text" value="0"/>	Other/Multi Racial + HISPANIC/LATINO	0 total to date
<input type="text" value="6.00"/>	TOTAL	6.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

2	Seniors (62 and older)	2 total to date
6	People with Disabilities	6 total to date
1	Female-Headed Households	1 total to date
0	Youth	0 total to date
0	Homeless	0 total to date
9.00	TOTAL	9.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHSG) contract's Scope of Work in Exhibit A.

6	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	6 total to date
30	Target to be served.	30 total to date
36.00	TOTAL	36.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

In response to the COVID pandemic during this recent grant cycle, CRIL continued to support clients with their needs in regard to housing, device lending and travel training through its virtual platforms as well as some in person activities. We saw an increase in our assistive technology programs that helped our consumers breakdown the barriers of the digital divide. Our digital programs such as the GOOGLE Chrome Connect and Voice Options programs CRIL has been able to assist consumers with accessing laptops and or tablets to address their needs. CRIL recently completed its partnership with Alameda Counties Housing Secure Program and have assisted 545 consumers with rental and utility assistance throughout Alameda County including the Tri-Valley area.

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

CRIL continues to collaborate with local and state partners on addressing the needs in the City of Pleasanton Human Services Strategic Plan.

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

CRIL's continued collaboration with local and state partners has increased our visibility in the community and the development of new resources for our consumers has been helpful in addressing their needs. Programs such as the Alameda Counties Housing Secure Program, Vaccine Access Program, and Public Health Programs have been instrumental in addressing the current needs of our consumers.

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

CRIL's Independent Living Services for People with Disabilities will provide extremely low-and very low-income Pleasanton residents who have a disability with housing search education and assistance, peer counseling, independent living skills & self-advocacy training, personal assistant/homecare worker referrals, employment assistance, benefits advocacy, access to health and mental health services and travel training. The primary goals of the program are to:

- 1) Enhance the self-efficiency of low income Pleasanton residents with disabilities, including youth and seniors with functional limitations;
- 2) Increase the availability of resources and support to some of the City's most vulnerable residents; and
- 3) Improve the integration of existing social services in Pleasanton.

CRIL will directly serve 30 low-income Pleasanton residents with disabilities. In addition, CRIL will indirectly serve 60 more individuals & businesses through disability education, technical assistance and information & referral.



FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

Eden Council for Hope and Opportunity

Housing Counseling Services

USD\$ 40,000.00 USD\$ 40,000.00 Requested

[Previous Submitted Application](#)

[Next Submitted Application](#)

Report 1

Due date (mm/dd/yyyy) 1/15/2023

Report 1 not required

✓ Report 1 submitted: 1/30/2023

Un-Submit

1. Name of person completing the report:

Marjorie A. Rocha

2. Title:

Executive Director

3. Telephone and e-mail:

510-581-9380, margie@echofairhousing.org

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

We assist low-income renters to secure and/or maintain affordable housing by providing fair housing counseling and investigation, tenant/landlord counseling and mediation, rental assistance, homeseeking, and a fair housing audit to determine if discrimination is occurring and to provide education to non-compliant landlords.

Activity has been underway for this project since the start of the fiscal year (July 1, 2022). During the first half of the fiscal year, we provided 149 counseling sessions to 121 unduplicated client households.

We opened 121 cases and completed the following:

- o Fair Housing Counseling and Investigation: 14 cases opened
- o Tenant/Landlord Counseling and Mediation: 107 counseling sessions
- o Homeseeking Counseling: 13 counseling sessions
- o Rental Assistance Program: 15 households counseled

ECHO participated in the following outreach and activities:

- 7/18/22 - Distributed 340 flyers
- 8/5/22 - Regional Fair Housing Training
- 8/23/22 - Distributed 340 flyers
- 9/13/22 - Distributed 340 flyers
- 9/24/22 - Fair Housing Training, Homebuyer Education
- 10/7/22 - Regional Fair Housing Training
- 10/22/22 - Fair Housing Training, Homebuyer Education
- 11/16/22 - Evictions and Tenants' Rights, Pleasanton Library
- 11/19/22 - Fair Housing Training, Homebuyer Education
- 12/9/22 - Regional Fair Housing Training
- 12/15/22 - Fair Housing Training, Emerald Properties

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

ECHO continues to provide services to City of Pleasanton residents. In addition, a bilingual staff person is available 9am to 5pm, Monday through Friday.

