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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Assistance League of Amador Valley

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Assistance League of Amador Valley

Assistance League of Amador Valley

USD\$ 7,500.00 USD\$ 7,500.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Denise Barr

Report 2

Denise Barr

2. Title:

Report 1

Grants Chairman

Report 2

Grants Chairman

3. Telephone:

Report 1

925-998-8605

Report 2

925-998-8605

4. E-Mail:

Report 1

grantschair@alamadorvalley.org

Report 2

grantschair@alamadorvalley.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

With Operation School Bell: Clothing the Children: Due to COVID-19, we once again had to pivot from shopping at Kohl's with the students in need; to providing the students with purchased clothing. We obtained the students clothing sizes. We purchased "spirit" clothing of a T-shirt and sweatshirt with associated school logo printed on each item for the student. Also provided to each student was a Famous Footwear gift card, a grade-level appropriate book, and a hygiene kit all placed in a reusable backpack sack.

Operation School Bell: Books of My Own, the books have been purchased and distributed to the schools.

Both programs are completed for our fiscal year 2020-2021. 919 children in need residing in the Tri-Valley area benefited from these two programs.

Report 2

There is no additional status to report for the period of Jan 1, 2022 - June 30, 2022.

The full \$2,500 grant was spent in 2021 for Operation School Bell; applied toward the gift cards for new school shoes.

There were no additional funds spent for the period of Jan 1, 2022 - June 30, 2022.

Operation School Bell was completed for our fiscal year 2020-2021.

From our first report: 919 students in need residing in the Tri-Valley area benefited from the Operation School Bell programs of 1. Clothing the Children; & 2) Books of My Own.

Please see first report for details.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

Operation School Bell: Clothing the Children: We found school officials and parents associated with the school as well as our members were not yet ready to shop together at Kohl's as planned. Our members worked with the schools to obtain names and clothing sizes for each child. We also added a gift card from Famous Footwear. The purchased clothing was delivered to the school in a cloth reusable backpack noted with the students name for distribution by the school..

For Operation School Bell: Books of My Own, the committee members contacted the schools as normal and obtained book titles from the teachers. The books were purchased. Instead of delivering the books to the students in the classroom, the committee members labeled the books and sorted by classroom. The books were then delivered to the schools for distribution.

Report 2

There is no additional status to report for the period of Jan 1, 2022 - June 30, 2022.

Please see the first report for details.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.**Report 1**

We are pursuing more support of Foster Kids and Foster Kids attending college. We learned from The Gathering Place (supports foster children) that high school seniors aging out of the system and heading for college, were in need of support such as with supplies. College-appropriate backpacks were purchased and filled with school and hygiene supplies. We plan to expand the program next year with more backpacks as well as working with the manager to determine other possible support.

Report 2

There is no additional status to report for the period of Jan 1, 2022 - June 30, 2022.
Please see the first report for details.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	190	190	380.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	190.00	190.00	380.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	0.00	0.00	0.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	190	190	380.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	0.00	0.00	0.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	0.00	0.00	0.00	Moderate Income and Above (>80% Median)
TOTAL	190.00	190.00	380.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	0.00	0.00	0.00	White
White + HISPANIC/LATINO	120	120	240.00	White + HISPANIC/LATINO
Black/African American	0.00	0.00	0.00	Black/African American
Black/African American + HISPANIC/LATINO	0.00	0.00	0.00	Black/African American + HISPANIC/LATINO
Asian	70	70	140.00	Asian
Asian + HISPANIC/LATINO	0.00	0.00	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	0.00	0.00	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0.00	0.00	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0.00	0.00	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0.00	0.00	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0.00	0.00	0.00	American Indian/ Alaskan Native and White

American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White			0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO			0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial			0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO			0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	190.00	190.00	380.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)			0.00	Seniors (62 and older)
People with Disabilities			0.00	People with Disabilities
Female-Headed Households			0.00	Female-Headed Households
Youth	190	190	380.00	Youth
Homeless			0.00	Homeless
TOTAL	190.00	190.00	380.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

919 students in need residing in the Tri-Valley area (Pleasanton, Livermore, & Dublin) received new clothing, gift card for shoes, dental kit, and books to take home. Due to the pandemic, we were unable to shop with the children and therefore, adjusted by asking school administrators for suggestions as well as our committee members. The end result was to purchase spirit (school logo printed on items) sweatshirt and T-shirts along with the gift card for shoes.

Our Foster Kids program chairman learned from the Gathering Place administration that they had high school seniors staring college with no supplies. Our Foster Kids committee quickly responded with sturdy school back packs filled with college-level school supplies and personal hygiene items. We provided 10 backpacks last year and plan to expand the program this year.

Report 2

1) Operation School Bell-Clothing the Children: 359 students received new school clothing, \$50 gift card for shoes, book, and dental kit; all in a reusable cloth backpack. Due to the pandemic restrictions, we were unable to shop with the children and therefore adjusted by asking school administrators for suggestions as well as our committee members. The end result was to purchase spirit (school logo printed) T-shirts and sweatshirts along with a \$50 gift card for new school shoes.

2) Operation School Bell- Books of My Own: 530 students received 1226 new books to take home. These books are often the first time the student has owned a book. The books are often shared with family members. Some teachers also tie a class lesson to one of the books.

Our Foster Kids program chairman learned from the Gathering Place administration that they had high school seniors starting college with no supplies. Our Foster Kids committee quickly responded with sturdy school back packs filled with college-level school supplies and personal hygiene items. We plan to extend the program, Our committee members are reaching out to local high schools to obtain information of the needs of foster children attending their schools and how we can assist.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

The grant funded our Operation School Bell programs; specifically Clothing the Children and Books of My Own. Operation School Bell-Clothing the Children provides in-need students with age- and school-appropriate clothing. While the original plan was to shop with each student at Kohl's, the pandemic cancelled those plans. We pivoted to providing spirit clothing to the students (sizes provided by parents/gradians) and gift card for shoes. All grant funds were utilized.

Report 2

The grant funded two of our Operation School Bell programs: 1) Clothing the Children; and 2) Books of My Own.

1) Clothing the Children provides in-need students with age and school appropriate clothing they select with assistance of a volunteer. A budget is provided per student based on the grade level. While the original plan was to shop with each student at a local Kohl's, the pandemic restrictions cancelled those plans. We pivoted to providing spirit clothing to the students.

2) Books of My Own provides students with reading books to take home. We partnered with the classroom teacher who choose the book titles appropriate for their grade. Our volunteers purchase the books at Towne Books; a local downtown Pleasanton bookstore. Our volunteers deliver the books to the classroom for the students to take home.

All grant funds were utilized.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

City Serve: we contacted their administration and asked if they were aware of any students that would benefit from our Clothing the Children program. They did provide us with names of 8 students. We contacted the parents/guardians and then provided correct school and size spirit sweatshirts and T-shirts along with a Famous Footwear gift card for shoes and grade-appropriate book and dental kit in reusable cloth backpack.

Gathering Place: we asked management about greatest needs. That discussion resulted in us providing backpack filled with college-level school supplies and hygiene items to 10 high school senior foster children heading to college. We continue to work with Gathering Place to increase our support in 2022.

While not part of the Operation School Bell programs, we would like to share we have a long relationship with Tri-Valley Haven Food Pantry. Our volunteers shop weekly for food needed by the pantry. The staples we provide are flour, eggs, sugar, & water. At the request of Tri-Valley Haven administration, we have often also provided protein such as chicken or group beef.

Report 2

CityServe: we contacted their administration and asked if they were aware of any students that would benefit from our Clothing the Children program. They provided us with the names of 8 students. We contacted the parents/guardians and then provided correct school and spirit sweatshirts and T-shirts along with a Famous Footwear \$50 gift card for new school shoes, grade appropriate book and dental hygiene kit in a reusable cloth back pack.

Gathering Place: As noted in answer to question 13, at the suggestion of Gathering Place management, we provided 10 high school seniors in foster care heading to college with backpacks filled with college level school supplies. We continue to work to expand our support of the Gathering Place.

While not part of the Operation School Bell programs, we would like to share we have a long relationship with Tri-Valley Haven Food Pantry. Due to the pandemic and continued increasing food insecurity, our volunteers changed bi-weekly shopping trips to twice a week shopping for food to deliver to the pantry. We provided food staples such as flour, eggs, sugar, and cooking oil. At the request of Tri-Valley Haven management, we have often alos provided protein such as chicken or ground beef as well as fresh fruit.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton Child Abuse Intervention

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

CALICO Center

Pleasanton Child Abuse Intervention

USD\$ 11,000.00 USD\$ 11,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Nadia Bueno

Report 2

Nadia Bueno

2. Title:

Report 1

Child Interview Specialist/Victim Services Coordinator

Report 2

Child Interview Specialist/Victim Services Coordinator

3. Telephone:

Report 1

510-895-0702

Report 2

510-895-0702

4. E-Mail:

Report 1

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Report 2

nadia@calicocenter.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

The project activity is under way for the dates of 07/01/21 thru 12/31/21. During this time CALICO conducted 5 interviews for children between the ages of 5-16 and provided family support services to 5 caregivers.

GOAL 1: Minimize trauma to abused children

- 1a. 100% of children interviewed felt a positive/neutral about their experience.
- 1b. 80% of caregivers will indicate a favorable response to their child's treatment.

GOAL 2: Improve coordination of child-abuse case investigations among multiple agencies

- 2a. A multi-disciplinary team (comprised of a prosecutor, Pleasanton detective, and/or child welfare worker) will observe at least 75% of interviews. 100% of interviews were observed by an MDT.
- 2b. At least 70% of children eligible for a forensic medical exam will receive one. 100% of eligible children received one.
- 2c. Monthly Case Review meetings will be held at least 10 times per year to review select cases in depth. 2 meetings were held this quarter.

GOAL 3: Improve the mental health of caregivers.

- 3a. An FA will conduct an on-site crisis assessment with at least 75% of families. 85% of caregivers received on-site crisis assessment.
- 3b. An FA will initiate a California Victim Compensation Program (CalVCP) application (or ensure one was already completed) on behalf of at least 50% of caregivers. 75% of caregivers had an application initiated.
- 3c. An FA will contact at least 75% of caregivers by phone after they leave CALICO. 100% of caregivers were called.

Goal 4: Improve the mental health of victims

- 4a. An FA will provide at least 75% of caregivers with psycho-education on the effects of trauma on children. 80% of caregivers received psycho-education.
- 4b. An FA will assist at least 75% of families with a CalVCP application on behalf of the child to provide funds for counseling. 80% of children had an application initiated.
- 4c. An FA will refer at least 75% of children to applicable mental health services. 75% of children were referred.

Report 2

The project activity is under way for the dates of 04/01/22 thru 06/30/22. During this time CALICO conducted 2 interviews for children ages 11 and 13 and provided family support services to 2 caregivers.

GOAL 1: Minimize trauma to abused children

- 1a. 100% of children interviewed felt a positive/neutral about their experience.
- 1b. 100% of caregivers will indicate a favorable response to their child's treatment.

GOAL 2: Improve coordination of child-abuse case investigations among multiple agencies

- 2a. A multi-disciplinary team (comprised of a prosecutor, Pleasanton detective, and/or child welfare worker) will observe at least 75% of interviews. 100% of interviews were observed by an MDT.
- 2b. At least 70% of children eligible for a forensic medical exam will receive one. 100% of eligible children received one.

2c. Monthly Case Review meetings will be held at least 10 times per year to review select cases in depth. 3 meetings were held this quarter.

GOAL 3: Improve the mental health of caregivers.

3a. An FA will conduct an on-site crisis assessment with at least 75% of families. 100% of caregivers received on-site crisis assessment.

3b. An FA will initiate a California Victim Compensation Program (CalVCP) application (or ensure one was already completed) on behalf of at least 50% of caregivers. 100% of caregivers had an application initiated.

3c. An FA will contact at least 75% of caregivers by phone after they leave CALICO. 100% of caregivers were called.

Goal 4: Improve the mental health of victims

4a. An FA will provide at least 75% of caregivers with psycho-education on the effects of trauma on children. 100% of caregivers received psycho-education.

4b. An FA will assist at least 75% of families with a CalVCP application on behalf of the child to provide funds for counseling. 100% of children had an application initiated.

4c. An FA will refer at least 75% of children to applicable mental health services. 100% of children were referred.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

We continue to navigate how to best serve children in-person while still keeping our staff and team members safe and healthy.

Families continue to struggle financially and with finding affordable housing. As a result, we have received funding to purchase additional gift cards and vouchers to give to clients to help them meet their basic needs.

Report 2

An ongoing issue that the families we serve continue to face is the ability to find affordable housing, food, and gas. Throughout the pandemic, CALICO has applied for funding to purchase additional gift cards and vouchers to give to clients to help them meet their basic needs. Unfortunately, this is funding that will possibly no longer be available in the next fiscal year.

The non-offending caregivers are also having a difficult time finding timely mental health services.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

All children in Pleasanton deserve to have a non-traumatic, coordinated, evidence-based response to any disclosure of abuse. CALICO proved it meets this community need as it obtained re-accreditation by the National Children's Alliance during this grant period. In addition, CALICO provided child-friendly, evidenced based interviewing services to all Pleasanton children referred to it. The high rate of satisfaction demonstrated by these children in their exit interviews shows CALICO is successful at creating a safe and welcoming environment and experience for children experiencing great trauma.

Moreover, every child deserves to have their caregiver supported. Research shows that one of the most effective ways to support children is to support their caregivers. Thus, to respond better to our victims, CALICO has created an integrated system with the Center for Child Protection at UCSF Benioff Children's Hospital Oakland to ensure that the same information and applications, including CalVCP application, are given to caregivers at both locations, ensuring a seamless continuity of services. Therefore, whether a child presents first at CALICO or at the hospital, the response and information they are given are similar in nature.

In addition, in order to ensure that CALICO was being referred all the cases eligible for CALICO services, CALICO staff met with all law enforcement jurisdictions as well as CPS to answer any questions about who may be brought to CALICO, how to refer children to CALICO and to ensure that all of CALICO's partners were aware of CALICO's pager number so that they could schedule an emergency after-hours or weekend interview if needed. CALICO also developed a brochure that investigators may give caregivers explaining the CALICO process, what to tell their child about CALICO and directions to CALICO's offices.

Report 2

CALICO currently faces challenges securing stable funding sources for its direct services employees. There has been an increase of rapid staff turnover within our partner agencies which has made it a struggle for CALICO to assure that everyone is trained on the referral process and to make certain that referrals for clients are followed through with.

CALICO is currently undergoing reaccreditation by the National Children's Alliance (NCA).

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	10	4	14.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	10.00	4.00	14.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	2	0	2.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)		0	0.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	8	0	8.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)		4	4.00	Moderate Income and Above (>80% Median)
TOTAL	10.00	4.00	14.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	7	2	9.00	White
White + HISPANIC/LATINO	0	0	0.00	White + HISPANIC/LATINO
Black/African American	0	0	0.00	Black/African American
Black/African American + HISPANIC/LATINO	0	0	0.00	Black/African American + HISPANIC/LATINO
Asian	0	2	2.00	Asian
Asian + HISPANIC/LATINO	0	0	0.00	Asian + HISPANIC/LATINO

American Indian/Alaskan Native	0	0	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	0	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	3	0	3.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	0	0	0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	10.00	4.00	14.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	0	0	0.00	Seniors (62 and older)
People with Disabilities	0	0	0.00	People with Disabilities
Female-Headed Households	2	1	3.00	Female-Headed Households
Youth	5	2	7.00	Youth
Homeless	0	0	0.00	Homeless
TOTAL	7.00	3.00	10.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

All children in Pleasanton deserve to have a non-traumatic, coordinated, evidence-based response to any disclosure of abuse. CALICO provided child-friendly, evidenced based interviewing services to all Pleasanton children referred to it, onsite family advocate services to non-offending caregivers, as well as case coordination and case review services. CALICO also refers its clients for forensic medical exams to UCSF Children's Hospital Oakland, and/or Highland Hospital, as appropriate.

CALICO is currently in the process of re-accreditation by the National Children's Alliance during this grant period.

In addition, in order to ensure that CALICO is being referred all the cases eligible for CALICO services, our staff has been training all law enforcement jurisdictions in Alameda County on CALICO's role, who may be brought to CALICO, how to refer children to and to ensure that law enforcement is aware of CALICO's after-hours pager number for emergency interviews.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

The City of Pleasanton funding was awarded to offset the cost of our Child Interview Specialist (CIS) team which includes four part-time interviewers (including two bilingual Latinas who serve bilingual and mono-lingual Spanish-speaking families). All funds were expended for this purpose.

CALICO's services are crisis-oriented, meaning that an interview may be scheduled with little notice to accommodate the urgent needs of a particular case. In most situations, fewer than 24 hours elapse from the time we get the initial referral from the Pleasanton detective or child welfare worker to seeing the child at our center. In some cases, that time shrinks to under one hour. For that reason, we have a minimum of two CIS scheduled to work during normal business hours (we maintain a minimum staff of two because CALICO works simultaneously out of two locations, San Leandro and Oakland). In addition, all CIS are available by pager evenings, nights and weekends for situations that require immediate attention.

When interviewers are not conducting interviews, they are performing other related tasks, including intakes, data entry and quality control, observing and providing feedback to other interviewers, participating in trainings, planning and participating in monthly case review meetings and testifying in court, all necessary for the successful completion of our forensic interviewing services.

Please note that our family support staff are also available, but funding for those positions are covered by other sources.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

CALICO facilitates a unique collaborative partnership among 29 agencies that includes the following: Pleasanton Police Department (and eighteen other law enforcement agencies), six county agencies that respond to Pleasanton children (Behavioral Health Care Services, County Counsel, District Attorney's Office, Probation, Social Services, and the Family Justice Center), two local hospitals (UCSF Benioff Children's Hospital Oakland and Highland) that provide forensic medical exams for Dublin victims, and the state child-care licensing organization.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton Community Jobs Support - 2021-22

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Chabot-Las Positas Community College District

Pleasanton Community Jobs Support - 2021-22

USD\$ 14,055.00 USD\$ 14,055.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Sarah Holtzclaw (for Alcian Lindo)

Report 2

Alcian Lindo

2. Title:

Report 1

Dir. of Apprenticeship Programs (for TVCC Program Manager

Report 2

Program Manager

3. Telephone:

Report 1

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Report 2

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4. E-Mail:

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Report 2

alindo@clpccd.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

The Career Center is diligently serving Pleasanton and Tri-Valley residents in their job search. We did not stop when the pandemic hit and have been advising job seekers through counseling, workshops, and job club all the while.

