

Abode Services

Rapid Re-Housing

USD\$ 150,000.00 USD\$ 150,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Lakea Williams

Report 2

Lakea Williams

2. Title:

Report 1

Program Manager

Report 2

Program Manager

3. Telephone:

Report 1

510-393-0864

Report 2

510-393-0864

4. E-Mail:

Report 1

lwilliams@abodeservices.org

Report 2

lwilliams@abodeservices.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

The Tri-Valley Pleasanton Rapid Rehousing Program provided services in Pleasanton for twelve households during the July-December 21-22 FY .

During these challenging times we have been making progress and we fully expect to exceed our goals this FY 21-22 year.

Report 2

Abode Services' has continued its successful partnership with the City to serve the population using the Rapid Re-Housing model. The experienced staff has served Pleasanton households in need of Rapid Re-Housing assistance. Abode has continued to serve as a leader in Rapid Re-Housing in Alameda County, beginning with the Homeless Prevention and Rapid Re-housing Program (HPRP).

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

With the pandemic still emerging , we have ran into some challenges. Also, we have had staffing issues and haven't been fully staffed for a few months. With us bringing on new staff and ramping up our organization, we are preparing to make a full comeback and exceed out goals.

Report 2

FY 21-22 we had few minor setbacks including management change. Although it may have caused a delay, we successfully reached and succeeded our goal of serving 6 families.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

N/A

Report 2

N/A

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).

TOTAL

TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)

Extremely Low Income (<30% Median)

Very Low Income (30% to 50% Median)	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="5.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="4.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="12.00"/>	<input type="text" value="7.00"/>	<input type="text" value="19.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text" value="14.00"/>	White
White + HISPANIC/LATINO	<input type="text"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White
Asian and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian and White + HISPANIC/LATINO
Black/African American and White	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White
Black/African American and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	<input type="text" value="1"/>	<input type="text"/>	<input type="text" value="1.00"/>	Other/Multi Racial + HISPANIC/LATINO
TOTAL	<input type="text" value="12.00"/>	<input type="text" value="7.00"/>	<input type="text" value="19.00"/>	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="4.00"/>	Seniors (62 and older)
People with Disabilities	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="6.00"/>	People with Disabilities
Female-Headed Households	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="11.00"/>	Female-Headed Households
Youth	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Youth
Homeless	<input type="text" value="12"/>	<input type="text" value="7"/>	<input type="text" value="19.00"/>	Homeless

TOTAL

26.00

14.00

40.00

TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

. This program has successfully enrolled 7 households this Fiscal Year 21-22. During this challenging times with the COVID-19 pandemic, many households have taken significant pay cuts or decrease in job losses, tenants' abilities to pay rent has also decreased and subsidy assistance was significantly needed.

This program was a success in that it successfully reached our goals and outcomes.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

The TriValley Rapid Rehousing Program provides homeless families in the Pleasanton area with housing placement and a gradually decreasing rental subsidy to help families stabilize and become self sufficient. We also provide case management to work on accomplishing housing stability goals developed together with the family. Households will work to increase their income so they can afford their full rent once they exit the program. The program will help with some homeless prevention which includes back rent and motels to keep families from becoming homeless.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

. Abode collaborates with more than 30 service providers in order to help program participants access a wide breadth of services to meet their needs. Collaborators include Tri-Valley organizations that are embedded in the local community and highly accessible to participants. Abode's partners in the Tri-Valley area include:

- 1.) The Cities of Livermore and Pleasanton, who have both funded Abode's housing and services programs.
- 2.) Tri-Valley Haven, for counseling and services for families who have experienced domestic violence.
- 3.) Community Resources for Independent Living (CRIL), for life skills, information and referral, and assistive technology.
- 4.) Tri-Valley One-Stop Career Center, for employment services.
- 5.) Las Positas Community College, for educational and career center services.

Additional Alameda County partners include:

- 1.) Alameda County Social Services, including CalWORKs, through which Abode operates in the East County out of its Livermore-based office.
- 2.) Tri-City Health Center, for primary and specialized medical services. TCHC is Abode's partner on the HOPE Project, a street outreach team and a mobile clinic which conducts outreach to Livermore's homeless population.
- 3.) Kidango, for child care and family services.
- 4.) Eden Information and Resources, for information and referral.