We have not changed programs, operations, or staffing for this service.

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

As the lifting of the Alameda County Eviction Moratorium draws near, we see more households coming to us with tenant/landlord questions, evictions, and rent increases. 72% of inquiries have been from households having issues and questions regarding tenants' rights.

We anticipate a greater number of tenant households contacting us as February 28 approaches

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and households who were not included in the previous report.

121	Number of NEW PLEASANTON CLIENTS	121 total to date
121.00	TOTAL	121.00 TOTAL

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):

Clients who did not state their incomes are reported as >80% AMI.

18	Extremely Low Income (<30% AMI)	18 total to date
84	Very Low Income (30% to 50% AMI)	84 total to date
17	Low Income (50% to 80% AMI)	17 total to date
2	Moderate Income and Above (>80% AMI)	2 total to date
121		121 total to date
242.00	SUBTOTAL	242.00 SUBTOTAL
242.00	TOTAL	242.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

36	White	36 total to date
22	White + HISPANIC/LATINO	22 total to date
31	Black/African American	31 total to date
	Black/African American + HISPANIC/LATINO	
25	Asian	25 total to date
	Asian + HISPANIC/LATINO	
1	American Indian/Alaskan Native	1 total to date
	American Indian/Alaskan Native + HISPANIC/LATINO	
1	Native Hawaiian/Other Pacific Islander	1 total to date
	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
	American Indian/Alaskan Native and White	

	American Indian/Alaskan Native and White + HISPANIC/LATINO	
1	Asian and White	1 total to date
	Asian and White + HISPANIC/LATINO	
	Black/African American and White	
	Black/African American and White + HISPANIC/LATINO	
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
2	Other/Multi Racial	2 total to date
2	Other/Multi Racial + HISPANIC/LATINO	2 total to date
121.00	TOTAL	121.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

3	Seniors (62 and older)	3 total to date
1	People with Disabilities	1 total to date
67	Female-Headed Households	67 total to date
	Youth	
	Homeless	
71.00	TOTAL	71.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHS) contract's Scope of Work in Exhibit A.

121	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	121 total to date
305	Target to be served.	305 total to date
426.00	TOTAL	426.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

We provided the services outlined in our contract with the City of Pleasanton. We provided the following:

We opened 121 cases and completed the following by providing counseling:

- o Fair Housing Counseling and Investigation: 14 cases opened; 12 race cases investigated.
- o Tenant/Landlord Counseling and Mediation: 107 counseling sessions; 5 eviction, 2 deposits, 2 harassment, 12 entries, 6 repairs, 9 rent increases; 12 rights and responsibilities, 59 other inquiries.
- o Homeseeking Counseling: 13 households provided with homeseeking assistance, affordable housing, lists, open Section 8 waiting lists.
- o Rental Assistance Program: 15 households provided with budget counseling; assisted 1 with security deposit, assisted 7 with delinquent rent.

We continue the methods proven to work best for the clientele we serve. Staff is trained annually on tenant/Landlord and fair housing services, and kept abreast of any changes in rental and fair housing laws.

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

ECHO has addressed lack of consumer information about services and need for education through our website (www.echofairhousing.org), our Facebook page (www.facebook.com/ECHO.FairHousing), our Twitter account (@ECHO_Housing), and flyer outreach.

For this report period, outreach includes:

- o Mail distribution of remedial materials
- o Virtual presentations before Pleasanton community-based organizations, and
- o Facebook mass outreach.

ECHO has multilingual staff, as well as multilingual literature as well as multilingual staff to communicate and assess client needs. ECHO staff has responded to calls within 24 to 48 hours, and spends as much time as is needed to effectively provide services to its constituency. Our services are free of charge to our clients.

ECHO Housing provides most of its communication with clients by electronic means. Since the pandemic began, we have been conducting counseling and mediation services through telephone or video communications.