We also continued to serve the local businesses through our job board and hiring events. We held a large in-person job fair in collaboration with the Tri-Valley Chamber Alliance, including all 5 chambers. We were able to utilize our large new office space to socially distant and host 45 employers. We stepped up our participation with the chambers as well, including Pleasanton.

Report 2

This program is underway. It's a continuation of our services to people who have lost their jobs or are long-term unemployed. While we transition back to in-person services, all of our services continue to be virtual, including counseling and workshops. The current focus is to provide both in-person and virtual support to job seekers. We have begun to re-implement in-person hiring events, counseling and workshops to our robust list of services.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

The pandemic offered a number of challenges for the Career Center in the latter half of 2021. These challenges were not demonstrably different than the previous reporting for the last fiscal year. However, the employment market was turned on its head in the latter part of 2021 when employers were opening their doors for job seekers but job seekers were hesitant to return to work. This means that we did not see as many clients as we'd planned to in the first half of the year and will likely fall short of our annual goal if the market and economy does not open further in the second half of the year.

All of TVCC services remained online during the reporting period. Though TVCC did open its door its new Pleasanton location for special events and typing tests. Limited in-person counseling and orientation workshops also happened at the new location.

Also, early in the fall, TVCC hosted a large, in-person job fair in collaboration with all 5 Tri-Valley Chambers of Commerce. With the new variant, however, these events are back to virtual.

Lastly, the Career Center has a management transition at the beginning of the fiscal year. With this change, there was a time for the new Program Manager to be brought up to speed and to create her own processes. She and the team are making changes to the English version of the TVCC website prior to translating it into Spanish as is one of the goals of this year's funding. Since TVCC did not receive funding from the City of Livermore, there was not enough to translate the website and all the tip sheets into 2 languages. Given our clientele, we will focus on Spanish translations for a critical few tip sheets and the website in the second half.

Report 2

The Fall 2021 return to work push, followed quickly by a shutdown due to rising COVID-19 numbers once again upended our services. After advertising our return to in-person services, we had to shut down again from October 2021 - February 2022 and switch to completely virtual. This continued to decrease attendance at our center. However, since April 2022, there has been a shift and we are finally seeing an increase in attendance since the pandemic began.

We also had staffing issues due to illness both COVID-related and not. The Career Center's Program Manager was on medical leave during the first 3 months of the quarter (January-March). Our Job Developer was on family medical leave from December 2021 thru June 2022 and other

staff members spent a week or more at home due to COVID exposure.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

The pandemic is the trend. It changes all the time. Employers are looking to hire but job seekers are 1) choosier than they used to be, and 2) don't want to go back to work just yet. Though employers are raising wages to what is likely unsustainable levels right now, they are competing for the same few job seekers. Our live job fair, for example, had 45 employers and 37 job seekers.

Report 2

The pandemic is still the trend. Employers are still looking to hire but job seekers are 1) choosier than they used to be, and 2) don't want to go back to work just yet. This hesitancy to return to work varies from person to person but a common theme has been lack of childcare, fear of illness and the desire for higher, more livable wages. Though employers are raising wages to what is likely unsustainable levels right now, they are competing for the same few job seekers.

One industry in desperate need of workers is Transportation, Distribution and Logistics (TDL). To assist TDL employers, the TVCC has begun a new program funded in part by the Alameda County Workforce Development Board (ACWDB). This program provides free soft skills, forklift, CPR and OSHA warehousing safety certifications to low-income individuals. Upon completion of this 3 week training, participants attended a TDL focused job fair featuring local employers. In this way, our center created a direct pipeline, from training to employment, for job seekers.

Our cohort ran from June 15, 2022 - June 28, 2022 and consisted of 9 participants, one (1) of whom is a Pleasanton resident. To date, two (2) participants have been offered full-time employment in the TDL industry and all 9 have participated in a least one (1) job interview.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="70"/>	<input type="text" value="188"/>	<input type="text" value="258.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="70.00"/>	<input type="text" value="188.00"/>	<input type="text" value="258.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text" value="17"/>	<input type="text" value="73"/>	<input type="text" value="90.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text" value="3"/>	<input type="text" value="42"/>	<input type="text" value="45.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="7"/>	<input type="text" value="28"/>	<input type="text" value="35.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text" value="43"/>	<input type="text" value="45"/>	<input type="text" value="88.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="70.00"/>	<input type="text" value="188.00"/>	<input type="text" value="258.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="39"/>	<input type="text" value="87"/>	<input type="text" value="126.00"/>	White
White + HISPANIC/LATINO	<input type="text" value="13"/>	<input type="text" value="39"/>	<input type="text" value="52.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text" value="5"/>	<input type="text" value="15"/>	<input type="text" value="20.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text" value="9"/>	<input type="text" value="36"/>	<input type="text" value="45.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text"/>	<input type="text" value="7"/>	<input type="text" value="7.00"/>	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White
Asian and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White + HISPANIC/LATINO
Black/African American and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White
Black/African American and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="8.00"/>	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Other/Multi Racial + HISPANIC/LATINO
TOTAL	<input type="text" value="70.00"/>	<input type="text" value="188.00"/>	<input type="text" value="258.00"/>	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	<input type="text" value="4"/>	<input type="text" value="41"/>	<input type="text" value="45.00"/>	Seniors (62 and older)
People with Disabilities	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2.00"/>	People with Disabilities
Female-Headed Households	<input type="text" value="11"/>	<input type="text" value="27"/>	<input type="text" value="38.00"/>	Female-Headed Households
Youth	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Youth
Homeless	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Homeless
TOTAL	<input type="text" value="16.00"/>	<input type="text" value="69.00"/>	<input type="text" value="85.00"/>	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

The Career Center staff has never ceased offering its services to the community. Even during the pandemic, job seeker services continued virtually through Zoom and hiring events continued through a virtual event platform called Remo. Through our virtual offerings, we served over 800 unduplicated Pleasanton clients, while the additional 188 Pleasanton clients recorded in this report received services in person and virtually.

While the continuation of all services is the main accomplishment of the Career Center, the center also added new services despite the challenges presented by the pandemic. Among these services is a virtual, group mental health workshop titled "Self-care for Job Seekers". This workshop meets once a week and is led by a licensed therapist in partnership with Axis Community Health.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

To provide career services to job seekers and recruitment assistance to employers/small businesses in Pleasanton.

While our agency spent the entire grant, tracking client demographics was a challenge due to the uptick in virtual workshop participation along with our self-guided resources. Though we are able to see how many new users accessed our resources, along with names and the cities they reside in, many opted out of sharing age and race information. This is why we've served so many Pleasanton residents but do not have much of the demographic information.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

Axis Community Health - Axis provided a counselor to lead self-care workshops and offer 1-on-1 counseling to low-income clients

Various CBOs - cross referrals

Alameda County Workforce Dev. Board (ACWDB) - main funder of this work and guiding operational standards.

Alameda County-Oakland Community Action Partnership (AC-OCAP) - funded low-income job seekers and CARES act opportunities for the same clients.

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Chabot-Las Positas Community College District

Pleasanton EITC Support Program, 2021-22

USD\$ 10,015.00 USD\$ 10,015.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Sarah Holtzclaw (for Alcian Lindo)

Report 2

Alcian Lindo

2. Title:

Report 1

Dir. of Apprenticeship Programs

Report 2

Program Manager

3. Telephone:

Report 1

925-416-5136

Report 2

9254165108

4. E-Mail:

Report 1

sholtzclaw@clpccd.org (alindo@clpccd.org)

Report 2

alindo@clpccd.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

The VITA program is in the planning stages. Taxes actually are not performed until the third and fourth quarters of the grant cycle.

Report 2

The entire tax season including the preparation and submission of taxes occurred during this reporting period. Thus all the planning from the previous reporting period came to fruition. That includes: training the volunteers, setting up the virtual platform, and accepting and preparing taxes for the public.

The program was hybrid this year. Client were able to make in-person appointments to prepare their taxes. They also had the option of using our virtual prep service. For our virtual service, clients dropped of their paperwork one week and picked up the finished taxes the following week. In between, a volunteer scanned all the documents so another volunteer could prepare the taxes at home, contacting the tax payer to discuss when needed. The final tax forms were then printed and available for the tax payer to pick them up.

The season was much more difficult than previous seasons due having two separate processes and less volunteers than normal. However, we were able to prepare 419 returns, which is remarkable given the pandemic and the low number of volunteers.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

At this point, our coordinator and her core volunteers are attending planning meetings and working with key volunteers and the United Way to determine the best way forward given the continued pandemic and the need for socially distant services. Currently, the plan is to offer both in-person and fully-virtual services again. The Career Center's new Pleasanton offices offer room in our new computer lab to be socially distant for those who want their return done in person. Otherwise, we will also offer the remote services as in the past 2 seasons.

We have recruited volunteers who will do the virtual work as well as others who will be available to work in person. Volunteers are currently in training to pass their certifications in order to prepare taxes. The training is online throughout January. Tax season officially starts the first week of February.

Report 2

Surprisingly, our biggest challenge this year was volunteer recruitment. Many volunteers did not feel comfortable meeting with clients in-person so they opted out of participating this year or requested virtual clients only. Normally, we recruit around 35 volunteers who help prepare taxes. This year, however, we were only able to recruit 25 volunteers. Also, the TVCC's Program Manager and Job Developer were both out on medical leave during the entire tax season and were unable to support volunteer outreach as in the past.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

We are still recruiting volunteers as many are hesitant due to the continuing pandemic. We also were not able to recruit from Las Positas College accounting classes as the classes were online and were not conducive to recruitment. However, we have a core group of volunteers returning who understand the virtual services and will be able to offer outstanding services to the clients as we have in the past.

Also, the news is telling tax payers to be prepared for delays this season as the IRS is still working on returns from last year. They suggest e-filing and doing it early - so we expect the beginning of the season to be busy.

Tax services begin in February and extends through April.

Report 2

With the delays that were announced this season, due to the IRS continuing to work on returns from last year, we expect the beginning of the season to be busy. While we did see a slight increase in demand at the start of the season, things slowed down as worries of another shutdown grew. As we got closer to the filing deadline, demand for services increased once more and unfortunately, due to the lack of volunteers, we were unable to serve everyone who came to us and instead referred them to other agencies.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	0	97	97.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	0.00	97.00	97.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	0	49	49.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	0	33	33.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	0	13	13.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	0	2	2.00	Moderate Income and Above (>80% Median)
TOTAL	0.00	97.00	97.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	0	42	42.00	White
White + HISPANIC/LATINO	0	24	24.00	White + HISPANIC/LATINO
Black/African American	0	7	7.00	Black/African American
Black/African American + HISPANIC/LATINO	0		0.00	Black/African American + HISPANIC/LATINO
Asian	0	17	17.00	Asian
Asian + HISPANIC/LATINO	0		0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	0		0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0		0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0		0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0		0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0		0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0		0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0		0.00	Asian and White
Asian and White + HISPANIC/LATINO	0		0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0		0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0		0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0		0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0		0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	0	7	7.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	0		0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	0.00	97.00	97.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	0	35	35.00	Seniors (62 and older)
People with Disabilities	0		0.00	People with Disabilities
Female-Headed Households	0	12	12.00	Female-Headed Households
Youth	0		0.00	Youth
Homeless	0		0.00	Homeless
TOTAL	0.00	47.00	47.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

n/a

Report 2

The staff and volunteers really came through this year with their tenacity to serve clients. Despite the low number of volunteers, the TVCC staff and volunteers worked to find a way to continue to serve clients virtually and in-person. Despite having to turn clients away towards the end of the season, TVCC still prepared over 400 taxes and served 97 Pleasanton residents, nearly meeting our goal.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

n/a

Report 2

The grant helped support the Volunteer Income Tax Assistance (VITA) program for the Tri-Valley. This program serves low-income working families through the preparation of the federal and state tax returns. This is a national program that is not offered anywhere else in the Tri-Valley. It serves tax payers who cannot afford the costs of paid tax preparers but need to file taxes to follow the law and to receive their refund that pays for day-to-day necessities.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

n/a

Report 2

- Chabot-Las Positas Community College District - funder as well as site for drop off and pick up of documents.
- United Way of the Bay Area – the United Way is both a funder and a partner. They are the lead agency in the Bay Area for the VITA program. In addition to funding, they provide oversight and training for our site coordinators, marketing materials, volunteer recruitment help and ongoing support.
- Internal Revenue Service – the IRS provides the tax law, software and technical support, training materials and ongoing support.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Homelessness Prevention and Family Stabilization Program

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

CityServe of the Tri-Valley

Homelessness Prevention and Family Stabilization Program

USD\$ 80,000.00 USD\$ 80,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Christine Beitsch-Bahmani

Report 2

Christine Beitsch-Bahmani

2. Title:

Report 1

CEO

Report 2

CEO

3. Telephone:

Report 1

925-222-2273

Report 2

925-222-2273

4. E-Mail:**Report 1**

christine@cityservecares.org

Report 2

christine@cityservecares.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

Our team continues to work with the Pleasanton Unified School District social workers to serve individuals and families that are in need of help during a crisis and into a place of stability.

In August of 2021, CityServe was given the opportunity to serve as an application coordinators for the County Rental Assistance Program. Working in collaboration with the county we have served an additional 58 Clients with collecting all the documents needed to apply.

17 Clients have provided documents and are currently awaiting approval.

25 Clients have been approved and will receive assistance with back rent owed. Our care coordinators funded by Pleasanton have worked with our application coordinators to further assist families beyond rental assistance.

We have also focused on supporting our clients transitioning between being unsheltered to moving into the Goodness Village. Our goal is to help them create connections with their new case managers and support system on site. We have Set up check in times with clients at the 30 day, 3 Month, 6 Month and 1 Year marker of becoming housed there.

Our team continues to problem solve through issues as needed with the new case manager from The Goodness Village and the client when issues arise that will take a toll on a client's stability.

October 2021, Opened pop up location at the Pleasanton Library to be able to engage the community and connect individuals to services.

November 2021. Opened a satellite office to be able to do in person care sessions by appointment only. The ERAP Coordinators are also available to assist clients here by appointment only.

Report 2

The significant actions taken during this reporting period include:

Assisting individuals in the process of finding resources for the following:

Basic Needs

Emotional Health and Wellbeing

Physical Health

Financial Stability

Vocational and Educational Development

Community

Troubleshooting why rental assistance was needed by individuals who have been impacted by covid and owe several months of rent and helping set up goals to get back on track.

Pursuing subsidy funds to assist individuals with one time assistance that will help an individual stay housed and get through the crisis while working on stabilizing in all 6 areas of care coordination.

Creating strategic care plans with clients to reduce monthly expenses and minimize the amount of money going out each month to make them less vulnerable to eviction and other obstacles.

Referring clients to employment coaching services so that they can find creative ways to increase their income and be able to fulfill their current monthly expenses.

Assisting clients in referrals to credit repair services to have longer term stability rather than facing so much vulnerability.

Worked with over 30 organizations to assist clients in the ability to fill gaps in service as well as resource gaps.

Worked strategically with Pleasanton Unified School district to work with the most vulnerable families at risk of homelessness.

Piloted a care advocacy program targeting some of the most vulnerable housed individuals and families to have volunteers bridge some of the gaps in service needs and work strategically with our care coordinators' goals.

Held outreach pop ups each Tuesday in Pleasanton as well as Wednesday and Friday in Livermore offering clients a place to stop in and receive one on one assistance in the form of care coordination.

Had access to care coordination session M-F 10-3pm at the Pleasanton Senior Center.

Taught clients how to access free services and resources as well as troubleshooting best access points

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

No delay related to this project. All challenges that were faced were due to a lack of resources listed below in number 7.

Report 2

As of March 31, 2022, the County Rental Assistance Program was closed to individuals that had not yet applied. Since then we have received several calls from clients that still have back rent due and are in need of assistance with several months of rent. We are constantly collaborating with other organizations on behalf of clients that are vulnerable to being evicted. The amount of back rent due creates a much bigger obstacle than it did before. CityServe has three team members working strategically on this project through a different funding source. Over the course of the County ERAP program through AC Housing Secure, CityServe ERAP Coordinators have been assigned and have processed 92 applications for residents of Pleasanton and 81 of those applications have been approved receiving a cumulative total of \$1.5 million in rental assistance. This still leaves some clients vulnerable to being evicted so as people are declined or ineligible, we are shifting gears to assisting them with increasing their income, obtaining more steady employment and working with organizations that provide legal support for tenants in these situations.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

We must work to ensure that clients have long term stability and can grow through a crisis and come out stronger.

Covid 19 has created many obstacles:

1. For individuals and families related to the need for child care during non weekly regular business hours.
2. Landlords are selling rental properties and it is affecting long time residents that fit the following category
3. Seniors on a fixed income.

4. Families and individuals in need of credit repair.
5. There is an increase in abuse within households since March of 2020. This causes a problem for children and parents.
6. A credit repair nonprofit agency is needed in the Tri-Valley. The closest location clients can currently go is Fremont.
7. Higher need for mental health resources across the board for all ages.

Report 2

Emerging trends coming out of the pandemic and the eviction moratorium, we are seeing the following:

Some landlords do not wish to participate in the county ERAP program so the processing time has been a lot longer for some clients putting them farther behind in paying rent.

Tenants who are not eligible to receive County ERAP services and funds due to lack of documentation and possible fraud.

Individuals are hesitant to get back to work thus creating a backlog of bills.