Centro Legal de la Raza

Tri-Valley Fair and Secure Housing Project

USD\$ 59,245.00 USD\$ 59,245.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Brenda Orellana, Tenants' Rights Grants Manager

Report 2

Brenda Orellana

2. Title:

Report 1

Tri-Valley Fair and Secure Housing Project

Report 2

Interim Contracts and Grants Compliance Officer

3. Telephone:

Report 1

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Report 2

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4. E-Mail:

Report 1

borellana@centrolegal.org

Report 2

borellana@centrolegal.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

Project activities are underway. There was a bit of a slow start during the first quarter, but we saw an increase in tenants served through legal consultations for the 2nd quarter, and we hope to continue that growth. One reason for this growth is that we created a position within the Tenants' Rights team to handle direct referrals from our ERAP staff when ERAP applicants have questions about their rights. This helps us connect with tenants who are at increased risk of displacement, and has already increased our ability to connect with Pleasanton tenants. We are also planning a building-specific workshop to target tenants that has been identified as high-risk for having housing issues, based upon risk assessment data from the Alameda County Emergency Rental Assistance Program (ERAP). If it is successful, we plan on duplicating those efforts at other buildings.

Due to the strong Alameda County eviction moratorium protections, there are only a few types of eviction cases that can proceed at this time. Therefore, there are few representation cases closed because there are a very limited number of cases proceeding in court. Many cases are on pause and are not reported until the case is closed. The few cases that can proceed are often much more complicated and take longer to resolve than cases seen prior to the eviction moratorium. There are still cases for representation opened, but those cases will not be reported until they are closed.

Report 2

In Q3 and Q4, we noticed a decrease in consultations: 5 tenants received consultations in Q3 and 2 tenants received a consultation in Q4. Because we noticed an increase in Q4 after mass-mailing fliers to buildings where low-income tenants lived, we have decided to mass-mail fliers again. As such, in Q4, we conducted outreach in the form of building-specific mailers to 178 tenants. As a result of those mailers, 178 tenants were informed of our services and of their housing rights. We are also planning a second building-specific workshop for tenants who received our building-specific mailer.

In Q3 there were no legal representation cases closed, in Q4 only one was closed. Because of the Alameda County eviction moratorium, there are only a few types of eviction cases that can proceed at this time. Therefore, there are few representation cases closed because there are a very limited number of cases proceeding in court. Many cases are on pause and are not reported until the case is closed. The few cases that can proceed are often much more complicated and take longer to resolve than cases seen prior to the eviction moratorium. There is currently one open legal representation case, work began in FY 21-22 but because the case has not been closed we cannot report it. We expect to be able to include that legal representation case once closed, in our FY 22-23 report.

We anticipate a wave of evictions after the county moratorium ends, in preparation we have created an array of in-house legal templates, ranging from letters that tenants can send to landlords who have illegally locked them out of their apartments to court documents tenants can complete on their own and file in court. These materials will ensure that, when the eviction moratorium expires, we will equip tenants with the guidance they might need to effectively advocate for themselves while we represent as many tenants and prevent as many evictions as possible.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

There were no delays in beginning the work, but we need to increase direct outreach efforts in Pleasanton because we are not reaching as many clients as we expected or would like to reach. This is our first time contracting with the City of Pleasanton, so it will take some time for tenants to become aware of our services. We also plan to explore more outreach partnerships to ensure that other organizations serving Pleasanton clients are aware of our services. For education and outreach efforts, we conducted countywide workshops and created flyers advertising our services in the Tri-Valley area. We believe that adding in build-specific workshops will be helpful, and that our direct referral system with our ERAP program will also help us connect with more Pleasanton tenants.

Mid-way through the quarter we lost a staff attorney, we are in the midst of robust hiring efforts and hope to fill the position soon.