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

- o We promote the preservation of affordable rental housing for extremely low to low income households by providing information on habitability issues, contacting landlords, and referring clients to code enforcement, or contacting code enforcement ourselves, as necessary.
- o We reduce housing discrimination through provision of fair housing and landlord/tenant services as described in #15, below.
- o We support public service programs for low income residents by making referrals to appropriate services such as Centro Legal for legal services, City Serve financial assistance, the Housing Authority, Alameda County Social Services, Abode, And Community Resources for Independent Living.
- o We prevent homelessness and/or assist those experiencing homelessness by providing budget counseling and rental assistance.

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

The goals are as follows:

FAIR HOUSING COUNSELING & INVESTIGATION: Provide 10 households with education regarding fair housing law, and assign one or more of the following outcomes to each case: counseling, no evidence, successful/unsuccessful conciliation; referral to DFEH, HUD, or attorney/legal services, or withdrawal of complaint. These households will be aware of discrimination to prevent displacement or provide accessibility to housing.

FAIR HOUSING AUDITS: Conduct 15 audits to determine if discrimination exists, and provide education to non-compliant landlords.

TENANT/LANDLORD COUNSELING & DISPUTE RESOLUTION: Provide 140 households with education, counseling, or mediation/conciliation, referral to attorney/legal services or Small Claims Court, referral to other agencies on evictions, deposits, repairs, lease agreements, and other rights and responsibilities to prevent displacements, retaliation, and violation of state statutes; and assert and protect those rights, and foster communication to resolve problems.

RENTAL ASSISTANCE PROGRAM: Provide 10 households with Rental Assistance grants or guarantees to assist in paying security deposits or delinquent rent and empower them to move into or preserve their housing, and prevent homelessness and institutionalization.

HOMESEEEKING PROGRAM: Provide 130 households with training on homeseeking strategies and options to look for and find rental property, information on utility and debt management programs, and basic renters' rights to empower them in the homeseeking process.

We will spend the entire grant.

FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

Goodness Village

Goodness Village

USD\$ 40,000.00 USD\$ 143,520.00 Requested

[Previous Submitted Application](#)

[Next Submitted Application](#)

Report 1

Due date (mm/dd/yyyy) 1/15/2023

Report 1 not required

✓ Report 1 submitted: 2/6/2023

Un-Submit

1. Name of person completing the report:

Kim Curtis

2. Title:

Executive Director

3. Telephone and e-mail:

925-237-1108, Kim@gvlivermore.org

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

From July-December 31st, 2022, 29 individuals who were formerly unsheltered have been residing in supportive housing. We originally expected to provide services to only 28 however an individual passed away away from cardiac arrest in November and another passed away in his sleep in late December. 7 of our GV neighbors are originally from Pleasanton, they are between the ages of 29-71 years old and were unsheltered from 18 months to over 10 years.

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

There was a short time period where two homes were vacant as we prepared the homes for new admissions to the program. We also had our volunteer recovery coach leave the program in late August and were unable to find another volunteer. I was able to secure a grant for a part-time recovery coach in the fall and she started this January. During the provider gap we did experience a number of relapses at the village.

We are also still waiting for the promised funds from both Congressman Swalwell's office for services and from Senator Glazer's office for capital building. Both contributions will improve the functionality of our program and ability to provide services.

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We have noticed we will have an aging in place problem with the size and accessibility of the homes. We have started our own in-house ADA waitlist as our current neighbors are reporting knees and back pains that will impact their abilities over time to use the steps to enter their homes. Phase 2 will have this in mind as we plan construction. We also need to add an Activities Director to encourage community building.

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and households who were not included in the previous report.

7

Number of NEW PLEASANTON CLIENTS

7 total to date

7.00

TOTAL**7.00 TOTAL**

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):

Clients who did not state their incomes are reported as >80% AMI.