Emerging trends for Seniors:

Many of our seniors that rent property are on a fixed income and prior to covid landlords were not raising the rent as fast. During the height of the pandemic we saw an increase in the number of landlords selling homes and the number of seniors in need of affordable housing increasing because of this issue. Over the course of the last 6 months, those numbers are growing and leaving our seniors vulnerable to potential homelessness.

Many seniors are struggling to pay high premiums costs on medication. This is leaving them vulnerable to the cost of medication rising and falling as well as to unplanned medical emergency they have to pay out of pocket for when they live on a fixed low income and are not eligible for medi-cal benefits.

The rising cost of food and gas is playing a role on several clients having the ability to get to and from work and other appointments as well as purchasing gas. For clients that we serve not being able to make it to work will have a long term effect on the sustainability of continuing to be employed and maintaining their housing.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	147	171	318.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	147.00	171.00	318.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	116	134	250.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	21	26	47.00	Very Low Income (30% to 50% Median)

Low Income (50% to 80% Median)	10	10	20.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	0	1	1.00	Moderate Income and Above (>80% Median)
TOTAL	147.00	171.00	318.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	35	39	74.00	White
White + HISPANIC/LATINO	9	12	21.00	White + HISPANIC/LATINO
Black/African American	19	36	55.00	Black/African American
Black/African American + HISPANIC/LATINO	0	3	3.00	Black/African American + HISPANIC/LATINO
Asian	15	17	32.00	Asian
Asian + HISPANIC/LATINO	0	0	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	1	2	3.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	2	2.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	1	1.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	1	2	3.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	1	1.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	27	41	68.00	Other/Multi Racial
				Other/Multi Racial +

Other/Multi Racial + HISPANIC/LATINO	40	15	55.00	HISPANIC/LATINO
TOTAL	147.00	171.00	318.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	7	14	21.00	Seniors (62 and older)
People with Disabilities	1	9	10.00	People with Disabilities
Female-Headed Households	18	61	79.00	Female-Headed Households
Youth	0	10	10.00	Youth
Homeless	0	56	56.00	Homeless
TOTAL	26.00	150.00	176.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

The majority of the accomplishments for this program had to do with troubleshooting the needs of clients, and utilizing the information to collaborate with clients in need of services and resources by connecting them to services. We believe the program was a success because clients that were in crisis have begun to build on their stability. The care coordination model breaks down barriers and encourages a client to think outside of the issues they are facing and build actionable steps that will assist them long term. We hoped to serve 185 households and we exceeded that goal by 163%. We were able to achieve this with supportive funding by District 4 Supervisor Miley's office for \$25,000. And additional support from local churches and private donors.

Our goal is to listen and respond to opportunities. We listen and look for the need, we advocate when possible and when given the opportunity for funding we create a program that fills a gap. We look forward to serving even more Pleasanton residents in the next grant cycle.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

The original purpose for this grant was to serve 185 Pleasanton Households with – Our Family Stabilization program by

providing low income households with: 1) Crisis Prevention: Outreach, 2) Crisis Stabilization: Case Management, and 3) Community Support: Care Advocacy program. We exceeded that goal by 163%

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

Pleasanton Unified School District - Received referrals of families in need.

Brave Church - Received referrals for care coordination.

Valley Community Church - Worked in partnerships to be strategic in assisting clients in need of care plans as well as financial assistance.

St. Vincent De Paul of Pleasanton - Collaborated together to serve some of the most vulnerable clients in need with utility and rental assistance.

Spectrum Community Services - Assisted clients in getting connected to services for food and utility assistance.

The Goodness Village - Make referrals and collaborate with the team at Goodness Village to get clients assessed and connected to this possible home option as opening come up.

County of Alameda, Social Services - Connected clients to services for food stamps, general assistance and other services offered as needed.

County of Alameda, AC Housing Secure - Strategically handled the needs of clients assigned to us who reside in Dublin to see if they were eligible for covid rental assistance.

Housing Authority of Alameda County - Advocated for clients who did not understand what they needed to do for income changes related to their housing and its impact.

Axis Community Health - referred clients to physical health services as well as the project Bridge Program for mental health services.

County of Alameda, Behavioral Health Services - Made referrals to the county for clients facing mental health issues and submit IHOT reports as needed.

County of Alameda, Services for the Aging - Trouble shoot how to make referrals and what types of referrals need to be made for elderly individuals that are unhoused in Livermore and potentially unsafe.

Tri Valley Haven - Food Pantry and referrals for individuals facing abuse, domestic violence issues and in need of temporary longterm homeless shelter.

Senior Support of the Tri-Valley - Referred clients to this organization for classes, programs

Open Heart Kitchen and many more that can't fit here.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Hively Community Resources

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: **3/11/2021**

Hively

Hively Community Resources

USD\$ 25,000.00 USD\$ 25,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Vanessa Dilks

Report 2

Mary Hekl

2. Title:

Report 1

Director of Community Services

Report 2

CEO

3. Telephone:

Report 1

925-595-5177

Report 2

925-417-8733

4. E-Mail:**Report 1**

vdilks@behively.org

Report 2

mary@behively.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

As of December 31st, 2021 the Hively Family Resource Center has provided services to 61 Pleasanton households. Since July 2021, Hively has facilitated 6 large distributions. Many of the Pleasanton residents returning each month. This results in Pleasanton residents receiving services from the Hively Family Resource Center 415 times in 6 months.

Hively's new Family Resource Center opened in Winter of 2021 and clients are now able to visit the Family Resource Center at their availability. The Hively FRC will provide a one-stop shop for families to obtain all the basic necessities they need - all under one roof for maximum convenience and accessibility. The Diaper Pantry provides diapers, wipes, and early literacy materials; the Community Closet provides new and gently used clothing, shoes, books and housewares; and the Food Pantry provides food and other basic necessities. All the resources are provided free of charge to families in need. Families may choose what they want and take what they need for a dignified shopping experience.

Report 2

Hively's Family Resource Center located in Dublin officially opened in March of 2022 to the public. The FRC's hours of operation are Wednesdays, 11:00am - 7:00pm and Saturdays, 9:00am -12:00pm. To determine the hours of operation that would best meet the needs of our clients, Hively staff provided a survey to clients that received services in February. This allowed us to determine the most suitable hours of operation for our clients. As the Hively FRC grows, we anticipate expanding our hours of operations.

The Hively FRC continues to provide a one-stop shop for families to obtain all the basic necessities they need including a month supply of diapers, baby wipes, adult and children clothing, interview attire, shoes, toys, food, PPE supplies, and household items - all under one roof for maximum convenience and accessibility.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

N/A

Report 2

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

For the past two years, Hively has had to have families stand in long lines in order to pick up the items they needed to support their families. Each month, the line continued to grow and the need was clear. It was a need that Hively couldn't meet onsite at our office. The need was too big. Our community needed a place where they could go and feel comfortable and not feel like they were there for a handout. They deserved a dignified shopping experience, not to stand in a long line with their family on a random Saturday in the month.

In response to this need, Hively opened our first Family Resource Center in Dublin where families can shop for diapers, clothing, food, and other various items on their terms.

Report 2

For the past two years, Hively has had to have families stand in long lines in order to pick up the items they needed to support their families. Each month, the line continued to grow and the need was clear. It was a need that Hively couldn't meet onsite at our office. The need was too big. Our community needed a place where they could go and feel comfortable and not feel like they were there for a handout. They deserved a dignified shopping experience, not to stand in a long line with their family on a random Saturday in the month.

In response to this need, Hively opened our first Family Resource Center in Dublin where families can shop for diapers, clothing, food, and other various items on their terms.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	61	55	116.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	61.00	55.00	116.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	44	38	82.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	11	12	23.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80%)				Low Income (50% to 80%)

Median)	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="9.00"/>	Median)
Moderate Income and Above (>80% Median)	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="61.00"/>	<input type="text" value="55.00"/>	<input type="text" value="116.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="12.00"/>	White
White + HISPANIC/LATINO	<input type="text" value="9"/>	<input type="text" value="6"/>	<input type="text" value="15.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text" value="5"/>	<input type="text"/>	<input type="text" value="5.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="16.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="2.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White
Asian and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White + HISPANIC/LATINO
Black/African American and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White
Black/African American and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	<input type="text" value="17"/>	<input type="text" value="20"/>	<input type="text" value="37.00"/>	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	<input type="text" value="12"/>	<input type="text" value="17"/>	<input type="text" value="29.00"/>	Other/Multi Racial + HISPANIC/LATINO
	<input type="text" value="61.00"/>	<input type="text" value="55.00"/>	<input type="text" value="116.00"/>	

TOTAL

61.00

55.00

116.00

TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	2		2.00	Seniors (62 and older)
People with Disabilities	3		3.00	People with Disabilities
Female-Headed Households	11	9	20.00	Female-Headed Households
Youth			0.00	Youth
Homeless			0.00	Homeless
TOTAL	16.00	9.00	25.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

n/a

Report 2

Since July 2021, Hively has facilitated 8 large diaper, food and clothing distributions and 2 large PPE supply distributions. Through the diaper, food, and clothing distributions, Hively distributed over 74,000 diapers. Through the PPE distributions, Hively distributed 10,000 COVID-19 test kits to child care providers in the Tri-Valley.

Hively's Family Resource Center located in Dublin officially opened in March of 2022 to the public. The FRC's hours of operation are Wednesdays, 11:00am - 7:00pm and Saturdays, 9:00am -12:00pm. To determine the hours of operation that would best meet the needs of our clients, Hively staff provided a survey to clients that received services in February. This allowed us to determine the most suitable hours of operation for our clients. As the Hively FRC grows, we anticipate expanding our hours of operations.

The Hively FRC continues to provide a one-stop shop for families to obtain all the basic necessities they need including a month supply of diapers, baby wipes, adult and children clothing, interview attire, shoes, toys, food, PPE supplies, and household items - all under one roof for maximum convenience and accessibility.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

n/a

Report 2

Many families in the Tri-Valley struggle to obtain the basic resources they need to thrive. Hively offers three community outreach programs - the Diaper Pantry, the Food Pantry, and the Community Closet - that provide basic resources to the lowest income, most vulnerable families in the Tri-Valley.

The Diaper Pantry provides a month's supply of diapers and wipes, an age-appropriate children's book, and parent education materials promoting children's literacy. The Food Pantry provides families with fresh and non-perishable food items, toilet paper, hand soap, and other basic necessities. The Community Closet collects new and gently-used items - including clothing, shoes, baby items, books, toys, and housewares - and provides them free of charge to Tri-Valley families in need.

When families come to Hively for basic essentials, they receive more than just diapers, food, and clothing. They gain access to a wealth of resources and services offered by Hively, including affordable mental health services; child care subsidies and referrals; parent education workshops; and family-strengthening events like Parent Cafe and Parent-Child Book Club. Offering a "one-stop shop" is critically important to the families we serve so they do not need to seek help from several different agencies to obtain all the resources and services they need. Just as important as access to resources and services, when families come to Hively, they receive compassion, caring, and hope.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

n/a

Report 2

Help a Mother Out - Diapers

First 5 - PPE supplies

State of California - PPE supplies

One Nation Dream Makers in Livermore - Food

Children's Emergency Food Bank - Food

Chamber of Commerce - Dublin, Livermore, Pleasanton - support for ribbon cutting and advertising/getting message out

City of Dublin - \$25,000

Share the Spirit - \$4,000 for diapers

Rotary Clubs - \$5000

Individual contributions (in kind and \$\$) - \$50,000

Sunlight Giving Foundation \$15000

StopWaste - \$8000

CDSS (Resource and Referral) \$30,000

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Hively Strengthening Families through Trauma Informed Care

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Hively

Hively Strengthening Families through Trauma Informed Care

USD\$ 25,000.00 USD\$ 25,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Vanessa Dilks

Report 2

Mary Hekl

2. Title:

Report 1

Director of Community Services

Report 2

CEO

3. Telephone:

Report 1

925-595-5177

Report 2

925-417-8733

4. E-Mail:

Report 1

vdilks@behively.org

Report 2

mary@behively.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

Beginning in September 2021, Hively scheduled an 8 month Trauma Informed Care Series. Each month on the first and third Wednesday of the month Hively CEO, Kelly O'Lague, MSW, facilitates a training and coaching component specific to the monthly topic. Topics include, but are not limited to, Introduction to Trauma Informed Care, Bringing ACEs to Awareness, and the Transformative Nature of Relationships in Trauma-Informed Care.

Additional Trauma-Informed Care training opportunities has been offered in the community. This includes trainings for Dublin High School's Leadership Class, Pleasanton PTSA and CityServe of the Tri-Valley.

As of December 2021, 144 community members have benefited.

Report 2

Hively continues to implement our Trauma Series. Each month on the first and third Wednesday of the month a has a training and coaching component specific to the monthly topic. Topics include, but are not limited to, Introduction to Trauma Informed Care, Bringing ACEs to Awareness, and the Transformative Nature of Relationships in Trauma-Informed Care. In March, the training titled, "Creating Emotional Resilience in Early Childcare Settings," was facilitated in a two part series.

Hively has partnered with Trauma Informed Care Trainer, Julie Kurtz, the Founder and CEO of the Center for Optimal Brain Integration, who is a national speakers on the topic of trauma, resilience and social-emotional resilience building around the country.

Sessions include:

May 4th: Building a healthy internal dialogue for adults and/or children
May 25th: Coaching session attendance & participation for (5/4) training
June 1st: Mindfulness strategies to use with children to support regulation
June 22nd: Coaching session attendance & participation for (6/1) training

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

Nothing to report at this time.

Report 2

Due to a change in staffing, Hively postponed the February training/coaching session.

Since the change in staff, Hively has trained 2 additional staff in the area of Trauma Informed Care. Staff attended 3 days (22 hours) of a professional development to become a certified Trauma Informed Care Trainer.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.**Report 1**

With greater awareness around the importance of understanding the effects of trauma-informed care on children and youth, Hively is receiving additional requests for services. After each training, many participants want to discuss their history and experiences with trauma with Hively's CEO, Kelly O'Laque and this results in a number of individualized consultations and coaching sessions.

Report 2

Mental Health continues to be a topic that needs to be addressed for all community members. In FY 22/23, Hively will expand our mental health services into the Tri-Valley, look to screen our most vulnerable families for ACEs through ACEs aware and develop treatment plans for those individuals who need more support.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	144	35	179.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	144.00	35.00	179.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	24	8	32.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	16	5	21.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	36	20	56.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	68	2	70.00	Moderate Income and Above (>80% Median)
TOTAL	144.00	35.00	179.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	6	5	11.00	White
White + HISPANIC/LATINO	52	15	67.00	White + HISPANIC/LATINO
Black/African American	7	2	9.00	Black/African American
Black/African American + HISPANIC/LATINO			0.00	Black/African American + HISPANIC/LATINO
Asian	72	13	85.00	Asian
Asian + HISPANIC/LATINO			0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native			0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO			0.00	American Indian/Alaskan Native + HISPANIC/LATINO

Native Hawaiian/Other Pacific Islander			0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO			0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White			0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	5		5.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	2		2.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO			0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial			0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO			0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	144.00	35.00	179.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	7	1	8.00	Seniors (62 and older)
People with Disabilities	5	2	7.00	People with Disabilities
Female-Headed Households	18	18	36.00	Female-Headed Households
Youth		3	3.00	Youth
Homeless			0.00	Homeless
TOTAL	30.00	24.00	54.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

n/a

Report 2

This program has proved to be very successful and highly needed from the community. This is measured by the number of those that expressed interest and have registered each month. Many of those that registered and attended our multiple series. Attendees are attending, on camera, asking questions, and engaging with the facilitator. Attendees are sharing very vulnerable stories with the group and allowing themselves to fully engage with their group of peers.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

n/a

Report 2

Nearly 2 in 3 low-income children have had multiple adverse childhood experiences (ACEs) before they enter kindergarten. ACEs such as abuse, neglect or household substance abuse can result in developmental/behavioral impacts and adverse health consequences. Hively's program will focus on the prevention and treatment of trauma from ACEs. Hively will offer workshops on trauma-informed care and strategies for strengthening families. The intended audience includes parents, educators, child care professionals and mental health professionals. The vast majority of families Hively serves are low-income. Of the children who receive child care subsidies, 40% are Black and 35% are Hispanic. In our everyday work, Hively is experienced in providing trauma-informed resources and services to children who are most vulnerable to ACEs, and in providing supportive services and resources, we have built a relationship of trust with the families we serve. Families come to Hively seeking healing. Educators and other professionals come to Hively seeking tools and strategies to help children heal. Hively is uniquely positioned to provide services to children and families and training to those who support them

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

n/a

Report 2

First 5 Alameda - TIC training for 2 Hively Staff members
Dublin High School - trained Leadership class
Center for Optimal Brain Integration - Facilitation Services and content exploration
City of Dublin - \$25,000
Sunlight Giving Foundation - \$20,000
California Department of Social Services - \$10,000
Individual Donors - \$5,000

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Grief Support Services and Volunteer Program

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Hope Hospice, Inc

Grief Support Services and Volunteer Program

USD\$ 20,000.00 USD\$ 20,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Jennifer Pettley

Report 2

Jennifer Pettley

2. Title:

Report 1

Grant Writer

Report 2

Grant Writer

3. Telephone:

Report 1

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Report 2

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4. E-Mail:

Report 1

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Report 2

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PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

During this reporting period, the Volunteer Services program implemented a new software system for management of volunteer records, scheduling, and assignments. Program managers can also now conduct through the system email communications, scheduling, tracking, onboarding, uploading of documents and files, and distribution of newsletters, videos and training materials. Volunteers can create their own profile page and keep their contact information updated, and receive onboarding and orientation trainings.

Volunteers returning to in-person visits completed refresher trainings in dementia and home care, and in the use of PPE and in other safety protocols. Trainings in dementia care and bedside vigil continued, and two volunteers assisted with the Grief Dept.'s series of support groups. Works of Hope volunteers prepared 200 pieces of donated artwork for distribution to patients, and others assisted with the holiday card writing and Jade plant distribution projects.