Report 2

During Q3 and Q4 we realized that we needed to increase our direct outreach efforts in Pleasanton because the number of clients we expected to reach decreased in Q3 and Q4. We learned that because this is our first time contracting with the City of Pleasanton, we will need to make continued outreach efforts to expand the number of tenants who are aware of our services. We also plan to explore more outreach partnerships to ensure that other organizations serving Pleasanton clients are aware of our services. We continue to conduct countywide workshops and distribute flyers advertising our services in the Tri-Valley area. We believe that hosting a second building-specific workshops will also help us continue to connect with Pleasanton tenants.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

By far, the most common trend we are seeing among Pleasanton tenants is uncertainty about when the Alameda County moratorium protections will end and what that means for their rights currently. In many of those cases, we also saw landlords serving illegal eviction notices claiming bases for eviction that are illegal under the Alameda County eviction moratorium. We know that empowering tenants with information about their rights under the eviction moratorium and the tools to assert them is the best thing we can do to prevent displacement, and are pursuing two new opportunities to reach and empower as many tenants as we can. First, we created a position within the Tenants' Rights team to handle direct referrals from our ERAP staff when ERAP applicants have questions about

their rights. Second, we are planning a building-specific workshop in Pleasanton to target tenants that have been identified as being at risk. If that is successful, we hope to expand upon that model.

Report 2

By far, the most common trend we are seeing among Pleasanton tenants is uncertainty about when the Alameda County moratorium protections will end and what that means for their rights currently. In many of those cases, we observed landlords attempting to evict tenants by serving illegal eviction notices claiming bases for eviction that are illegal under the Alameda County eviction moratorium. Additionally, the Pleasanton tenants we've assisted have experienced multiple forms of harassment, including continued threats of eviction. We know that empowering tenants with information about their rights under the eviction moratorium and the tools to assert them is the best thing we can do to prevent displacement, and are pursuing two new opportunities to reach and empower as many tenants as we can. To respond to these threats of displacement, we are planning a second building-specific workshop in Pleasanton to target tenants that have been identified as being at risk. Additionally, we will continue to leverage the position we created within the Tenants' Rights team to handle direct referrals from our ERAP staff when tenants who have applied to ERAP have questions about their rights.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="9"/>	<input type="text" value="8"/>	<input type="text" value="17.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="9.00"/>	<input type="text" value="8.00"/>	<input type="text" value="17.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="10.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="3.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text"/>	<input type="text" value="3"/>	<input type="text" value="3.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text" value="1"/>	<input type="text"/>	<input type="text" value="1.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="9.00"/>	<input type="text" value="8.00"/>	<input type="text" value="17.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="2"/>	<input type="text"/>	<input type="text" value="2.00"/>	White
White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="3.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text"/>	<input type="text" value="1"/>	<input type="text" value="1.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text"/>	<input type="text" value="1"/>	<input type="text" value="1.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO

American Indian/ Alaskan Native and White			0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White			0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO			0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	4	3	7.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	1	2	3.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	9.00	8.00	17.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	0	1	1.00	Seniors (62 and older)
People with Disabilities	0	5	5.00	People with Disabilities
Female-Headed Households	2	2	4.00	Female-Headed Households
Youth	0		0.00	Youth
Homeless	0	1	1.00	Homeless
TOTAL	2.00	9.00	11.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

Centro Legal provided legal consultation to 15 tenants and legal representation to 2 tenants in Pleasanton, allowing them to remain safely housed. This is a critical accomplishment during the ongoing pandemic. Additionally, we created a framework to ensure that we can meet the community need in Pleasanton moving forward, and have been tenacious in trying new things throughout this grant period in order to best connect with the community.

For example, we mailed fliers detailing our services to tenants living in buildings that have experienced housing issues. As a result of those mailers, over 40 tenants were informed of our services and of their housing rights. We also created a direct referral form and shared it with the City of Pleasanton staff.

We also created a position within the Tenants' Rights team to handle direct referrals from our ERAP staff when ERAP applicants have questions about their rights. This helps us connect with tenants who are at increased risk of displacement, and has already increased our ability to connect with Pleasanton tenants. We are confident that this multifaceted outreach and education approach will ensure that Pleasanton tenants know that they can turn to us when facing eviction or another housing issue.

To prepare for the impending wave of evictions that is likely to occur post-moratorium, we have invested a great deal of time and resources in preparing templates, know your rights materials, and pro per materials, ranging from letters that tenants can send to landlords who have illegally locked them out of their apartments to court documents tenants can complete on their own and file in court. We have prioritized giving Know Your Rights presentations to as many residents as possible to equip them with knowledge about their rights now, so that they know what to do if faced with an eviction threat in the future. Because of these efforts, we are ready to hit the ground running and represent Pleasanton tenants facing eviction.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not

spend the entire grant.