7	Extremely Low Income (<30% AMI)	7 total to date
	Very Low Income (30% to 50% AMI)	
	Low Income (50% to 80% AMI)	
	Moderate Income and Above (>80% AMI)	
7.00	SUBTOTAL	7.00 SUBTOTAL
7.00	TOTAL	7.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

5	White	5 total to date
2	White + HISPANIC/LATINO	2 total to date
	Black/African American	
	Black/African American + HISPANIC/LATINO	
	Asian	
	Asian + HISPANIC/LATINO	
	American Indian/Alaskan Native	
	American Indian/Alaskan Native + HISPANIC/LATINO	
	Native Hawaiian/Other Pacific Islander	
	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
	American Indian/Alaskan Native and White	
	American Indian/Alaskan Native and White + HISPANIC/LATINO	
	Asian and White	
	Asian and White + HISPANIC/LATINO	
	Black/African American and White	
	Black/African American and White + HISPANIC/LATINO	
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
	Other/Multi Racial	
	Other/Multi Racial + HISPANIC/LATINO	
7.00	TOTAL	7.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

3	Seniors (62 and older)	3 total to date
4	People with Disabilities	4 total to date

1	Female-Headed Households	1 total to date
	Youth	
7	Homeless	7 total to date
15.00	TOTAL	15.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHSG) contract's Scope of Work in Exhibit A.

7	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	7 total to date
7	Target to be served.	7 total to date
14.00	TOTAL	14.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

7 Pleasanton formerly unsheltered individuals retained supportive housing and are receiving wrap around services for mental health, vocational skill building, and daily living support.

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

Housing, connection to services, aging in place.

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

We address all 4 goals

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

The grant provided \$40,000 for 24 hour services. This is less than one staff member for our 24 hour program. We used the funds.

FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

Habitat for Humanity East Bay/Silicon Valley, Inc.

Housing Rehabilitation Program

USD\$ 120,000.00 USD\$ 120,000.00 Requested

[Previous Submitted Application](#)

[Next Submitted Application](#)

Report 1

Due date (mm/dd/yyyy)

Report 1 not required

✓ Report 1 submitted: 1/16/2023

[Un-Submit](#)

1. Name of person completing the report:

Dona Gomez

2. Title:

Senior Operations Manager

3. Telephone and e-mail:

510-906-2215 dgomez@habitatebsv.org

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

Habitat partners with homeowners and provides critical health and safety repairs on their homes through the Pleasanton Housing Rehabilitation Grant Program.

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

We should see 3 completions in Q3, one loan signed by the homeowner and one approval. We have a goal to complete 6 jobs and have one loan funded by the end of the fiscal year. We have a healthy pipeline and should see good success the following fiscal year.

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Throughout our programs, we continue to struggle with finding available contractors, project delays due to supply chain issues and higher costs.

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and households who were not included in the previous report.

<input type="text" value="2"/>	Number of NEW PLEASANTON CLIENTS	2 total to date
<input type="text" value="2.00"/>	TOTAL	2.00 TOTAL

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):

Clients who did not state their incomes are reported as >80% AMI.

<input type="text"/>	Extremely Low Income (<30% AMI)	
<input type="text" value="2"/>	Very Low Income (30% to 50% AMI)	2 total to date
<input type="text"/>	Low Income (50% to 80% AMI)	
<input type="text"/>	Moderate Income and Above (>80% AMI)	
<input type="text"/>		
<input type="text" value="2.00"/>	SUBTOTAL	2.00 SUBTOTAL
<input type="text" value="2.00"/>	TOTAL	2.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

<input type="text" value="2"/>	White	2 total to date
<input type="text"/>	White + HISPANIC/LATINO	
<input type="text"/>	Black/African American	
<input type="text"/>	Black/African American + HISPANIC/LATINO	
<input type="text"/>	Asian	
<input type="text"/>	Asian + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native	
<input type="text"/>	American Indian/Alaskan Native + HISPANIC/LATINO	
<input type="text"/>	Native Hawaiian/Other Pacific Islander	
<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and White	
<input type="text"/>	American Indian/Alaskan Native and White + HISPANIC/LATINO	
<input type="text"/>	Asian and White	
<input type="text"/>	Asian and White + HISPANIC/LATINO	
<input type="text"/>	Black/African American and White	
<input type="text"/>	Black/African American and White + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and Black/African American	
<input type="text"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
<input type="text"/>	Other/Multi Racial	
<input type="text"/>	Other/Multi Racial + HISPANIC/LATINO	
<input type="text" value="2.00"/>	TOTAL	2.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

<input type="text" value="2"/>	Seniors (62 and older)	2 total to date
<input type="text" value="1"/>	People with Disabilities	1 total to date
<input type="text" value="1"/>	Female-Headed Households	1 total to date
<input type="text" value="0"/>	Youth	0 total to date
<input type="text"/>	Homeless	
<input type="text" value="4.00"/>	TOTAL	4.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHSG) contract's Scope of Work in Exhibit A.