Grief support: Support groups for spousal loss, child loss and general grief issues continued during both quarters. Each group holds weekly sessions for eight weeks. Cohorts of six to a max of 12 attend the groups which are currently held virtually but will resume in-person at our Grief Support Center when it is safe to do so. To help with the growing needs for support, positions were added for an Administrative Assistant and a Grief Support Provider to facilitate groups.

Staff presented a "Handling the Holidays" workshop with eight in attendance at Stoneridge Creek. This program was also presented twice via Zoom. Our annual Service of Remembrance was also held virtually in which a video montage of photos sent by families was presented and their loved ones' names were called out. Hope nurses, chaplains, social workers and others attended to welcome families to the memorial event.

Report 2

The Volunteer Services program has now fully implemented new volunteer management software, Better Impact, that streamlines the process for recruiting, onboarding, communicating, and managing schedules and records of Hope's volunteers. Recruitment outreach is ongoing and staff has added a screening system to more fully ascertain a volunteer's interests and availabilities. One-to-one meetings often follow, and questionnaires, documentation, and background checks are completed. Volunteers then undergo 20 hours of online and in-person training that includes bedside vigil or dementia care support. In all, it requires some 20 hours of staff time to onboard and train a single volunteer.

In-person patient visits by volunteers resumed this period, then were temporarily suspended due to the rise in regional COVID cases. In May they resumed once again, though senior care facilities are still restricting external visitors to only essential health care providers.

Office volunteers have resumed their administrative assistance. Our annual fundraiser in May, Hike for Hope, was supported by 50 event-day volunteers who provided more than 250 hours of support for the event, along with five volunteers who served on the planning committee.

We held volunteer appreciation events during National Volunteer Week at the office. As a gesture to recognize their importance to the hospice team, volunteers were gifted a book of poems and thank-you cards signed by staff.

Grief Support Services -

GSS continued conducting eight-week sessions each quarter for general grief support, and specialized groups for child loss and spouse/partner loss. An administrative aide was hired to help coordinate the requests for grief support, mailings, phone calls, and perform other administrative support.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

As the pandemic continues, safety and PPE training protocols for staff and volunteers remain a priority. Some volunteer trainings are still conducted via Zoom and staff also meets one-on-one in the office to go over protocols as vaccinated volunteers resume in-person visits with vaccinated patients and family members. However, some facilities and board and care homes are still wary of letting non-family members into their facilities so many interactions are still conducted via Zoom or by telephone. When in-person visits at facilities are permitted, they are often time-limited. While volunteer recruitment is ongoing, remote settings are more challenging to engage with new volunteers as we work to establish connections and new relationships.

Grief Support: Support groups continue to be offered on Zoom which sometimes creates challenges for a participant. In these cases, support is offered individually over the phone by staff. Staff provides on average four 60-minute individual sessions daily.

Report 2

While many volunteers have returned to home-bound patient care and family support, they are still being paired for safety reasons with only those patients who have been vaccinated and boosted against COVID. Unvaccinated patients are visited only by clinical staff members. Since regional COVID case rates are rising, this safety protocol will likely stay in effect until it is safe for all of our patients and volunteers to resume visits. Facilities are still declining external visitors, unless it is an essential health care provider. If a facility has a COVID positive case, we will suspend visiting a facility for a two-week period.

Grief Support Services

Continued virtual-based programs due to the COVID pandemic. However, this method has actually increased attendance because it is more convenient for participants and it broadens the reach for those who are seeking support. One-on-one support has increased while staff continues outreach and check-ins with phone calls, correspondence and special mailings. An administrative aide was added to the team.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

During the pandemic, increased social isolation among our patients and families has been a challenge, especially for our memory care patients and their families. Some facilities, and family caregivers still limit visits by non-family members to lower risk of COVID exposure.

During extended periods of isolation, some people lose healthy coping mechanisms and their extended family support, and this can complicate their grief experience, and increase stress and anxiety.

Human connections are more important than ever so our volunteers and staff have been very diligent about continuing contacts by phone, correspondence, email, and even in-person when possible.

Hope continues to receive requests for information from people who want to explore volunteering within our mission of service. Staff holds virtual informational sessions once per month. Those who express further interest meet one-on-one with staff who explore and match volunteers with their interests. Hope has an ongoing need for volunteer holistic therapists: cosmetologists, massage, reiki, and those interested in assisting families in support of a loved one with dementia.

In the grief support department, staff and volunteers have created "Grief Bags" and "Grief Boxes" for children who have had a loss to help them process their grief experience. These items contain arts and crafts items to help engage children as they create a project while processing their feelings. Given out prior to a loss, the bags contain such items as stress balls, bird houses, and plant seed kits. The boxes, which are given following their loved one's death, contain materials for making picture frames or memory bracelets.

Teen groups continue to be held via Zoom, which seems to be a more comfortable platform for this age group than formerly in person with peers. Attendance and participation is often higher.

Report 2

As there is a natural attrition of patient care volunteers, staff continues its recruitment activities, reaching out to local groups and communities to share how to become involved with Hope Hospice. Staff has also reengaged with the Volunteer Match program to promote its volunteer opportunities. At the same time, we have begun a robust social media campaign with the goal of driving people to the website to complete an application. These methods attract about 10 new volunteer candidates per month.

We are building our We Honor Veterans support and outreach program. Established by the National Hospice and Palliative Care Organization, the program honors the unique needs of veterans and their families. Currently, our volunteers help deliver blankets and other comfort items and send wishing-well cards to our local veteran patients. Participation in this national program gives Hope the opportunity to demonstrate its commitments in the community.

Grief Support: The emphasis for many of its program this period have been on the notion of self-care during the grief process. So often people try to tend to others while forgoing their own needs. This notion, compounded by feelings of isolation during COVID, and more people knowing someone who has passed away from COVID, has given rise to the need for more support in the community. We see that expanding our grief support program offerings, even holding groups and sessions at external sites such as churches or senior centers, will help expand access to people who need a extra support during these difficult times.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="92"/>	<input type="text" value="143"/>	<input type="text" value="235.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="92.00"/>	<input type="text" value="143.00"/>	<input type="text" value="235.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="92"/>	<input type="text" value="17"/>	<input type="text" value="109.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text"/>	<input type="text" value="126"/>	<input type="text" value="126.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="92.00"/>	<input type="text" value="143.00"/>	<input type="text" value="235.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="5"/>	<input type="text" value="17"/>	<input type="text" value="22.00"/>	White
White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White
Asian and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White + HISPANIC/LATINO
Black/African American and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White
Black/African American and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White + HISPANIC/LATINO

American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	87	126	213.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO			0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	92.00	143.00	235.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	5	17	22.00	Seniors (62 and older)
People with Disabilities			0.00	People with Disabilities
Female-Headed Households			0.00	Female-Headed Households
Youth			0.00	Youth
Homeless			0.00	Homeless
TOTAL	5.00	17.00	22.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

In the midst of the ongoing pandemic, we were able to reopen our in-home volunteer support to patients safely and successfully. Support hours increased from 30 in January to 115 in May and continue to increase weekly.

When patient care visits were on hold, volunteers still engaged in other supportive activities such as writing letters and calling their patients and families, working on our Works of Hope art drive, and many delivered plushie animal toys that were donated by the Oakland East Bay chapter of World Wings International, an association of former Pan American World Airways flight attendants.

Grief Support: With expanded outreach efforts through our website, webinars, social media and other platforms, Hope has become a major resource for grief support in the community. We receive several dozens of calls for support weekly with many people seeking more one-on-one support. Our new administrative assistant and grief counselor has accelerated our ability to reach more people by answering these inquiries and assisting in enrolling those who are appropriate for our support programs.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

To support two of Hope Hospice's community service programs: Grief Support Services and Volunteer Services, both of which are vital functions of the Hope Hospice care and support program.

Volunteers are vital members of the hospice team, bringing help, assistance, and friendly companionship to patients and families in their time of need. Patient care volunteers receive training in helping families who have a loved one who has dementia or other memory impairment.

Grief Support offers group and individual counseling with the goal of helping the bereaved process their feelings of loss healthfully so that they can resume their life or rebuild their situation successfully. The program aims to help people avoid more complicated experiences of grief where they are have trouble readjusting to their new life. This funding helps Hope provide direct support, evaluate community needs, and if needed refer people to a higher level of assistance and follow up.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

World Wings International - donated plush animals for patients
Sentinels of Freedom and U.S. Veterans Administration - We Honor Veterans program
Troop 237 American Legion - Donated military blankets
Dublin Lions Club - Hike for Hope
Stoneridge Creek Residential Community
Barcelon Residential Care Communities

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Legal and Supportive Services for Older Adults

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Legal Assistance for Seniors

Legal and Supportive Services for Older Adults

USD\$ 7,000.00 USD\$ 7,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Edita Mercado

Report 2

Edita Mercado

2. Title:

Report 1

Accounting Associate

Report 2

Accounting Associate

3. Telephone:

Report 1

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Report 2

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4. E-Mail:

Report 1

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Report 2

mercado@lashicap.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

From July through December, LAS provided 93 hours of legal services to nine Pleasanton seniors.

Through our Community Education program, we held six presentations at the Pleasanton Senior Center, Stoneridge Creek and Alameda County Fairgrounds to 304 Pleasanton seniors and senior service providers.

LAS' Health Insurance Counseling and Advocacy Program (HICAP) has provided individual Medicare counseling to a total of 39 Medicare recipients at the Livermore Senior Center and Standford-Valley Care Medical Center.

No significant actions we're taken during this reporting period.

Report 2

From January through June, LAS provided 17.9 hours of legal services to four Pleasanton seniors.

LAS' Health Insurance Counseling and Advocacy Program (HICAP) has provided individual Medicare counseling to a total of 34 Medicare recipients at the Pleasanton Senior Center.

No significant actions we're taken during this reporting period.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

LAS did not experience any challenges or delays with the program.

LAS is happy to report that during the reporting period we welcomed three new staff members. Kyle Little has been hired to fulfill the role of Legal Advocate, Darren Vaughn is our new CE Advocate and Terri Doyle has joined the HICAP department as HICAP Advocate.

We are saddened to report that our long time CFO, Lenora Merlander, retired in November after having worked at LAS for over 32 years. Also retired is Grace Chang, Medicare Advocate. Grace worked at LAS for over a decade prior to her retirement. Last but not least, Marja Leena-Aaltonen, Legal Advocate, is no longer working for LAS.

Report 2

LAS did not experience any challenges or delays with the program.

LAS is happy to report that during the reporting period we welcomed two new staff members. Shawna Reeves has been hired to fulfill the role of Special Projects Consultant. We also welcomed Edmund Lam as Multilingual Advocate.

We are saddened to report that Jourdan Clark, Legal Advocate, is no longer working for LAS.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.**Report 1**

Due to the Shelter-In-Place order that was implemented in March of 2020, LAS' Community Education Program has worked to offer virtual presentations. This has created new opportunities to reach our clients in a different manner. The virtual presentations that are now being offered provide the opportunity to reach more seniors, caregivers and senior service providers at a time.

Report 2

Due to the Shelter-In-Place order that was implemented in March of 2020, LAS' Community Education Program has worked to offer virtual presentations. This has created new opportunities to reach our clients in a different manner. The virtual presentations that are now being offered provide the opportunity to reach more seniors, caregivers and senior service providers at a time.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	9	4	13.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	9.00	4.00	13.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	6	3	9.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	1	1	2.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	1	0	1.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	1	0	1.00	Moderate Income and Above (>80% Median)
TOTAL	9.00	4.00	13.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	0	2	2.00	White
White + HISPANIC/LATINO	0	0	0.00	White + HISPANIC/LATINO
Black/African American	6	0	6.00	Black/African American
Black/African American + HISPANIC/LATINO	0	0	0.00	Black/African American + HISPANIC/LATINO
Asian	2	2	4.00	Asian
Asian + HISPANIC/LATINO	0	0	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	0	0	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	0	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White

Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	1	0	1.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	0	0	0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	9.00	4.00	13.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	7	3	10.00	Seniors (62 and older)
People with Disabilities	6	1	7.00	People with Disabilities
Female-Headed Households	4	1	5.00	Female-Headed Households
Youth	0	0	0.00	Youth
Homeless	0	0	0.00	Homeless
TOTAL	17.00	5.00	22.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

While contracted to provide legal services to 25 Pleasanton seniors, we provided legal services to 13 seniors and 110.9 hours of direct legal service. LAS also provided a total of 6 community education presentations with a total of 304 people having been reached in Pleasanton. Through our HICAP program, a total of 73 seniors were reached in the City of Pleasanton.

LAS staff provided community education presentations at three different sites throughout Pleasanton to ensure we reached out to as many in the Pleasanton senior community as possible.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

LAS was granted funding to free legal assistance to 25 low-income seniors. Through our Community Education Program, we are to hold eight community education presentations and/or outreach events for 300 seniors, senior service providers and caregivers. The Health Insurance Counseling and Advocacy Program goal is to provide Medicare counseling sessions to 120 people.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

LAS relies on collaborative relationships to leverage resources, expand services to reach more seniors, and improve seniors' access to services. These collaborations lead to greater service integration. LAS partnered with the following agencies to provide community education presentations to Pleasanton seniors:

John Muir Health, Kottinger Gardens II Apartments, Pleasanton Senior Center, Ridgeview Commons and Stoneridge Creek.

Through a contract with Adult Protective Services (APS), LAS accepts legal referrals for elder abuse restraining orders and other areas of law as needed.

LAS has relationships with DayBreak Adult Care Centers, Family Support Services, Alameda County Department of Children and Family Services, which make referrals for those seniors needing guardianship assistance and family support or services.

We also work with the State Bar of California, the Alameda County Area Agency on Aging, Alameda County Courts as well as the California Department of Aging and California Health Advocates.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program >
Self-Empowerment & Economic Development Program for Survivors of Domestic Violence and Pleasanton Residents

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Narika

Self-Empowerment & Economic Development Program for Survivors of Domestic Violence and Pleasanton Residents

USD\$ 20,000.00 USD\$ 20,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Sanjay Singh

Report 2

Shailaja Dixit

2. Title:

Report 1

Board Secretary, Narika

Report 2

Executive Director

3. Telephone:

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9259986847

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9256999012

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PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

Apart from conducting ongoing SEED and case management sessions for Tri-city areas, we are also continuing to put special focus on our outreach for better implementation of the project. So far, we have launched several social media ads, led distributions, and hosted several online events to raise awareness on Narika's services for the Tri-City area. We also have several in-person workshops and activities underway. The current focus of these activities are job training programs, including Banking Career Training, Basic Computer Skills Training, and 1:1 career counseling sessions. Past sessions have included: Career Development workshop, ESL classes as well as 1:1 consultation on Job search and resume building, additional Banking Career Training sessions, tech field training sessions, best hiring practices panel discussion, 1:1 career counseling sessions.

We are also planning an in person workshop(February 06,2022) on career development in Livermore temple where we expect participants from all three cities - Dublin, Pleasanton and Livermore. We have plans to market our services widely, targeting underserved populations especially in the South Asian and immigrant communities.

Outreach to Pleasanton/Tri-Valley organizations through flyer distribution/outreach events are being carried out in association with Alameda County Housing Secure, Bay Area Tamil Manram, Open Heart Kitchen, International Rescue Committee (IRC), Tri-Valley ICC, Tri-Valley Haven, Tri-Valley Desi, LIVERMORE HOMELESS REFUGE, Livermore Temple, Partners for Change, Shepherd's Gate, 99.7 NOW Radio, Radio Zindagi

Targeted online outreach (Facebook, Instagram, Twitter, LinkedIn, Nextdoor, Patch, Tri-Valley Desi, 99.7 NOW Radio, Radio Zindagi)

Organizations reached so far in Tri valley.:

- Tri Valley Haven
- AAUW
- YMCA
- ICC Tri Valley
- Livermore Temple
- Tri - Valley Haven shelter.

Report 2

Narika continued to offer virtual SEED and case management sessions to the Tri Valley cities. We put special focus on our outreach for better implementation of the project. We continued with boosted online campaigns and stepped up on the ground collaborations and flyer distributions with entities such as the Pleasanton Library, Pleasanton Police Department, and also to the City Manager. We hope to do a collaborative project with Pleasanton library in the near future. We also continued to post targeted social media ads, on TriValleyDesi, and in Tri-Valley Facebook Groups.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

Some challenges we've faced is having to primarily do virtual events and sessions due to the COVID-19 pandemic, which makes city grants far more difficult to fulfill when you're not able to conduct as many training sessions in person safely. Finding the right people to commit to the time for SEED sessions and activities have been challenging. Also, trying to market virtual sessions to participants within the city has been challenging. We have a good social media presence, but not specific to certain cities. So when we market our virtual sessions through our social media pages, we don't get as wide response as we would like from Pleasanton (or Livermore or Dublin). If the pandemic situation eases, and we are able to conduct more in-person sessions, it would be easier to meet our goals. There is also a zoom fatigue we are seeing in our clients - which again we think will get better once we start in-person training.

Report 2

We believe we would have had greater engagement for our programs with more in person events. Because of the pandemic, most of our events were online and in-person outreach was difficult. While we did boost our outreach, uptake remained slow. We had 4 participants register for our SEED Financial Literacy and Career Development program and another three existing clients who we served through case management, peer counseling,

safety planning and DV resources.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

Some emerging needs that we're observing is people's increased need for hard skills/training that will move them closer to employment, especially due to COVID-19. As a result, new opportunities our organization is pursuing for our SEED job training program includes providing more opportunities for clients to partake in job training, such as our Banking Career Training with Bankworks, Basic computer skill workshops that will increase their probability for job placements.

We are also finding that basic computer skills are in high demand. So we have steered our training towards adding more computer training.