Report 1

N/A

Report 2

The original purpose of the project was to expand access to services for low-income tenants at risk of displacement in Pleasanton by providing legal services spanning the entire continuum of homelessness prevention and anti-displacement interventions. We proposed doing this through upstream prevention and downstream intervention: pre-eviction consultations for prevention and legal representation when a client is facing an unlawful detainer or eviction.

Legal consultations and clinics provide broad access to legal advice. Tenants can get legal advice on a wide range of housing issues, and legal services providers can spot emerging trends that are contributing to displacement. Early intervention can prevent eviction lawsuits from being filed and provide tenants with important information about how to exercise their rights and the resources available. Consultations are an efficient way of preventing displacement since they can be made available to large numbers of people and can prevent resource-intensive litigation.

Legal consultation services are short-term, limited legal services that may include: (1) advice and counsel; (2) assistance completing forms or preparing correspondence; (3) supporting individuals in representing themselves; (4) assistance with reviewing contracts, letters, or written documents; (5) addressing issues related to various COVID-19 related eviction protections, and/or (6) other short-term, limited assistance aimed at preventing displacement.

Legal representation services are more expansive than legal consultation and were to be provided necessary or appropriate to prevent displacement, including defending an unlawful detainer (eviction) action. Because of the County eviction moratorium, we only encountered 2 Pleasanton residents who needed legal representation services. We expect this to increase when the moratorium protections end.

We were able to spend down all funds for this grant.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

For this project, we collaborated with La Familia, a community-based organization providing community health and mental health services. We hosted a "train-the-trainer" training to share more about our work with their staff, to educate them on tenants' rights in Alameda County, and to inform better referrals from La Familia to Centro Legal, as well as from Centro Legal to La Familia. Through County-wide rental assistance efforts, we worked with City Serve.

We attempted to establish partnerships with more community-based organizations that serve Pleasanton residents, but it was a challenge, given that many organizations were overwhelmed by the demand for COVID-related services.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Homeless Intervention and Crisis Stabilization Program

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

CityServe of the Tri-Valley

Homeless Intervention and Crisis Stabilization Program

USD\$ 80,000.00 USD\$ 80,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Christine Beitsch-Bahmani

Report 2

Christine Beitsch-Bahmani

2. Title:

Report 1

CEO

Report 2

CEO

3. Telephone:

Report 1

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4. E-Mail:

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PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

Early in the pandemic we collaborated with Pleasanton Police Homeless Liaison Officers to identify vulnerable candidates who were chronically homeless to apply to live at The Goodness Village and now 6 unsheltered Pleasanton residents transitioned into having a permanent home there. Through our partnership with a local faith based organization, they also received support with deposits, first months and application fees as needed.

A new Pleasanton Resource Pop Up location was launched at the Library and is open to the public every Tuesday 10-12. Tri-Valley residents can drop in or call ahead of time for a one on care session.

We continue Bi-weekly rides with Pleasanton PD to make connections and build relationships to get them connected to services and resources.

Monthly collaboration meetings between City of Pleasanton Staff and outreach social service organizations to serve chronically homeless unsheltered individuals.

Communication with the county about county related programs and the needs of unsheltered residents.

Referrals for chronically homeless unsheltered residents to housing programs such as Rapid Rehousing and Linkages.

Referrals for chronically homeless unsheltered residents of Pleasanton into local shelters available county wide.

Collaboration with Pleasanton clients staying at Saferground Livermore to assist in the process of becoming housed.

Working with the Pleasanton Unified School District social workers to serve individuals and families in need of assistance out of crisis and into stability. Care coordination and resources are based on CityServe's Care Model which draws out the true needs of our clients based upon the following: Basic needs, mental health and well being, vocation/education development, community and financial stability.

In collaboration with Open Heart Kitchen, a CityServe Outreach worker goes out with Open Heart Kitchen twice per week to build relationships with unsheltered residents and connect them to services.

Report 2

While working with clients to move from crisis to stabilization, we worked on the following:

Strategic care coordination sessions for clients facing homelessness assisting with referrals to specialized providers and to helping to craft a plan to execute more action steps toward stabilization.

Using subsidy grants to provided resources including, but not limited to, the following; motel shelter, payments for car repairs, transportation to employment opportunities, deposits and first month's rent for housing.