2	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	2	total to date
N/A	Target to be served.		
2.00	TOTAL		2.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

We served 2 households this period. Our Projected Service Units for FY23 is 5. We were not given a specific goal for Q1-Q2.

Staff have noticed over time that some interested parties struggle with converting from "interested" to submitting an application because of a general anxiety about where they were sending their personal information to. Particularly for seniors, this makes sense given they have been the target of many scams, and are more likely to feel taken advantage of with contractors, etc. Add to this the reality that during Covid, the option to visit an office in person was removed, and we found there were many people who would appreciate an opportunity to interact with staff in a no-pressure environment outside of their application submission. To address this, we began hosting an online info session with live Q&A once a month, which captures people both during and after they have submitted an application and has been well received.

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

We served both senior and disabled homeowners with home repairs.

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

Our program connects citizens to services they would not otherwise be able to access.

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

Empowering residents of Pleasanton through critical health and safety repairs, we will meet the need for healthy, safe and affordable living conditions, enabling households to experience greater safety, health, comfort, and financial stability by decreasing their likelihood of foreclosure and allow them to safely age in place.

No we did not spend the entire grant but there is still ½ year left in FY23.

FY 2022/23 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 1/19/2022

Tri-Valley REACH, Inc.

Seismic Retrofit Tanager

USD\$ 50,000.00 USD\$ 50,000.00 Requested

[Previous Submitted Application](#)

Report 1

Due date (mm/dd/yyyy) 1/15/2023

Report 1 not required

✓ Report 1 submitted: 2/6/2023

Un-Submit

1. Name of person completing the report:

Kay King

2. Title:

Board Chair

3. Telephone and e-mail:

925-980-6739 Kaytjeking@gmail.com

4. Describe the project/program funded with this grant, the current status of the project/program, and any significant actions taken during the reporting period.

REACH's grant application was for a seismic retrofit at the Tanager property that had been identified in the previous certified inspections. Additionally, REACH identified other home improvement projects, outdoor tenant improvements and landscape updates

5. Describe any challenges or delays encountered with the project/program, as well as any changes to your program/project design, operations, and/or staffing.

REACH did not encounter any challenges or delays with the seismic retrofit. REACH worked with Oak Park Construction and after further review of the architecture design was able to bring the overall budget from \$49,000.00 to \$39,924.10. The project was completed on time and there was no disruption to the 4 tenants and their daily living during the retrofit.

6. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

REACH is experiencing a trend of younger adults seeking to live independently. With more resources, programs and work opportunities, these younger adults are well positioned to venture into independent living earlier. Tenants find the REACH shared housing model is a good first step to living independently. In some cases after a period of time living in a REACH home, these individuals have developed the skills and confidence to move on their own into another housing model such as a one bedroom apartment, etc.

REACH housing model is well suited for not only those who are looking to live independently as first step, but also for those who are aging. REACH has several homes where tenants have lived together for many years and as they age together, they have a sense of comfort and familiarity. In many cases, REACH has adapted the homes to assist the aging tenants with their mobility issues by widening sidewalks, adding railings inside and outside the home and in one home, converting a tub into a walk-in shower.

7. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients and households are considered to be new. In the following reports, include only new unduplicated clients and households who were not included in the previous report.

<input type="text" value="16"/>	Number of NEW PLEASANTON CLIENTS	16 total to date
<input type="text" value="16.00"/>	TOTAL	16.00 TOTAL

8. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, (total should match the total number of clients reported in Question 7 above), who met the following income categories - Area Median Income (AMI):
Clients who did not state their incomes are reported as >80% AMI.

<input type="text" value="16"/>	Extremely Low Income (<30% AMI)	16 total to date
<input type="text"/>	Very Low Income (30% to 50% AMI)	
<input type="text"/>	Low Income (50% to 80% AMI)	
<input type="text"/>	Moderate Income and Above (>80% AMI)	
<input type="text"/>		
<input type="text" value="16.00"/>	SUBTOTAL	16.00 SUBTOTAL
<input type="text" value="16.00"/>	TOTAL	16.00 TOTAL

9. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, by the following face/ethnicity categories.