Report 2

It takes time for a community organization to be trusted and gain traction. Our outreach efforts have definitely gained us some contacts and we hope to partner more with organizations on the ground: ICC, Pleasanton Downtown, Pleasanton Library. We are looking into engaging in Fall with more in person activities and events. We hope to also connect with the community to build volunteer base, which is another great way to build the movement for violence free lives. We recently launched our Prevention Program - so we also hope to have new avenues of engagement soon as we open conversations on healthy families.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="9.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="5.00"/>	<input type="text" value="4.00"/>	<input type="text" value="9.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text" value="0"/>	<input type="text"/>	<input type="text" value="0.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text" value="0"/>	<input type="text"/>	<input type="text" value="0.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="0"/>	<input type="text"/>	<input type="text" value="0.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="9.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="5.00"/>	<input type="text" value="4.00"/>	<input type="text" value="9.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	White
White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American

Black/African American + HISPANIC/LATINO			0.00	Black/African American + HISPANIC/LATINO
Asian	5	4	9.00	Asian
Asian + HISPANIC/LATINO			0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native			0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO			0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander			0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO			0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White			0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White			0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO			0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial			0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO			0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	5.00	4.00	9.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	0		0.00	Seniors (62 and older)
People with Disabilities	0		0.00	People with Disabilities
Female-Headed Households	0	4	4.00	Female-Headed Households
Youth	0		0.00	Youth
Homeless	0		0.00	Homeless
TOTAL	0.00	4.00	4.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

n/a

Report 2

This program spearheaded and enabled new outreach of Narika's services to Pleasanton residents. Narika was able to successfully outreach to several organizations and connect with various key community stakeholders in the community. We hope to build on these connections and continue to offer our

services to the community and create greater engagement.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

n/a

Report 2

Narika's grant aimed at creating education, awareness and services around financial empowerment, job trainings as well as domestic violence intervention services to Pleasanton residents. Given the restrictions of being virtual, we did not gain as much traction as we hoped in terms of participation from residents. While 4 residents did register for our SEED sessions, we believe there is much larger potential for the community's engagement with Narika's services with the reopening of in person events. Budget dollars were not fully used mostly since Staff case management and facilitations hours were not as high as we hoped. However we aim to stay engaged and build on the connections we made and we hope to continue to bring Narika's services to the Pleasanton community, even beyond the completion of this grant. We also wish to thank the Pleasanton City for trusting us with this opportunity and being open to collaborating,

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

n/a

Report 2

ICC- we collaborated to bring a virtual workshop
Outreach and educational flyers sent to Library, Police Department, TriValley Desi
Communication established with City Manager to potentially table at monthly activities in downtown Pleasanton

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton Senior Meals

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Open Heart Kitchen

Pleasanton Senior Meals

USD\$ 70,000.00 USD\$ 70,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Taylor Hoover-Hart

Report 2

Taylor Hoover-Hart

2. Title:

Report 1

Executive Assistant

Report 2

Executive Assistant

3. Telephone:

Report 1

925-580-1616

Report 2

(925) 580-1616

4. E-Mail:

Report 1

taylor@openheartkitchen.org

Report 2

taylor@openheartkitchen.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

Open Heart Kitchen is continuing to provide all food assistance services outdoors following the most strict COVID-19 recommendations from the CDC and Alameda County. 1 in 5 residents in Alameda County is experiencing, or is at risk of, food insecurity. We continue to seek out community members in need of our services through media appearances, online and printed materials, and word of mouth recommendations.

In July, 2021 our Senior Meal Program guests were surveyed to assess how comfortable they would be returning to dine-in meal services; 63% of surveyed diners are eager to return to congregate dining. As we plan ahead to the eventual reopening of our dining rooms, we will continue to seek input from our guests in order to avoid situations that would prevent groups from receiving our services due to fear surrounding the virus.

We tailor our services to the lifestyles and preferences of our guests. Our informational materials, including our monthly meal program menus, are offered in Spanish and Chinese. Our menus also evolve quarterly to be more culturally inclusive with the addition of new meals that our guests are familiar with and excited to eat. During this reporting period our team completed an extensive months-long Inclusion, Diversity, Equity, Access, & Liberation (IDEAL) training facilitated by The Center for Excellence in Nonprofits, to make our services more inclusive and accessible for all of our community members.

Open Heart Kitchen had the honor of partnering with the Tri Valley Haven and the Alameda County Community Food Bank to facilitate a drive-thru free grocery program from November, 2020 - December, 2021. The distribution was temporarily relocated to the Pleasanton Senior Center parking lot during this reporting period, run in tandem with our ongoing Senior Meal Program service at that location. We were grateful to provide this crucial service to our community, which would not have been possible without support from the City of Pleasanton.

Report 2

Open Heart Kitchen continues to offer the seniors of Pleasanton lunch at the Pleasanton Senior Center (PSC) and dinner at Ridge View Commons (RVC). During the reporting period, Open Heart Kitchen served a combined average of 165 diners daily during our weekday Senior Meal Program services at PSC and RVC, which accounts for 41% of our daily Senior Meal Program guests. We are pleased to report that our sit down group dining option returned to the RVC dining room on April 25th, and to the PSC dining room on May 9th. So far, an average of 20 Pleasanton guests opt to dine-in daily.

In June, we distributed our annual Senior Meal satisfaction survey. 91 diners from our PSC and RVC locations submitted surveys, including incomplete surveys. Of the respondents, 92% would recommend our meal program to others, and 57% dine with us an average of 4 to 5 days per week. Some of the top reasons that Pleasanton diners enjoy our program include the fact that the meals are inexpensive/a good deal, tasty, nutritious, and make them feel better. One senior diner who recently called our office stated, "The meal I get from you folks helps me get more fruits and vegetables in my diet, something my doctor has told me I need to do." Another caller told our team that, "The food is so delicious, it's been such a big help to me. I hadn't been eating properly since my wife passed away two years ago." Examples of some of our Pleasanton diners' favorite dishes include meatloaf, pork dishes, and entrée salads (such as tuna salad over lettuce, Chef's salad, or Chinese chicken salad.) 33% reported worrying that they would not be able to afford food in the past year, and 21% struggled to make their food last. 23% indicated that they can't prepare meals at home.

In February, 2022, OHK was highlighted in a KRON 4 Community Minute segment which brought Bay Area-wide attention to our programs.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

We are continuing with the program modifications that we implemented in early 2020 in response to the pandemic and have no additional modifications to report. We are pleased to see the Pleasanton Senior Center reopen its doors to the senior community for in-person services and activities. This reopening has not had a significant impact on the OHK lunch service, aside from exposure to new guests.

Report 2

We are grateful that our dining room has reopened, providing the opportunity for our guests to dine together in a social setting. Due to the fact that dine-in is optional, we have not noticed a significant impact on our meal service attendance. Diners who are uncomfortable dining in a group setting can still take their meals to-go and eat at home. One Senior Meal diner who called into our office stated, "I'm overjoyed to be able to play bingo and sit down with my friends afterwards to share a meal again. I've been cooped up for too long!" Thus far, 95 Senior Meal Program participants have opted to eat in our Pleasanton dining rooms, for a combined total of 814 meals.

Our long-time Program Coordinator who has been overseeing our Senior Meal Program is transitioning to our Open Heart Food Bank to help establish that new program. Our current Volunteer Coordinator is assuming ownership of our Senior Meal Program, and so we have since hired a new Volunteer

Coordinator/Development Associate. With dine-in options expanding, our services require a larger volunteer workforce and our volunteer department is slowly growing back toward pre-pandemic numbers. Collaboration and cross-training between our Coordinators is key to ensuring that operations on the administrative side remain smooth throughout these transitions.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

Food insecurity has worsened since the pandemic. According to a Feeding America report, "The Impact of the Coronavirus on Food Insecurity," the rate of food insecurity has risen by nearly 5 percent in Alameda County from 9.1% to 13.9% in just two years (Hake, M., E. Engelhard, A. Dewey, & C. Gundersen (2020). The Impact of the Coronavirus on Food Insecurity [Brief series]. Available from Feeding America: www.feedingamerica.org/research/coronavirus-hunger-research).

The Eastern Alameda County 2011 Human Services Needs Assessment cited insufficient availability of meals for the homeless and the working poor as a specific gap in human services. The need for food and nutrition assistance in the Tri-Valley area is growing, and some of the most vulnerable residents, such as the elderly or the homeless, rely on hot meal services because they cannot prepare meals or do not have the facilities to cook for themselves. Our programs strive to help our clients move toward self-sufficiency by providing access to nutritionally adequate prepared meals.

Report 2

Our prepared meals offer a lifeline for members of our community experiencing food insecurity. We facilitated a drive-thru grocery pantry on behalf of Alameda County between November, 2020 until the county contract ended in December, 2021. With the termination of that resource, guests have been encouraged to participate in other local grocery programs, but some guests find themselves in limbo for a multitude of reasons. We have since leased a warehouse space in Livermore that will be the home of our latest endeavor: the Open Heart Food Bank. This will enable us to address the need for groceries in the Tri-Valley on a larger scale. In the meantime, we have established a Pop-Up Pantry program. This mobile pantry brings groceries to convenient locations where guests are able to pick up necessities, including in the parking lot of our friends at the Muslim Community Center of the East Bay in Pleasanton. This program is by invitation only, and has had great success thus far. 635 Pleasanton residents representing 210 households participated in the program; 186 of which were Pleasanton seniors.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	473	40	513.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	473.00	40.00	513.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	323	25	348.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	71	8	79.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	43	2	45.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	36	5	41.00	Moderate Income and Above (>80% Median)
TOTAL	473.00	40.00	513.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	263	17	280.00	White
White + HISPANIC/LATINO	33	1	34.00	White + HISPANIC/LATINO
Black/African American	5	1	6.00	Black/African American
Black/African American + HISPANIC/LATINO	0		0.00	Black/African American + HISPANIC/LATINO
Asian	127	14	141.00	Asian
Asian + HISPANIC/LATINO	1		1.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	6		6.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	1		1.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	1	1	2.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0		0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0		0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0		0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	1	1	2.00	Asian and White
Asian and White + HISPANIC/LATINO	0		0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0		0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0		0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0		0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0		0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	19	2	21.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	16	3	19.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	473.00	40.00	513.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	461	37	498.00	Seniors (62 and older)
People with Disabilities	41	6	47.00	People with Disabilities
Female-Headed Households	72	11	83.00	Female-Headed Households
Youth	0	0	0.00	Youth
Homeless	1	4	5.00	Homeless
TOTAL	575.00	58.00	633.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

n/a

Report 2

New diners continue to join our program every month, and despite steady growth we continue to provide free and tasty nutrition services that our guests can depend on. The largest accomplishment unique to this grant cycle is the return of the indoor dining option. COVID-19 has stripped our community, especially our senior community, of opportunities for invaluable human interactions. Witnessing PSC reopen its doors and reintroduce in-person classes and programs to the seniors of Pleasanton was an encouraging step forward out of the pandemic. We see the return of our onsite dining as a win for the senior community. As diners continue to grow more comfortable with congregate meals we look forward to seeing the return of a vibrant dining room where visitors to the Center can stop to break bread with friends in between classes.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

n/a

Report 2

The purpose of this grant is to fund our efforts to address food insecurity faced by low-income seniors in Pleasanton. Our Senior Meal Program distributes nutritious food to this underserved population, and these grant funds were used to pay for the supplies and staffing of this program in Pleasanton. This program was facilitated without interruption, excluding planned holiday closures, and remains free of charge to all program participants. The entire awarded grant was spent during the service period.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

n/a

Report 2

Open Heart Kitchen is a member agency of the Alameda County Community Food Bank. Through our partnership, we receive bulk deliveries of produce, individual servings of shelf stable milk, juice boxes, and other items at no cost. These items are necessary to meet nutritional requirements outlined in our contract with the Alameda Area Agency on Aging and provide a tremendous cost savings. We also relied on our ongoing collaboration with the Pleasanton Senior Center staff to keep our meal services running without disruption, and to reopen our indoor dining.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Vineyard 2.0 Kitchen Project

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Open Heart Kitchen

Vineyard 2.0 Kitchen Project

USD\$ 210,537.00 USD\$ 210,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Heather Greaux

Report 2

Heather Greaux

2. Title:

Report 1

Executive Director

Report 2

Executive Director

3. Telephone:

Report 1

925.500.8247

Report 2

925-500-8247

4. E-Mail:

Report 1

heather@openheartkitchen.org

Report 2

heather@openheartkitchen.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

The property owner (HCEB - Tri-Valley BMR) is currently closing financing on the overall project. We hope to break ground in February 2022.

Report 2

Construction is underway on the building. Currently, the forms for the concrete slab are under construction.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

Most challenges/delays have been associated with closing financing and getting on the City Council schedule.

Report 2

Delays on the project have been mostly due to finance closing delays on the part of the developer beyond anyone's control.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

Fremont Bank awarded OHK a \$250,000 grant for this project.

Report 2

N/A

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Low Income (50% to 80% Median)

Moderate Income and Above (>80% Median)	0	0	0.00	Moderate Income and Above (>80% Median)
TOTAL	0.00	0.00	0.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	0	0	0.00	White
White + HISPANIC/LATINO	0	0	0.00	White + HISPANIC/LATINO
Black/African American	0	0	0.00	Black/African American
Black/African American + HISPANIC/LATINO	0	0	0.00	Black/African American + HISPANIC/LATINO
Asian	0	0	0.00	Asian
Asian + HISPANIC/LATINO	0	0	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	0	0	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	0	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	0	0	0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	0	0	0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	0.00	0.00	0.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	0	0	0.00	Seniors (62 and older)
People with Disabilities	0	0	0.00	People with Disabilities
Female-Headed Households	0	0	0.00	Female-Headed Households
Youth	0	0	0.00	Youth
Homeless	0	0	0.00	Homeless
TOTAL	0.00	0.00	0.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

n/a

Report 2

During the grant period the developer closed financing and ground was broken on the project. OHK was awarded a \$250,000 grant from Fremont Bank Foundation and a \$450,000 grant from the Senior Assistance Foundation Eastbay.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

n/a

Report 2

This grant was meant to pay for the construction costs of the OHK kitchen shell building construction. We expect to spend down the grant next fiscal year.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

n/a

Report 2

We have collaborated with the Housing Consortium of the East Bay who is developing the property.

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Spectrum Community Services

Meals on Wheels more than a meal

USD\$ 40,000.00 USD\$ 40,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Carrie Oldes

Report 2

Carrie Oldes

2. Title:

Report 1

Meals on Wheels Program Manager

Report 2

Meals on Wheels Program Manager

3. Telephone:

Report 1

925-483-1989

Report 2

925-483-1989

4. E-Mail:

Report 1

coldes@spectrumcs.org

Report 2

coldes@spectrumcs.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

We continue to serve all seniors that call. During COVID we had to purchase brown bags for meal delivery. This was a non budgeted expense. We received a Rotary grant and were able to purchase reusable bags. Our clients have adapted well to the change.

Report 2

Spectrum Community Services has had no interruption of delivering hot, nutritious meals prepared by our partner Stanford Healthcare Valley Care, to homebound seniors in Pleasanton. All of the meals meet the nutrition requirements in Title IIIIC of the Older Americans Act and in addition to providing a nutritious meal, the volunteer delivery drivers provide a safety check to ensure the clients well-being.

No population is at higher risk from the Coronavirus (COVID-19) than the vulnerable seniors who depend on Spectrum Community Services to deliver meals and services, and we have worked tirelessly to stay on top of this rapidly changing situation.

With the additional funding that was provided we have been able to serve every eligible senior or adult disabled resident that called to ask for service.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

We continue to need volunteer assistance. We are running 18 routes daily program wide. In Pleasanton there are 6 designated routes. We continue to recruit more volunteers.

Report 2

Spectrum staff and community volunteers have adjusted and complied with all Health updates provided by the County plus protective measures that go beyond guidenances. We continued to employ health and safety standards to ensure the safety of our clients.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

We continue to pursue any grants that will help us to continue to serve the homebound seniors of Pleasanton. We are looking at new fundraising avenues as well.

Report 2

We discovered many seniors we brought on initially because of COVID are true clients that just did not know that they could receive meals. Our client enrollment has remained steady.

We continue to develop more opportunities for fundraising. We have been able to bring our in person events back for fundraising. We continue to pursue new ways to engage the community and new donors. As our client count has increased we foresee a shortfall of funds to continue to care for them.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="100"/>	<input type="text" value="65"/>	<input type="text" value="165.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="100.00"/>	<input type="text" value="65.00"/>	<input type="text" value="165.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	54	44	98.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	31	13	44.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	7	5	12.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	8	3	11.00	Moderate Income and Above (>80% Median)
TOTAL	100.00	65.00	165.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	65	52	117.00	White
White + HISPANIC/LATINO	5		5.00	White + HISPANIC/LATINO
Black/African American	3	4	7.00	Black/African American
Black/African American + HISPANIC/LATINO			0.00	Black/African American + HISPANIC/LATINO
Asian	11	5	16.00	Asian
Asian + HISPANIC/LATINO			0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native		1	1.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO			0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander			0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO			0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White			0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White			0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO			0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	16	3	19.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO			0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	100.00	65.00	165.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	95	65	160.00	Seniors (62 and older)
People with Disabilities	100	65	165.00	People with Disabilities
Female-Headed Households	34	13	47.00	Female-Headed Households
Youth			0.00	Youth
Homeless			0.00	Homeless

TOTAL

229.00

143.00

372.00

TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

n/a

Report 2

Spectrum Community Services continues to serve hot nutritious meals to the homebound seniors and disbaled adults of Pleasanton. With our team of volunteers we have not missed a single day of service.

We implemented a reusable bag program that helps reduce waste and costs of previously used paper brown bags. This has been received well by our clients.

We have relationships with several youth groups here in the Tri Valley. In November, we attended a day of service with the YMSL. They made 125 blankets to be handed out to our clients. The young men and their mothers delivered these handmade blankets to our clients. With the support of the residents of the Tri Valley cities we provided over 200 Christmas gifts. We created a senior giving tree and the community fulfilled all of the wish lists. The children of Temple Beth Emek in Pleasanton made handmade cards to be added to meal delivery.