Provided referrals for higher levels of care including, but not limited to mental health, physical health and addiction services.

Advocated at the city, county and state level on behalf of clients that were facing gaps in service and/or obstacles that could not be worked through without referrals showing a proof of need for a higher level of care.

Collaborated with over 30 organizations in and out of the county to assist individuals in their stabilization process.

Increased access points to CityServe services at local outreaches two times per week in Livermore and once per week in Pleasanton as well as the office at Pleasanton Senior Center.

Referred 13 individuals to health services.

Assisted 6 individuals in receiving temporary hotel shelter through the use of subsidy funds so that they could work through individual goals specialized to their care plan.

Referred 18 individuals to employment services to assist them in increasing income.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

No delay related to this project. All challenges that were faced were due to a lack of resources listed below in number 7.

Report 2

For some of our unsheltered who have gained employment, utilizing subsidy funds for hotel shelter kept them sheltered, close to work and they were able gain stability while looking for housing options. Due to limited resources for shelter, some clients had to be exited out of the shelter and then faced a challenge with finding places to shower as well as having health issues related to sleeping in their cars and/or out in the elements. Some clients had a hard time achieving goals because of these challenges.

The lack of addiction resources and support in the Tri-Valley has been a challenge for many of our clients and also our care coordinators trying to assist them. These clients are fearful of heading to other parts of the county to receive support for their addictions and mental health needs, mainly due to transportation or safety fears. There is also a reluctance to take housing opportunities in other parts of the county because it is far from their service providers and again they have safety fears. This has slowed down the forward progress for getting clients connected to vital services. Because of these obstacles faced, our team has been working to advocate on behalf of our unsheltered participants at the county level for different types of services needed to be able to better assist clients with navigating and getting connected to needed services that already exist.

No significant changes to operations or staffing during this reporting period.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

We have noticed the following trends among our chronically homeless unsheltered Pleasanton residents. Many of these trends become barriers that need to be addressed in order for the client to have success in their housing when it becomes available:

1. High rate of use of drugs and alcohol.
2. Lack of temporary shelter available both long term and short term in the Tri-Valley area.
3. Legal issue support needed to work on past issues.
4. High rate of mental health assistance needs with a large gap in services.

Also, more Seniors are at risk of losing housing and becoming homeless. While this is not a new trend, with more home owners selling their home, some of our seniors that rent, are actually now at risk of being unable to find affordable rent because they have lived somewhere for a long period of time and have had a gracious landlord that did not raise the rent drastically. Now they are not prepared for the large jump to hirer rent costs on a fixed income.

No new opportunities, just always looking for better resources, services and strategies to ensure Pleasanton residents get the help they need.

Report 2

After the 2022 Point in Time Count, it was noted that there are a number of unsheltered individuals sleeping in their cars that are working. A local shelter or a transitional housing opportunity would be helpful for individuals who are homeless and working. It would be great to have a number of apartments, tiny homes or a shelter for individuals to be able to sleep at night in a place where they could shower and be able to get to work and eventually move toward their own stabilization.

As an organization, we are looking into ways that we can expand care coordination outreach to individuals in need of services and resources. We have seen a direct correlation between the obstacles that clients face when they are trying to understand the process of getting vital documentation, gaining employment, applying for housing and understanding budget obstacles. We are currently in a pilot phase of working with a small group of care advocates(volunteers) that are assisting our care coordinators and clients through the process of stabilization. So far, we are finding out that the participants working with both a care coordinator and a care advocate or group of advocates specializing in different areas, have been able to apply for housing options quicker, obtain documents needed and do many other steps in the process of coming out of homelessness much faster with this additional support. Our goal is to match 12 more trained care advocates in the next six months.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="19"/>	<input type="text" value="56"/>	<input type="text" value="75.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="19.00"/>	<input type="text" value="56.00"/>	<input type="text" value="75.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	12	51	63.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	6	3	9.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	1	2	3.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	0	0	0.00	Moderate Income and Above (>80% Median)
TOTAL	19.00	56.00	75.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	0	22	22.00	White
White + HISPANIC/LATINO	1	3	4.00	White + HISPANIC/LATINO
Black/African American	0	6	6.00	Black/African American
Black/African American + HISPANIC/LATINO	0	1	1.00	Black/African American + HISPANIC/LATINO
Asian	0	1	1.00	Asian
Asian + HISPANIC/LATINO	0	0	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	0	0	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	0	0	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0	0	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	0	1	1.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	0	1	1.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	0	0	0.00	Asian and White
Asian and White + HISPANIC/LATINO	0	0	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	0	0	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	0	0	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	0	0	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0	0	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	17	20	37.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	1	1	2.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	19.00	56.00	75.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	4	3	7.00	Seniors (62 and older)
People with Disabilities	2	4	6.00	People with Disabilities
Female-Headed Households	0	8	8.00	Female-Headed Households
Youth	0	1	1.00	Youth
Homeless	19	56	75.00	Homeless
TOTAL	25.00	72.00	97.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