The total should match the total number of clients reported in Questions 7 and 8 above.

<input type="text" value="13"/>	White	13 total to date
<input type="text" value="1"/>	White + HISPANIC/LATINO	1 total to date
<input type="text"/>	Black/African American	
<input type="text"/>	Black/African American + HISPANIC/LATINO	
<input type="text" value="2"/>	Asian	2 total to date
<input type="text"/>	Asian + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native	
<input type="text"/>	American Indian/Alaskan Native + HISPANIC/LATINO	
<input type="text"/>	Native Hawaiian/Other Pacific Islander	
<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and White	
<input type="text"/>	American Indian/Alaskan Native and White + HISPANIC/LATINO	
<input type="text"/>	Asian and White	
<input type="text"/>	Asian and White + HISPANIC/LATINO	
<input type="text"/>	Black/African American and White	
<input type="text"/>	Black/African American and White + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and Black/African American	
<input type="text"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
<input type="text"/>	Other/Multi Racial	
<input type="text"/>	Other/Multi Racial + HISPANIC/LATINO	
<input type="text" value="16.00"/>	TOTAL	16.00 TOTAL

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 7 above, who identify by the following categories:

<input type="text"/>	Seniors (62 and older)	
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16	People with Disabilities	16 total to date
	Female-Headed Households	
	Youth	
	Homeless	
16.00	TOTAL	16.00 TOTAL

11. Indicate the number of Pleasanton clients served during the reporting period and compare it to the "benchmark/outcomes" of the project/program.

The "benchmark/outcomes" are reflected in the your agency's Housing & Human Services Grant (HHSB) contract's Scope of Work in Exhibit A.

16	Number actually served during in this reporting period (should match the total number of clients reported in Question 7 above).	16 total to date
16	Target to be served.	16 total to date
32.00	TOTAL	32.00 TOTAL

12. Describe the accomplishments of the project or program in this reporting period, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

If project or program has not achieved the "benchmark/outcomes", as reported in Question 11 above, an explanation must be provided.

Within Pleasanton, the extremely limited availability of affordable housing for the population REACH serves, which is adults with developmental and intellectual disabilities, housing continues to be a critical need. From REACH's early beginnings, the goal has been to create inclusive communities and affordable housing for this population. REACH successfully continues to meet and exceed that goal with ongoing care and adaptability for the tenants and routine maintenance, rehabilitation and home improvement projects for the properties.

13. Describe how the project/program is addressing the critical human services needs in the "City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022".

As noted in previous year's application, one of the critical and systemic challenges from the City of Pleasanton Human Services Strategic Plan Needs Assessment Update 2018-2022, is education and access to information. This critical and systemic challenge continues today.

REACH regularly collaborates and coordinates with other organizations that provide services to adults with developmental disabilities such as the City of Pleasanton's IDD Networking Group, PUSD's transition program and other community service providers. REACH updates its website and social media on a regular basis, informing those we serve and others of upcoming events, new resources that are available and much more. Our outreach is not just to promote REACH, but to also educate the community as a whole in order to bring awareness and enhance the quality of life for adults with developmental disabilities.

14. Describe how the project/program is addressing the "Strategic Goals" and "Priority Needs" identified in the "City of Pleasanton U.S. Department of Housing and Urban Development (HUD) FY 2020-2024 Consolidated Plan".

REACH identified five strategic goals relating to our program and continues to address them:

1. Affordable rental housing for the extremely low income - 30% BMI
2. Preservation of single family homes for the low income through rehabilitation and minor home repair
3. Preservation of rental housing through home repair
4. Reduce housing discrimination through provision of fair housing and landlord/tenant services
5. Reduce housing discrimination through provision of fair housing and landlord/tenant services

15. Describe the original purpose for this grant. Will you spend your entire grant? If not, explain why your agency did not spend the entire grant.

The main purpose of the grant was to complete the seismic retrofit at the Tanager property. As noted, REACH completed that purpose on time and under budget. However, REACH also identified other home improvement projects in the original grant for which grants funds were being sought. REACH would like to utilize the remaining funds for a separate home improvement project at Tanager, which is hand rails to aid with mobility issues of the tenants.

The balance is \$9,293.15