We just delivered health and safety kits including n95 masks, COVID test kits and hand sanitizer. We have begun a pet program to help seniors to find their pet companion. This is done completely with donations.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

n/a

Report 2

The purpose of this grant was to serve 18,000 nutritious meals and wellness checks to 110 homebound elderly residents and disabled adults.

Spectrum exceeded both goals of this grant by delivering 130% of the meals promised to 150% of the seniors and disabled adults promised. In total we delivered 23,389 meals and wellness checks to 165 Pleasanton residents.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

n/a

Report 2

Our Meals On Wheels staff works to cultivate connections with faith-based and cultural organizations, local businesses, and community venues, to assist us in providing referrals, and bring awareness to seniors who currently or will need these services. We perform outreach regularly with the area cities and Chambers of Commerce, public libraries, senior housing facilities, churches, business establishments, service organizations and places where seniors and their families frequent, being a sustained presence in the community to help us better serve more seniors in need.

Spectrum works with the following organizations:

Stanford Healthcare-ValleyCare Hospital: Plans, prepares and packages our nutritious meals, while Spectrum provides all administration and delivery. Our Livermore Meals on Wheels Coordinator's office is also located here.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Sunflower Hill at Irby Ranch Program Support

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Sunflower Hill

Sunflower Hill at Irby Ranch Program Support

USD\$ 25,000.00 USD\$ 25,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Pamela Zielske

Report 2

Pamela Zielske

2. Title:

Report 1

Advancement Director

Report 2

Advancement Director

3. Telephone:

Report 1

925-519-1347

Report 2

925-519-1347

4. E-Mail:

Report 1

pamela@sunflowerhill.org

Report 2

pamela@sunflowerhill.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

The funds from this project are being used to support programming at our first residential community in Pleasanton, Sunflower Hill at Irby Ranch, and our Residential Programs Manager. Completed in September 2020, Sunflower Hill at Irby Ranch is a residential community in Pleasanton providing affordable, independent housing for people with intellectual and developmental disabilities (I/DD) in a welcoming and supportive community.

The abilities and needs of Irby Ranch residents are incredibly diverse. Our multi-disciplinary programs and activities are specifically designed for adults with I/DD, including autism, Down syndrome, cerebral palsy, ADHD, epilepsy, and other chromosomal differences. Working with residents individually or in small cohort settings, our person-centered programs seek to offer each resident a multitude of opportunities to find success.

During this reporting period, our Residential Programs Manager was actively engaged in managing, overseeing, and planning programming for Irby Ranch residents that support independent living. This has included a combination of group sessions and individual coaching centered around building interpersonal communication skills, including how to interact and engage in conflict resolution with neighbors or roommates, emergency response and preparedness, increased opportunities for physical fitness and mental health wellness, building self-advocacy skills, meal planning, healthy eating and simple cooking, pet therapy, accessing public transportation, and personal budgeting. Residents have also been provided with opportunities to build work readiness skills, including learning appropriate email and text messaging etiquette, resume writing, time management skills, and goal setting.

Report 2

The funds from this project are being used to support programming at our first residential community in Pleasanton, Sunflower Hill at Irby Ranch, and our Residential Programs Manager. The abilities and needs of Irby Ranch residents are incredibly diverse, and our multi-disciplinary programs and activities are specifically designed for adults with intellectual and developmental disabilities (I/DD), including autism, Down syndrome, cerebral palsy, epilepsy, and other chromosomal differences. Working with residents individually or in cohort settings, our person-centered programs seek to offer each resident a multitude of opportunities to find success.

Our Residential Programs Manager has been actively engaged in developing and managing programming that supports independent living for Irby Ranch residents throughout this quarter. This has included a combination of group activities, individual coaching, and providing ample opportunities for socialization. Structured activities and programs have centered around building interpersonal communication skills, emergency response and preparedness, physical fitness and mental health wellness, building self-advocacy skills, developing healthy eating, and simple meal preparation.

During this reporting period, our Residential Programs Manager surveyed residents on their preferred activities and was thrilled to receive feedback from the majority of residents. Using the survey results, our staff have been refining activities to effectively meet the diverse range of needs of our residents. We also plan to increase our options to continue to assess interest and best times for future resident engagement.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

COVID restrictions have continued to present challenges for in-person programming at Irby Ranch. We transitioned to in-person programs and activities in late June 2021, while still maintaining a strict COVID-related safety protocol to ensure the health and safety of residents and staff. This has included mandatory mask-wearing, increased cleaning and sanitization of all community spaces, and regular symptom surveys. Staff also work to ensure that activities take place with residents engaging in social distancing or utilizing the outdoor spaces at Irby Ranch. In addition, programming has continued to focus on the importance of mask wearing, engaging in social distancing, and proper hygiene.

As COVID cases continue to increase, particularly as a result of the omicron variant, staff have implemented additional practices, including a return to at least some virtual programming on a temporary basis. Activities and programs over Zoom are challenging for many of our residents, however, staff is able to provide additional technical support as needed. We are confident that we will be able to return to in-person programming on a consistent basis as COVID cases decrease.

Report 2

COVID protocols have continued to present challenges for implementing programming at Irby Ranch. During this reporting period, we have switched

back and forth between virtual and in-person programming, as dictated by local COVID cases, State and County guidelines, and Irby Ranch protocols. Our residents thrive on consistency, and this lack of continuity in programming has been confusing for some residents. Our staff have made efforts to communicate regularly and have tried to implement a regular activities calendar in order to mitigate this challenge. This has included sending a monthly calendar in advance for planning, and as well as sending a weekly message about our upcoming activities. We also print our weekly calendars and post them in common areas at Irby Ranch and outside residents' doors.

There has been significant turnover in support staff for several Irby Ranch residents over this past year as well. This change in staffing has contributed to challenges with respect to communication and conveying a consistent message regarding our activities for some residents.

In addition, our Executive Director has met individually with several parents and caregivers of residents and has attended social events at Irby Ranch to solicit feedback about programming opportunities from residents. Through this process, we have learned about scheduling conflicts for residents in terms of our activities offered, and we have adjusted our calendar accordingly. We will continue to seek ongoing feedback in order to meet resident needs.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

Staff at Irby Ranch have received consistent feedback from residents and caregivers that there is a strong preference for in-person programming and activities. Residents have enjoyed bingo and movie nights, arts and crafts activities, holiday parties, and cooking classes, which all provide opportunities for increased social interaction and building friendships with neighbors. We look forward to continuing to offer a diverse range of in-person programming for residents, as COVID-related restrictions allow.

We have also partnered with the Valley Humane Society in Pleasanton during this reporting period to provide regular pet therapy sessions at Irby Ranch for residents. These sessions have been incredibly popular and beneficial for residents, and we are delighted to be able to continue this partnership in 2022.

Residents have benefitted from increased training regarding emergency response and preparedness as well. This has included having regular opportunities to interact with local first responders. Irby Ranch staff will also provide additional training in 2022 for the Pleasanton Police and Fire Departments regarding best practices for interacting with individuals with I/DD.

In February 2021, we launched the Sunflower Hill blog, which focuses on providing useful tips and activities designed for adults with I/DD. Blog posts feature a monthly Irby Ranch resident spotlight, resident tips for living independently, motivational activities, and adaptive cooking and gardening tips for adults with I/DD. We have found that these blog posts are extremely popular with residents, and they look forward to taking their turn being featured in the resident spotlights. These posts have also garnered consistent positive feedback from members of the community, who enjoy having an opportunity to learn more about our residents' personal stories. As a result, we plan to continue with regular blog posts in 2022.

Report 2

Staff at Irby Ranch have received consistent feedback from residents and caregivers that there is a strong preference for in-person programming and activities, primarily with a social component. Residents have enjoyed bingo and movie nights, arts and crafts activities, board game socials, and cooking classes during this quarter, which all provide opportunities for increased social interaction and building friendships with neighbors.

We have also begun to include free or low-cost field trips into our programming. This has provided residents with additional opportunities to build friendships with one another, and increased integration within the greater community. Regular trips to the Pleasanton Farmer's Market, lunches together at local restaurants, and visits to parks have been popular outings with residents.

Residents have benefitted from increased training regarding emergency response and preparedness as well. This has included having regular opportunities to interact with local first responders. Future trainings have been planned to address earthquake and fire preparedness, as well as personal and community safety.

Additionally, Irby Ranch staff have begun to provide residents with volunteer opportunities during this quarter, which have included assisting with set-up and clean-up of our programmatic activities. These opportunities enable residents to build increased responsibility over the common spaces at Irby Ranch and enable them to develop new skills.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	36	2	38.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	36.00	2.00	38.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	5		5.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	19	1	20.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	12	1	13.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)			0.00	Moderate Income and Above (>80% Median)
TOTAL	36.00	2.00	38.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	27	2	29.00	White
White + HISPANIC/LATINO			0.00	White + HISPANIC/LATINO
Black/African American	3		3.00	Black/African American
Black/African American + HISPANIC/LATINO			0.00	Black/African American + HISPANIC/LATINO
Asian	1		1.00	Asian
Asian + HISPANIC/LATINO			0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native			0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO			0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander			0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO			0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White			0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO	1		1.00	Asian and White + HISPANIC/LATINO
Black/African American and White	1		1.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	1		1.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO

Black/African American + NOT ANCESTRIC

Other/Multi Racial

		0.00
1		1.00
1		1.00
TOTAL	36.00	2.00

Black/African American + NOT ANCESTRIC

Other/Multi Racial

Other/Multi Racial + HISPANIC/LATINO

TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)			0.00	Seniors (62 and older)
People with Disabilities	35	2	37.00	People with Disabilities
Female-Headed Households	2		2.00	Female-Headed Households
Youth	4		4.00	Youth
Homeless			0.00	Homeless
TOTAL	41.00	2.00	43.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

In response to the results of our resident survey and soliciting feedback directly from caregivers and residents themselves at events, we have made a number of adjustments to our programs. This has included shifting the time of many of our activities, so they are taking place after 4:00 PM. This change has resulted in an increase in participation as we are more effectively accommodating residents' work, school, or adult day program activity schedules.

One recent change that came out of the survey results was the addition of a weekly "Fri-Yay Game Social" activity. With light refreshments, games, and coloring pages available, residents can pick an activity of choice and connect with peers. Other activities, such as arts and crafts and Pet Therapy, which is in partnership with Canine Comfort of Valley Humane Society, continue to be popular with residents.

We also have made changes to our staff schedule to ensure that our Residential Programs Coordinator is onsite and able to spend additional time in the evenings and weekends to support residents. This adjustment has been tremendously helpful when residents are taking field trips within the community.

Additionally, we have begun working with our local colleagues in the industry more closely to ensure we take other one another's calendars into account when scheduling events to reduce conflict and competition. As such, during this reporting period we have met with representatives from RADD, the Pleasanton Senior Center, and Valley Community Church to discuss programming opportunities, and to implement a method of sharing activity calendars across organizations. We have also committed to scheduling a monthly combined event to encourage increased participation and inclusion among the I/DD community living in the Tri-Valley.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

The purpose of this grant was to support Sunflower Hill at Irby Ranch's programming and our Residential Programs Manager specifically. We have spent our grant award in its entirety.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

Sunflower Hill at Irby Ranch staff collaborate with our affordable housing partner, Satellite Affordable Housing Associates, to provide property management services, and the Housing Consortium of the East Bay to ensure residents receive necessary residency services. Additionally, we work extensively with the Regional Center of the East Bay to provide intake and case management services for our residents.

We have continued to partner with Valley Humane Society in Pleasanton during this reporting period to provide regular pet therapy sessions at Irby Ranch for residents. These sessions have been incredibly popular and beneficial for residents, and we are delighted to be able to continue this partnership throughout 2022.

As noted above, we are collaborating with RADD, the Pleasanton Senior Center, and the Disability Ministry team at Valley Community Church to share activity calendars and to plan a combined social activity for local adults with I/DD each month.

Local nonprofit, Culinary Angels, is utilizing the kitchen at Irby Ranch and also receiving donated produce from the Sunflower Hill Garden. We are working with Culinary Angels' staff to determine potential volunteer opportunities for residents. In addition, we are collaborating with Open Heart Kitchen to provide a cooking class for Irby Ranch residents. We are pleased to report that their chef will be hosting the first class at Irby Ranch next month, and we plan to explore future cooking class opportunities with Open Heart Kitchen based on the success of this first class.

Additionally, we have continued to partner with the Pleasanton Police Department by providing a series of workshops regarding best practices to use when supporting the I/DD population in the community. This training has included basic information about intellectual and developmental disabilities, effective communication strategies, and appropriate de-escalation techniques when working with the I/DD community

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Sunflower Hill Program Support for Adults with Developmental Disabilities

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Sunflower Hill

Sunflower Hill Program Support for Adults with Developmental Disabilities

USD\$ 23,242.00 USD\$ 23,242.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Pamela Zielske

Report 2

Pamela Zielske

2. Title:

Report 1

Advancement Director

Report 2

Advancement Director

3. Telephone:

Report 1

925-519-1347

Report 2

925-519-1347

4. E-Mail:

Report 1

pamela@sunflowerhill.org

Report 2

pamela@sunflowerhill.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

The Hands-On Garden Group Program at the Sunflower Hill Garden is thriving and continues to provide a medium for educational, therapeutic, and life skills training for adults and teens with intellectual and developmental disabilities (I/DD). During this reporting period, we transitioned from in-person programming for small cohorts of adults with I/DD and their caregivers, to providing weekly or bi-weekly in-person programming for 10 different Tri-Valley adult day, transition, high school, and residential programs. We are currently providing programming to four different groups from Pleasanton, including two classes from Village High School, a class from Amador Valley High School, and a group of residents from Irby Ranch. Each 90-minute session includes a welcome activity, time for individual garden tasks, closing snack, and discussion. Led by knowledgeable staff with a passion for both people and plants, our curriculum continues to address educational, therapeutic, and life-skill topics to grow vital independent living skills.

Our virtual cooking classes have continued during this reporting period and are very popular with program participants. Sunflower Hill Cooking Classes are interactive, live, classes taught via Zoom that build independent living skills through demonstration, repetition, and group activity. All sessions focus on building healthy eating habits and include food creation to enjoy at the close of each class. Participants engage in lessons that teach cooking basics, such as following a recipe, measuring ingredients, practicing safe knife skills, and cooking with heat. During this reporting period, we offered two themed courses over the summer, Around the World Cuisine and Summertime Snacks. We then offered an 8-week skill building course from October-December. Recipes from each session focused on healthy eating, with an emphasis on utilizing fresh, seasonal produce grown in the Sunflower Hill Garden. Spring classes will resume in February.

Report 2

The Hands-On Garden Group Program at the Sunflower Hill Garden is thriving and continues to provide a medium for educational, therapeutic, and life skills training for adults with intellectual and developmental disabilities (I/DD). During this reporting period, we have been providing weekly or bi-weekly in-person programming for 10 different Tri-Valley adult day, transition, and residential programs. We are currently providing programming to four different groups from Pleasanton, including Village High School, Amador Valley High School, Pleasanton SVS Adult Day Program, and a group of residents from Sunflower Hill at Irby Ranch. Each 90-minute session includes a welcome activity, time for individual garden tasks, closing snack, and discussion. Led by knowledgeable staff with a passion for both people and plants, our curriculum continues to address educational and therapeutic topics to grow vital independent living skills.

Our virtual cooking classes have continued during this reporting period as well and remain popular with program participants. Sunflower Hill's cooking classes are interactive, live, courses taught via Zoom that build independent living skills through demonstration, repetition, and group activity. During this reporting period, we offered two 8-week sessions of our basic skill building course. Participants engaged in lessons that taught cooking basics, such as following a recipe, measuring ingredients, practicing safe knife and knife alternative skills, and cooking with heat. Recipes from each session focused on healthy, plant-based eating, with an emphasis on utilizing fresh, seasonal produce grown in the Sunflower Hill Garden. We also offered a special 4-week summer session, which began in June, and is based on the theme of Around the World cuisine. This themed session was offered last summer, and it has remained a favorite among program participants.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

COVID restrictions have continued to present challenges for in-person programming in the Sunflower Hill Garden during this reporting period. Our garden team follows a strict COVID-related safety protocol, which includes taking each participant's temperature and conducting a short symptom survey before each session begins. While these steps are necessary to ensure the health and safety of our participants, volunteers, and staff, they do cut into our programming time.

Additionally, our Hands-On Garden Group Program has been impacted by temporary staff shortages at the adult day and transition program level. When these programs experience a lack of staff due to the pandemic, they often need to cancel their program day, because they do not have sufficient staff to transport participants to the garden. Despite the challenges of the pandemic, however, our staff has continued to be adaptable and provide adults with I/DD with creative and engaging hands-on programming in the garden.

Report 2

Our Hands-On Garden Group Program has continued to be impacted by temporary staff shortages at the adult day and transition program levels. When

these programs experience a lack of staff due to the pandemic, they are forced to cancel their program day or bring fewer participants to the Garden. Despite responding to the continued challenges of the pandemic, however, our staff has remained flexible and has been able to consistently provide adults with I/DD with creative and engaging hands-on programming in the garden.

We have also had a challenge with respect to our garden infrastructure during this reporting period. The solenoid in the greenhouse, which regulates our automatic watering system, broke during the quarter due to normal wear and tear. The repair work took a little over a week to complete, and the solenoid is now fully functional. However, because this malfunction occurred over a weekend, our Garden Manager needed to restart several flats of seeds, delaying a portion of our crop plan.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

We are continuing to see a tremendous interest in both our virtual and outdoor programming options as the pandemic continues and cases rise with the emergence of new COVID variants. Many returning participants have registered for our cooking classes time and time again.

We have also seen a steady increase in the number of groups that are interested in our weekly or biweekly Hands-On Garden Group Programs in the Sunflower Hill Garden. In the fall, we had more groups interested in programming than spaces available. For our spring session, which will begin in February, we have increased our weekly and bi-weekly openings to better meet this increasing demand for outdoor programming.