The majority of the accomplishments for this program had to do with troubleshooting the needs of clients, and utilizing that information to collaborate with other service providers to provide the most comprehensive wrap-around care possible. Connecting Pleasanton residents to services, resources and individuals is very time consuming especially when you are working with unsheltered individuals with either mental health and/or addiction issues. We believe the program was a success overall because clients that were once in crisis have begun the journey of stability and now have better tools to navigate their daily challenges. What once would spin them out of control may be met with momentary frustration and then a faster reset. Our care coordination model creatively breaks down barriers and encourages a client to think outside of the issues they are facing and helps them build actionable steps that will assist them in the long term. We are seeing better decision making and a greater openness to the services we offer. We also hit 104% of our projected goal for this program.

Our goal is to listen and respond to opportunities. We listen and look for the need, we advocate when possible and when given the opportunity for funding we create a program that fills a gap. We look forward to serving even more Pleasanton residents in the next grant cycle.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

The original purpose for this grant was to serve 72 Pleasanton Unsheltered Residents in The Tri-Valley homeless intervention and crisis stabilization program by providing: 1) Crisis Intervention: Street Outreach, 2) Crisis Stabilization: Case Management, and 3) Community Support: Care Advocacy Program. Reduced Pleasanton focus w/o funding.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

We collaborated the most with the following agencies:

Hively - Connecting families to services for mental health, the Hively store and child care resources.

Tri-Valley Seek N Save - Worked strategically with Dublin households to connect them to services and funds for rental assistance, car repairs, groceries, gas, and community needs. Worked together to collaborate to assist clients in need.

Children's Emergency Food Bank - Worked with this program to refer clients to them.

Abode Services - For individuals that became housed during the height of the pandemic and were housed in Dublin, we assisted in reconnecting them to their worker at the organization as needed with transitions and other issues that would have arisen with housing, rental assistance and anything else needed. For individuals that are currently unhoused providing a deeper level of collaboration to get them to the next level.

Tri-Valley One Stop - Referred many clients to the career center so that they could work on obtaining income, increasing income and building interview skills.

Camp Parks - Attended community events and shared resources with several clients from this organization.

One Nation Dream Makers - Connected clients to grocery distributions through this organization at their stops in Dublin.

Pleasanton Unified School District - Received referrals of families in need.

Brave Church - Received referrals for care coordination and other subsidy programs offered by CityServe.

Valley Community Church - Worked in partnerships to program strategic assistance to clients in need of care plans as well as financial assistance.

St. Vincent De Paul of Pleasanton - Collaborated together to serve some of the most vulnerable clients in need with utility and rental assistance.

The Goodness Village - Referred clients to one of their programs where their residents were facilitating the AMP Program through PG&E to assist Pleasanton residents with large utility bills.

and too many to fit here.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Housing and Independent Living Skills

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Community Resources for Independent Living

Housing and Independent Living Skills

USD\$ 15,000.00 USD\$ 15,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Edymir Guerrero

Report 2

Edymir Guerrero

2. Title:

Report 1

Program Director

Report 2

Program Manager

3. Telephone:

Report 1

510-881-5743

Report 2

510-881-5743

4. E-Mail:

Report 1

edymir.guerrero@crilhayward.org

Report 2

edymir.guerrero@crilhayward.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

4 new consumers were directly provided one or more independent living skills training, support or counseling services to improve their level of independence. CRIL's travel training and Device Lending and Demonstration Center programs continues to see a decrease in inquires because of the COVID-19 pandemic. With the COVID-19 pandemic, CRIL's outreach efforts have been drastically reduced but we saw an increase in rental assistance referrals due in part to the partnership with Alameda County Housing Services Program. While CRIL is providing services by phone, email and digitally through zoom and or video teleconferencing, CRIL is continuing to see increases in its digital efforts with consumers.