Report 2

We have continued to see a steady increase in the number of groups that are interested in our weekly or biweekly Hands-On Garden Group Program in the Sunflower Hill Garden, resulting in more groups interested in programming than spaces available. We are exploring how to best meet this growing demand with our existing staff as we build our 2023 programming plan.

Our virtual cooking classes continue to be very popular with program participants and have enabled adults with I/DD living outside of the Tri-Valley to participate in our programming. In addition to individuals residing in the Tri-Valley, we currently have residents from the South Bay and out of state participating in our virtual cooking classes. While we continue to have participants register for our cooking classes time and time again, as the pandemic continues, we have begun to see a slow decrease in overall demand for our virtual programming. As a result, during this reporting period we reduced the number of cooking classes offered from twice a week to once a week. As we move forward with curriculum planning for 2023, our staff will determine how best to proceed with cooking classes.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	33	20	53.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	33.00	20.00	53.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	33	20	53.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)			0.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)			0.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80%)				Moderate Income and Above (>80%)

Median)			0.00	Median)
TOTAL	33.00	20.00	53.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	20	13	33.00	White
White + HISPANIC/LATINO	3	3	6.00	White + HISPANIC/LATINO
Black/African American			0.00	Black/African American
Black/African American + HISPANIC/LATINO			0.00	Black/African American + HISPANIC/LATINO
Asian	9	4	13.00	Asian
Asian + HISPANIC/LATINO			0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native			0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO			0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander			0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO			0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White			0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	1		1.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO			0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial			0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO			0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	33.00	20.00	53.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)			0.00	Seniors (62 and older)
People with Disabilities	33	20	53.00	People with Disabilities
Female-Headed Households			0.00	Female-Headed Households
Youth			0.00	Youth
Homeless			0.00	Homeless
TOTAL	33.00	20.00	53.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

Sunflower Hill staff continue to meet the diverse needs of adults with I/DD living in the Tri-Valley through a unique and supportive hands-on programmatic experience. Sunflower Hill is one of the only nonprofits in the region offering therapeutic and life skills training for adults with I/DD in a beautiful, outdoor setting, and as a result the demand for our in-person programs is quite high. In 2022, we were able to meet this demand by providing programming to 139 participants. As noted above, we will continue to work creatively to meet this growing demand with our existing staff.

We have also met the need for increased summer programming for adults with I/DD by offering two separate 6-week Summer Hands-On Garden Group sessions. These sessions allow individuals to attend programming in the garden with a caregiver, rather than with an adult day or adult-in-transition program. In many cases, we are seeing individuals who attended garden programming with one of the area school districts during the academic year, return to us as individuals for summer programming. We are also continuing to provide programming to local adult day programs throughout the summer.

With respect to our produce donation efforts, we are continuing to creatively meet the needs of our nonprofit partners by planting produce that has a higher nutritional value and longer shelf life. This has included shifting our crop plan to incorporate greater varieties of winter squash, leafy greens, watermelon, and root vegetables, such as carrots and beets. These changes ensure that we are more effectively meeting the needs of our donation partners throughout the course of the year.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

The original purpose of this grant was to support Sunflower Hill's nonresidential programs, including our Hands-On Garden Group Program at the Sunflower Hill Garden and our virtual cooking series. We have expended the grant in its entirety to support staff's teaching time, lesson preparation, and curriculum development.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

We have continued to partner with the following adult day and adult-in-transition programs that are attending our regular garden programming: Amador Valley High School, Village High School, Dublin Valley High School, Del Amigo High School, Mocho Adult-In-Transition Program, Enjoy Life More, Kaleidoscope, Danville RES, and Pleasanton SVS.

During this reporting period, we have also continued to collaborate with the following local nonprofits that receive produce donations from the Sunflower Hill Garden on a regular basis: Tri-Valley Haven, Culinary Angels, and Shepherd's Gate.

Additionally, we have collaborated with the Hagemann Ranch Heritage Guild in Livermore to ensure that the Sunflower Hill Garden is open for tours during their monthly open houses and activities.

Our garden team have begun collaborating with new organizations this quarter as well. Our Nonresidential Programs Manager and our Garden Manager have both been asked to teach agricultural classes at Las Positas Community College. Our staff and the team at Las Positas are exploring ways in which we can collaborate to meet the needs of our program participants in innovative and creative ways.

We have also started working with an organization called Stop Waste, which helps Alameda County's businesses waste less, recycle properly, and use water, energy, and other resources more efficiently. Our garden team has joined their compost program, which has resulted in a recent donation of 21 cubic yards of compost and the commitment of additional donations in the future.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Counseling and Legal Services

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Tri-Valley Haven

Counseling and Legal Services

USD\$ 30,000.00 USD\$ 30,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Joe Maguigad

Report 2

Joe Maguigad

2. Title:

Report 1

Data Manager

Report 2

Data Manager

3. Telephone:

Report 1

925-449-5845

Report 2

925-449-5845

4. E-Mail:

Report 1

joe@trivalleyhaven.org

Report 2

joe@trivalleyhaven.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

Tri-Valley Haven's Behavioral Health Care Program continues to provide intakes, assessments, crisis intervention and in-person individual and group counseling for adults, teens, and children in the Pleasanton community who have been impacted by sexual assault, domestic violence, homelessness and poverty. TVH would thankfully like to report that we currently do not have anyone on our waiting list for counseling services. The Haven's counseling department provides confidential counseling using videoconferencing technology if preferred by the client due to the current pandemic. TVH continues to offer our 24-hour Crisis line which is the heart of our agency since 1977. All of our counseling services continue to be free of charge to survivors. Our mission is to empower each client by delivering them the information, therapy and resources necessary to keep them safe.

Tri-Valley Haven creates homes safe from abuse, contributes to a more peaceful society, one person, one family, one community (Pleasanton) at a time. Together we build a world without violence.

In-person restraining order clinics resumed at our Pleasanton site as well as at the Livermore community building in July. We continue to offer the option of remote services for clients who prefer that model for safety reasons (both because of their abusive relationships and because of COVID 19 concerns). Our Legal Services Advocate and her volunteers have compiled an updated list of attorneys in the Tri-Valley area who can assist clients with complex legal issues like divorce or immigration at a reduced rate or pro bono.

Report 2

Tri-Valley Haven's Behavioral Health Care Program continues to provide intakes, assessments, crisis intervention and in-person individual and group counseling for adults, teens, and children in the Pleasanton community who have been affected by sexual assault, domestic violence, homelessness and poverty. Our Domestic Violence Support group has successfully begun this month. The counseling department has resumed all sessions to be in-person unless requested virtually by the client. TVH continues to offer our 24-hour Crisis line which is the heart of our agency since 1977. All of our counseling services continue to be free of charge for our clients. Our mission is to empower each client by delivering them information, therapy and resources necessary to keep them safe and sufficient.

Tri-Valley Haven creates homes safe from abuse, contributes to a more peaceful society, one person, one family, one community (Pleasanton) at a time. Together we will build a world without violence.

The project is ongoing, providing free assistance to survivors of domestic violence, stalking and sexual assault in obtaining restraining orders against their assailants, assistance with filing for child custody, court accompaniment and referrals for more complex legal issues such as immigration or divorce. We host two weekly legal clinics, one in Pleasanton and one in Livermore, and our Legal Services Advocate is also available by appointment to meet with survivors who are unable to attend one of the scheduled clinics.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

There have been no major delays with this project other than one vacant position in the Counseling Department. TVH has been able to use a non-permanent/contracted Clinical Supervisor to over-see our current counselors that need the supervision for their required hours for licensure. Due to the pandemic, Tri-Valley Haven continues to offer and provide virtual individual and group therapy via confidential video conferencing. If a Pleasanton counseling client does not own a computer or smart phone, Tri-Valley Haven loans a laptop to them to make sure their counseling needs are met. The program has served more Pleasanton clients than can be counted in this grant report. An additional two clients who were counted in the July 2021 report continued to receive services during the current grant cycle. Another two clients did not provide their income levels, so they could not be counted here as "low income". Also, legal services were provided to the 4 Pleasanton residents staying at our Livermore domestic violence shelter during this period.

Report 2

The challenges of not having a permanent Clinical Director reported in last quarter has been resolved. TVH has promoted one of their therapists to the Clinical Supervisor position in over-seeing our current counselor that needs supervision for their required hours for licensure.

There have been no delays or challenges. We have fully transitioned back to in-person legal clinics after switching to remote services earlier in the pandemic. Staffing remains stable.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

We have seen a fair number of clients coming back for in-person services such as crisis counseling, receiving outside resources, participating in our annual holiday food drive and gift-giving events in November (Thanksgiving) and December (Christmas). However, some clients are unvaccinated and contagious COVID variants are still circulating amongst our community members. As a result, some counseling clients are hesitant to attend in-person group therapy inside our community centers. At the same time, clients miss the connection and comradery that they get from an in-person support group. To help our clientele, Tri-Valley Haven was able to successfully offer a virtual domestic abuse/sexual assault support group.

We have seen an overall increase in demand for services now that fewer people feel constrained to shelter in place with abusive partners due to the pandemic. With more freedom to leave the house and/or more privacy when using the phone or computer, callers who experienced abuse during the pandemic are now taking steps to protect themselves and their children from further abuse.

Report 2

The Domestic Violence Trauma Support Group has started this month. The attendance has been very successful. The potential date for the Sexual Assault Trauma Support Group will begin next month.

Alameda County courts began holding restraining order hearings remotely due to COVID, and they continue to do so. The feedback we have gotten from clients is that they feel much safer not having to be in the same room with their abusers and risking that an abuser may follow them after the hearing. We advocate for the courts to continue holding remote hearings, or to at least make it an option for petitioners at risk.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="9"/>	<input type="text" value="19"/>	<input type="text" value="28.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="9.00"/>	<input type="text" value="19.00"/>	<input type="text" value="28.00"/>	TOTAL

CLIENT DATA**10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:**

Extremely Low Income (<30% Median)	<input type="text" value="7"/>	<input type="text" value="18"/>	<input type="text" value="25.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="3.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="9.00"/>	<input type="text" value="19.00"/>	<input type="text" value="28.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="4"/>	<input type="text" value="9"/>	<input type="text" value="13.00"/>	White
White + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="4.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="5.00"/>	Asian
Asian + HISPANIC/LATINO				Asian + HISPANIC/LATINO

	0	0	0.00	
American Indian/Alaskan Native	0	0	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	0	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	3	3	6.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	0	0	0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	9.00	19.00	28.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	1	0	1.00	Seniors (62 and older)
People with Disabilities	0	0	0.00	People with Disabilities
Female-Headed Households	2	5	7.00	Female-Headed Households
Youth	0	0	0.00	Youth
Homeless	1	0	1.00	Homeless
TOTAL	4.00	5.00	9.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

Tri-Valley Haven's Behavioral Health Care Program continues to provide intakes, assessments, crisis intervention, advocacy services, and in-person individual and group counseling for adults, teens, and children in the Pleasanton community who have been impacted by challenging emotional issues, sexual assault, domestic violence, homelessness and poverty. Currently we do not have a wait list. The Haven's counseling department provides confidential counseling whether in person at our Community Building or Rape Crisis Center and if preferred by the client, through videoconferencing. Our weekly facilitated support groups with our crisis counselors help in the trauma healing process. TVH continues to offer our 24-hour Crisis line operated by trained crisis counselors, which is the heart of our agency.

We served 35 Pleasanton residents through our legal services program during the grant year, bringing the total Pleasanton residents served to 60, 10 more than our stated goal of 50. We strive to make our legal services easily available to all who need them by offering our Pleasanton clinic on Tuesday evenings from 5:30-7:30 for clients who work, and also making individual appointments for anyone unable to attend the Pleasanton legal clinic or our Thursday afternoon Livermore legal clinic.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

Tri-Valley Haven's Temporary Restraining Order (TRO) Clinic provides victims with assistance and support filling out and filing Temporary Restraining Order forms. An approved TRO directs the abuser to stay away from the victim and can include temporary child visitation and custody arrangements. Tri-Valley Haven's Legal Advocates may also accompany victims when they appear in court. The Restraining Order Clinics also provide referrals for other types of legal issues, such as divorce or immigration, safety planning with all participants whether or not they are ready to initiate a TRO and information about other Haven programs such as shelter, counseling and the Food Pantry. Legal services are available in Pleasanton, Livermore, and Dublin. Clinical, crisis counseling, and support groups, as well as legal and social services referrals, would be provided to 50 Pleasanton adult and child survivors of domestic violence and sexual assault.

Tri-Valley Haven has been able to spend the entire grant with appreciation and gratitude.

This grant supports counseling and legal assistance for Pleasanton residents. All funds have been spent.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

TVH has always been willing to collaborate with other agencies if needed. For this final report, we have not needed to for this program.

Our Legal Services Advocate and volunteers have conducted outreach to attorneys throughout the Tri-Valley to compile a list of attorneys who are available to provide reduced fee or pro bono services for Tri-Valley Haven clients who require assistance beyond our purview. The Legal Advocate also networks with the Family Violence Appellate Project which regularly provides updates and resources to domestic violence agencies throughout the state. We are members of a survivor providers network coordinated by Family violence Law Center, which is the group that negotiated the emergency housing vouchers from Alameda County. The group is also advocating for the county to allocate dedicated annual funding for gender based violence services and prevention. Volunteer groups from Asbury and Lynnewood churches worked at the shelter to paint and plant and provide a welcoming environment for our shelter residents. We participate in a number of networking groups in the Tri-Valley and beyond to share information and develop resources. Some of these groups are the Bay Area Domestic Violence Shelter Collaborative, the California Partnership to end Domestic Violence and the CalWORKS domestic Violence collaborative. We have MOU's with more than 60 service providers, law enforcement agencies, medical providers, schools and community organizations.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Food Pantry

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Tri-Valley Haven

Food Pantry

USD\$ 30,000.00 USD\$ 30,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Joe Maguigad

Report 2

Joe Maguigad

2. Title:

Report 1

Data Manager

Report 2

Data Manager

3. Telephone:

Report 1

925-449-5845

Report 2

925-449-5845

4. E-Mail:

Report 1

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Report 2

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PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

Tri-Valley Haven's Food Pantry continues to provide free food and personal necessities to low income, homeless, and "at risk of becoming homeless" Tri-Valley residents. The TVH Food Pantry distributes food each afternoon Monday through Saturday. On average 40-50 households are provided with assistance each weekday and 10 -20 households on Saturdays. The Food Pantry receives a monthly food delivery from the Alameda County Community Food Bank consisting of USDA and Emergency Food Box allocations. Our involvement in the local Grocery Rescue Program includes weekly pickups at Target, Trader Joe's, the Walmart Neighborhood Store, Safeway and Raley's /Nob Hill. This donated food includes fresh bread, meat, fish, eggs and produce. TVH's Food Pantry is also the recipient of food drives sponsored by local churches, businesses and schools. We continue to distribute food to our customers outside in the parking lot. We provide staff and volunteers masks, gloves and sanitizers, and have required all customers to wear face masks. TVH utilizes our Food Pantry not only as a place where people in need can receive free groceries, but also as a venue for providing social services referrals, information about assistance available, informing clients on how to apply for CalFresh, and connecting clients with the appropriate local programs. TVH continues to operate a Mobile Food Pantry providing food at one location in Pleasanton: Ridge View Commons. These efforts assisted individuals who are not able to travel to the food pantry site.

Report 2

Tri-Valley Haven's Food Pantry continues to provide free food and personal necessities to low income, homeless, and "at risk of becoming homeless" Tri-Valley residents. The TVH Food Pantry distributes food each afternoon Monday through Saturday. On average 30-40 households are provided with assistance each weekday and 15-25 households on Saturdays. The Food Pantry receives a monthly food delivery from the Alameda County Community Food Bank consisting of USDA and Emergency Food Box allocations. Our involvement in the local Grocery Rescue Program includes weekday morning pickups at Target, Trader Joe's, the Walmart Neighborhood Store, Safeway, Raley's, Nob Hill, Grocery Outlet, 99 Ranch Market and Cheetah's Restaurant Supplies. This donated food includes fresh bread, meat, fish, dairy and produce. TVH's Food Pantry is also the recipient of food drives sponsored by local churches, businesses and schools. In February TVH moved its Food Pantry operation to a new, more spacious site in Livermore. Food distribution to customers has once again been brought inside. We provide staff and volunteers masks, gloves and sanitizers, and have required all customers to wear face masks. TVH utilizes our Food Pantry not only as a place where people in need can receive free groceries, but also as a venue for providing social services referrals, information about assistance available, informing clients on how to apply for CalFresh, and connecting clients with the appropriate local programs. TVH continues to operate a Mobile Food Pantry providing food at Ridge View Commons in Pleasanton. These efforts assisted individuals who are not able to travel to the food pantry site.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

The Covid-19 pandemic continues to present challenges however we have experienced no delays. Food distribution to our customers remained outside in the parking lot under canopies that are weighed down due to the frequent gust of winds that appear and presents protection from the sun and rain. TVH continues to distribute food on-site at its regular afternoon hours practicing social distancing with the clients. During the reporting period TVH continued to operate its Mobile Food Pantry providing food at five housing complex sites in the Tri-Valley area: three sites in Livermore, one site in Dublin and one site in Pleasanton. Distribution at these sites are on a monthly or bi-monthly schedule.

Report 2

The biggest challenge that we experienced during the reporting period was the relocation of the food pantry operations. The first half of February was devoted to the preparation of the new building space. The last day of operation at the old site took place on February 16th. Over the next few days we moved all equipment, furniture and food to the new location. We began food distribution at the new site on February 22nd. We also adopted a "Client Choice" model for the distribution of food.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.**Report 1**

The economic fallout that Covid-19 has presented to Tri-Valley area households has resulted in an increase in the number of families in need of food. Tri-Valley Haven's Food Pantry continues to provide any household in need with food (Alameda County Community Food Bank allocations in addition to Grocery Rescue donated food), personal hygiene items and referrals to local social service programs and agencies. New customers, on-going customers and returning customers who had been self-sustaining but unfortunately found themselves requiring help again, continue to receive our

services. We actively network and outreach to the local community to solicit food donations to meet the needs of our program participants. During the reporting period Tri-Valley Haven staff and volunteers continued to provide assistance to Open Heart Kitchen for food distribution efforts at the Pleasanton Senior Center, and more recently at the Workday parking lot on Tuesdays and Thursdays of each week.

Tri-Valley Haven will be relocating its Food Pantry operations to a new and larger location in downtown Livermore in February 2022. We will also be adopting a "Client Choice" model for the distribution of food.

A Client Choice Pantry allows customers to select their own food instead of receiving a prepacked or standard bag of groceries. With this method, clients do not have to take items they already have, do not like, or cannot eat for health or personal reasons.

Benefits of Client Choice pantries include:

- Limits food waste - customers take food they will use and leave the rest for others
- Makes ordering easier - pantries know what popular food to stock
- Upholds the dignity of customers
- Meets customers health needs
- Makes customers feel like they are food shopping for their own food and needs
- Helps pantry staffs get to know customers better
- Reduce time spent pre-packing food items

Report 2

We continue to see an increase in the number of households in need of food. Tri-Valley Haven's Food Pantry continues to provide any household in need with food (Alameda County Community Food Bank allocations in addition to Grocery Rescue donated food), personal hygiene items and referrals to local social service programs and agencies. New customers, on-going customers and returning customers who had been self-sustaining but unfortunately found themselves requiring help again, continue to receive our services. We actively network and outreach to the local community to solicit food donations to meet the needs of our program participants. As referenced in #6 above Tri-Valley Haven relocated its Food Pantry operations to a new and larger location in downtown Livermore in February. We also adopted a "Client Choice" model for the distribution of food. A Client Choice Pantry allows customers to select their own food instead of receiving a prepacked or standard bag of groceries. With this method, clients do not have to take items they already have, do not like, or cannot eat for health or personal reasons.

Benefits of Client Choice pantries include:

- Limits food waste - customers take food they will use and leave the rest for others
- Makes ordering easier - pantries know what popular food to stock
- Upholds the dignity of customers
- Meets customers health needs
- Makes customers feel like they are food shopping for their own food and needs
- Helps pantry staffs get to know customers better
- Reduce time spent pre-packing food items

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	362	165	527.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	362.00	165.00	527.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	360	165	525.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	2	0	2.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	0	0	0.00	Low Income (50% to 80% Median)

Moderate Income and Above (>80% Median)	0	0	0.00	Moderate Income and Above (>80% Median)
TOTAL	362.00	165.00	527.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	72	46	118.00	White
White + HISPANIC/LATINO	0	0	0.00	White + HISPANIC/LATINO
Black/African American	15	0	15.00	Black/African American
Black/African American + HISPANIC/LATINO	0	0	0.00	Black/African American + HISPANIC/LATINO
Asian	184	38	222.00	Asian
Asian + HISPANIC/LATINO	0	0	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	0	0	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	2	2.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	26	35	61.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	65	44	109.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	362.00	165.00	527.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	217	29	246.00	Seniors (62 and older)
People with Disabilities	18	9	27.00	People with Disabilities
Female-Headed Households	133	42	175.00	Female-Headed Households
Youth	0	0	0.00	Youth
Homeless	5	1	6.00	Homeless
TOTAL	373.00	81.00	454.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

During the fiscal year Tri-Valley Haven's Food Pantry served 1619 households. We actively network and outreach to the local community to solicit food donations to meet the needs of our program participants. We also continue to provide a Mobile Food Pantry service at Ridge View Commons in Pleasanton. Tri-Valley Haven's Department of Homeless & Family Support Services held annual Winter & Summer Outreach Events to provide homeless customers with seasonal supplies, an annual Back-To-School Backpack event to prepare local students for the upcoming school year, as well as Thanksgiving and December holiday distribution events to provide Tri-Valley households with holiday food. As referenced in # 6 above TVH moved its Food Pantry operation in February to a new, more spacious site in Livermore. Food distribution to customers has once again been brought inside. We also adopted a "Client Choice" model for the distribution of food. A Client Choice Pantry allows customers to select their own food instead of receiving a prepacked or standard bag of groceries. With this method, clients do not have to take items they already have, do not like, or cannot eat for health or personal reasons.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

Support for Salaries and Benefits for the Food Pantry Coordinator, Food Pantry Assistant and Driver.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

The Tri-Valley Haven Food Pantry received monthly food delivery from the Alameda County Community Food Bank consisting of USDA and Emergency Food Box allocations. Our involvement in the local Food Rescue Program included weekly pickups at Target, Trader Joe's, the Walmart Neighborhood Store, Safeway, Raley's, Nob Hill, Grocery Outlet, 99 Ranch Market and Cheetah's Restaurant Supplies. Tri-Valley Haven's Food Pantry benefited from food drives sponsored by local churches, businesses and schools. A number of long-term volunteers help weigh, sort, stage and distribute food items that are picked up through our grocery rescue program each weekday morning. Private donors provided gift cards to local stores which allowed the Food Pantry Coordinator to purchase items in low supply or items to meet special dietary needs. We were once again successful in securing a local grant (StopWaste) to support and expand Food Pantry Operations.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Shiloh

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Tri-Valley Haven

Shiloh

USD\$ 35,000.00 USD\$ 35,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Joe Maguigad

Report 2

Joe Maguigad

2. Title:

Report 1

Data Manager

Report 2

Data Manager

3. Telephone:

Report 1

925-449-5845

Report 2

925-449-5845

4. E-Mail:

Report 1

925-449-5845

Report 2

joe@trivalleyhaven.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

The program is operating at normal capacity. We continue to keep our main shelter population somewhat lower than full capacity to allow for social distancing and to ensure that no one shares a room with a non-family member. We utilize a second house in Livermore to be able to shelter the full complement of 30 residents as needed.

Report 2

The program is fully operative, providing safe shelter and supportive services to up to 30 survivors of domestic violence and their children. During the reporting period, one of the shelter buildings on our property, a prefabricated home, developed significant mold issues. Since we are now conducting a capital campaign to build a new shelter with a goal of breaking ground in 2023, the decision was made to close the mold infested building rather than invest more than \$20,000 to repair it. We have another rented house in Livermore that we are now using to house shelter residents and maintain our full capacity.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

There have been no delays in implementing the program or changes to the staff funded by this grant. We continue our efforts to keep clients and staff safe from COVID 19. We work with Alameda County Healthcare for the Homeless to refer shelter residents who have been exposed to COVID 19 to Operation Comfort where they can isolate and receive meals and services until it is safe for them to return. We also hosted a vaccination clinic at our community building on November 30.

Report 2

There have been no delays to the project, and the main challenge has been the mold issue described above. All shelter staff spend a portion of their workday at the new shelter location to ensure that clients have access to our full range of services. A new Children's Advocate, Susan Bizaca, was hired in April. In addition to her primary duties of peer counseling and activities with shelter children and providing parenting support for the moms in the shelter, she has been active in obtaining donations of bicycles for use by shelter children to replace several old ones that were no longer safe.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

We are in the process of a capital campaign to completely rebuild our domestic violence shelter. The current facility consists of a former school site with antiquated plumbing embedded in concrete and other challenges, and a pre-fabricated house that was never intended to house 12-14 adults and children in crises, which has also had multiple structural issues. In addition to more modern and sturdy residential and office space, we intend to expand shelter capacity from 30 to 45 adults and children, and to have an on-site kennel that will allow survivors to bring their pets with them. Fear for the well-being of pets left behind with an abuser can be a barrier to leaving for survivors. We hope to break ground by Spring 2023.

Report 2

Through a variety of funds (Livermore TBRA, CalOES Domestic Violence Housing First, an opportunity through a collaborative of providers to help survivors obtain Section 8 vouchers, our long-standing Linkages program and a CalOES funded transitional house) we are happy to see that more clients are now able to move from the shelter into permanent housing rather than having to stay at multiple shelters while they struggle to save enough money for the deposit on an apartment or wait for their name to rise to the top of a waiting list. This reduces the trauma that many clients encounter in addition to the initial trauma of domestic violence, and allows them to more quickly resume a healthy lifestyle.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period Number of NEW PLEASANTON CLIENTS served by this project during this reporting period

(unduplicated).

(unduplicated).

TOTAL

5.00

6.00

11.00

TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	4	5	9.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	1	1	2.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	0	0	0.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	0	0	0.00	Moderate Income and Above (>80% Median)
TOTAL	5.00	6.00	11.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	0	0	0.00	White
White + HISPANIC/LATINO	0	0	0.00	White + HISPANIC/LATINO
Black/African American	0	0	0.00	Black/African American
Black/African American + HISPANIC/LATINO	0	0	0.00	Black/African American + HISPANIC/LATINO
Asian	0	0	0.00	Asian
Asian + HISPANIC/LATINO	0	0	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	1	0	1.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	0	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	0	0	0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	4	6	10.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	5.00	6.00	11.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	0	0	0.00	Seniors (62 and older)
People with Disabilities	0	0	0.00	People with Disabilities
Female-Headed Households	1	1	2.00	Female-Headed Households
Youth	1	0	1.00	Youth
Homeless	0	4	4.00	Homeless
TOTAL	2.00	5.00	7.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

We have been very flexible in providing services since the beginning of the pandemic, first reducing our on-site shelter population and housing some shelter residents in a motel in order to allow as much social distancing as possible, then going back to full services on site and soon moving some of those residents into the rented house. Our bilingual Spanish speaking case manager ensures that monolingual or limited English-speaking Latinx shelter clients receive linguistically and culturally appropriate services during their stay with us. Overnight staff provides an extra measure of safety and peer counseling for shelter residents. Throughout it all, we never reduced the total number of clients served and met or exceeded our contract goals. Volunteers have worked with us to make the shelter environment more welcoming by painting the interior and creating a vegetable garden on the shelter grounds. During COVID the Alameda County courts began holding restraining order hearings remotely. Feedback from survivors has been that they feel much safer not having to be in the presence of their abusers. At this time, it appears that remote hearings will continue indefinitely.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

This grant supports the salary of a bilingual Spanish speaking case manager and overnight staff at the domestic violence shelter. All funds were spent.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

We are members of a survivor providers network coordinated by Family violence Law Center, which is the group that negotiated the emergency housing vouchers from Alameda County. The group is also advocating for the county to allocate dedicated annual funding for gender based violence services and prevention. Volunteer groups from Asbury and Lynnewood churches worked at the shelter to paint and plant and provide a welcoming environment for our shelter residents. We participate in a number of networking groups in the Tri-Valley and beyond to share information and develop resources. Some of these groups are the Bay Area Domestic Violence Shelter Collaborative, the California Partnership to end Domestic Violence and the CalWORKS domestic Violence collaborative. We have MOU's with more than 60 service providers, law enforcement agencies, medical providers, schools and community organizations.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Sojourner House

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Tri-Valley Haven

Sojourner House

USD\$ 30,000.00 USD\$ 30,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Joe Maguigad

Report 2

Joe Maguigad

2. Title:

Report 1

Data Manager

Report 2

Data Manager

3. Telephone:

Report 1

925-449-5845

Report 2

925-449-5845

4. E-Mail:

Report 1

joe@trivalleyhaven.org

Report 2

joe@trivalleyhaven.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

Tri-Valley Haven's Sojourner House continues to provide homeless clients (women, women with children, two parent families with children, men with children) with shelter and support services to help them to overcome the barriers that led to their homelessness and to assist them in securing stable housing. Homeless individuals and families continue to access Sojourner House shelter services through the County's Coordinated Entry system, direct referrals from the Alameda County Social Services Agency and 211. Adult shelter clients are provided case management, group life skills and counseling services. Assessments are made on each client with regards to individual needs, i.e. health, mental health, housing, employment, public entitlements. Case management staff then provides referrals to the appropriate public/private community resources. Counseling services are available to both individuals and families at Tri-Valley Haven's community building, while developmental assessments (Ages & Stages) are available to shelter children age 0-5. Tri-Valley Haven continues as a participant in the Southern Alameda County Housing/Jobs LINKAGES program along with four other shelter providers in the county to secure housing for eligible families. We continue to accept new families/individuals based on the bed space configuration of the shelter in order to provide adequate social distancing. We continue to follow Shelter in Place protocols - all residents are required to limit their time away from the shelter for up to six hours daily for medical needs, food purchases and exercise. Exceptions are made for all working residents. We provide both staff and residents with gloves, masks, cleaning disinfectant and hand sanitizers. Staff utilize a Residents Symptoms Screening Log daily to record health status and body temperature.

Report 2

Tri-Valley Haven's Sojourner House continues to provide homeless clients (women, women with children, two parent families with children, men with children) with shelter and support services to help them to overcome the barriers that led to their homelessness and to assist them in securing stable housing. Homeless individuals and families continue to access Sojourner House shelter services through direct referrals from the Alameda County Social Services Agency and 211. Adult shelter clients are provided case management, group life skills and counseling services. Assessments are made on each client with regards to individual needs, i.e. health, mental health, housing, employment, public entitlements. Case management staff then provides referrals to the appropriate public/private community resources. Counseling services are available to both individuals and families at Tri-Valley Haven's community building. Tri-Valley Haven continues as a participant in the Southern Alameda County Housing/Jobs LINKAGES program along with other shelter providers in the county to secure housing for eligible families. We continue to accept new families/individuals based on the bed space configuration of the shelter in order to provide adequate social distancing. We continue to follow COVID-19 protocols for shelters as recommended by Alameda County Healthcare for the Homeless (ACHCH). We continue to follow Shelter in Place protocols - all residents are required to limit their time away from the shelter for up to six hours daily for medical needs, food purchases and exercise. Exceptions are made for all working residents. We provide both staff and residents with gloves, masks, cleaning disinfectant and hand sanitizers. Staff utilize a Residents Symptoms Screening Log daily to record health status and body temperature. Staff and residents are self-tested weekly utilizing COVID-19 Rapid at Home Test Kits provided by ACHCH.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

The number of clients served at Sojourner House continues to be affected due to the Covid-19 pandemic. Since March of 2020 we have designated the four shelter bedrooms to either individuals or families in order to practice social distancing. We are receiving fewer calls from the County's AC Fast system for referrals - ACSSA or 211. There are fewer referrals from the Coordinated Entry System as well. Covid-19 continues to provide challenges to both staff and residents. It has become more difficult to fill all available beds at Sojourner House in a timely manner. If residents report having Covid-19 related health symptoms and/or fevers staff refer them to the county's Operation Comfort program for placement into a hotel for isolation and testing. During the reporting period two families and two singles were transferred to Operation Comfort.

Report 2

The number of clients served at Sojourner House continues to be affected due to the Covid-19 pandemic. Since March of 2020 we have designated the four shelter bedrooms to either individuals or families in order to practice social distancing. We are receiving fewer calls from the County's AC Fast system for referrals - ACSSA or 211. There are fewer referrals from the Coordinated Entry System as well. Given the reduction in referrals it has become more difficult to fill all available beds at Sojourner House in a timely manner. If staff observe or residents report having Covid-19 related health symptoms and/or fevers staff refer them to the county I & Q (Isolation & Quarantine) program for placement into a hotel for isolation and testing. During the reporting period major renovations were completed at Sojourner House. All three bathrooms were completely remodeled, all carpeting was removed and replaced by vinyl flooring, the interior and exterior of the building was painted, a new roof was installed, all lighting was updated inside and outside of the building, a new fence was installed, AC & Heating were updated and a new and expanded patio was installed in the back yard. All this resulted in a more inviting and comfortable environment for both staff and residents.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

As mentioned in the previous section it has become more difficult to fill all available beds at Sojourner House in a timely manner. Covid-19 has certainly played a part in this situation. Through the assistance of Alameda County Healthcare for the Homeless we will soon be receiving COVID-19 home test kits (over the counter antigen tests) to be self-administered by Sojourner House clients. Shelter staff will continue to meet for updates on the COVID-19 surge and to review protocols in order to maintain safety and minimize the spread of COVID-19 at the shelter. These updates and protocols will also be relayed to the shelter residents during Life Skills sessions.

Report 2

As mentioned in the previous section it has become more difficult to fill all available beds at Sojourner House in a timely manner. Shelter staff will continue to participate in the weekly (Zoom) meetings presented by ACHCH for updates on COVID-19 protocols for shelters in order to maintain appropriate safety standards for staff and residents. These updates and protocols will continue to be relayed to the shelter residents during Life Skills sessions.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="3.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="0.00"/>	<input type="text" value="3.00"/>	<input type="text" value="3.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="3.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="0.00"/>	<input type="text" value="3.00"/>	<input type="text" value="3.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="3.00"/>	White
White + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander

Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	0	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	0	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	0	0	0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	0	0	0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	0.00	3.00	3.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	0	0	0.00	Seniors (62 and older)
People with Disabilities	0	0	0.00	People with Disabilities
Female-Headed Households	0	0	0.00	Female-Headed Households
Youth	0	0	0.00	Youth
Homeless	0	3	3.00	Homeless
TOTAL	0.00	3.00	3.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

During the fiscal year Sojourner House provided 31 adults and 18 children with shelter and support services, 1 adult and 3 children of which were from Pleasanton. Sojourner House is one of the few shelters in the county that accepts two-parent households and single-father households, thus addressing a huge need within the community. Because of the scope of our agency, we are able to assist our shelter clients through other Tri-Valley Haven programs such as counseling, the TVH Food pantry and the TVH Thrift Store, all of which may continue to be resources for the clients after their stay at the shelter. Furthermore, we hold annual community events such as our Holiday Food Distribution and our Back-To-School Backpack program that provide valuable community outreach as well as assistance for shelter clients.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

Support for Salaries and Benefits for the Case Manager and Life Skills Instructor.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

Sojourner House staff worked with Abode Coordinated Entry System staff, the Alameda County Social Services Agency and 211 for referrals and placement of new residents. Referrals are made to AXIS for medical, dental and mental health services. Referrals are made to Bay Area Community Services for housing search services. Referrals are made to Satellite Housing and Eden I &R for affordable housing lists. Referrals are made to LensCrafters for appointments for glasses.