Report 2

5 new consumers were directly provided one or more independent living skills training, support or counseling services to improve their level of independence. CRIL's travel training program continues to see a decrease in inquires because of the COVID pandemic and low ridership by our consumers, but we have seen an increase in our Device Lending and Demonstration Center because of our on-line and established presents in the community about our services. With the COVID pandemic, CRIL's outreach efforts have been drastically reduced but we saw an increase in rental assistance referrals due in part to the partnership with Alameda County Housing Services Program. While CRIL is providing services by phone, email and digitally through zoom and or video teleconferencing, CRIL is continuing to see increases in its digital presents with consumers.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

COVID-19 has dramatically reduced CRIL's outreach efforts and walk ins to all of our offices. However, through the development of virtual workshops we have supplemented the needs of our consumers. Due in part to the COVID-19 pandemic we reduced the hours of our travel training staffing because we saw a decrease in interest for the program because of the pandemic. Travel training services are now available through a virtual platform, so it now gives consumers access when needed.

Report 2

The COVID pandemic has dramatically reduced CRIL's outreach efforts and walk ins to all of our offices. However, we have supplemented the needs of our consumers by offering virtual workshops and phone and e-mail consultations. Also, we have been faced with staffing challenges and have lost our long term travel trainer. With the travel trainer position being vacant, we have had to adjust to the needs of our consumers by offering support via virtual platforms and by phone. This adjustment has been helpful in continuing to provide support to the needs of our consumers.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.**Report 1**

In partnership with Alameda County Housing Services Program, CRIL has begun to provide rental assistance to consumers throughout Alameda including the Tri-Valley area. These consumers have been affected by the COVID-19 pandemic and by offering this resource CRIL has seen an increase in referrals to the program. CRIL continues to assist consumers with the application process and access to the limited funding source throughout this fiscal year.

Report 2

In partnership with Alameda Counties Housing Secure Program, CRIL has assisted 307 consumers with rental and utility assistance throughout Alameda County including the Tri-Valley area. These consumers have been affected by the COVID pandemic and by offering this resource CRIL has seen an increase in referrals to the program. CRIL continues to assist consumers with the Housing Secure application process and access to the limited funding source throughout this fiscal year.

8. Indicate how client data are reported for this program/project.

Persons

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="9.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="4.00"/>	<input type="text" value="5.00"/>	<input type="text" value="9.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="6.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="4.00"/>	<input type="text" value="5.00"/>	<input type="text" value="9.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2.00"/>	White
White + HISPANIC/LATINO	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="2.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="4.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Asian and White
Asian and White + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Asian and White + HISPANIC/LATINO
Black/African American and White	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Black/African American and White
Black/African American and White + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO

Black/African American + HISPANIC/LATINO

Other/Multi Racial

0	0	0.00
0	0	0.00

Other/Multi Racial + HISPANIC/LATINO

0	0	0.00
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TOTAL

4.00	5.00	9.00
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Black/African American + HISPANIC/LATINO

Other/Multi Racial

Other/Multi Racial + HISPANIC/LATINO

TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	2	2	4.00	Seniors (62 and older)
People with Disabilities	4	5	9.00	People with Disabilities
Female-Headed Households	0	1	1.00	Female-Headed Households
Youth	1	1	2.00	Youth
Homeless	1	2	3.00	Homeless
TOTAL	8.00	11.00	19.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

In response to the COVID pandemic during this recent grant cycle, CRIL used its virtual workshops to continue to support clients with their needs in regards to housing, device lending and travel training. We saw an increase in our assistive technology programs that helped our consumers breakdown the barriers of the digital divide. Our digital programs such as the GOOGLE Chrome Connect and Voice Options programs CRIL has been able to assist consumers with accessing laptops and or tablets to address their needs. Also, in partnership with Alameda Counties Housing Secure Program, CRIL has assisted 307 consumers with rental and utility assistance throughout Alameda County including the Tri-Valley area. These consumers have been affected by the COVID pandemic and by offering this resource CRIL has seen an increase in referrals to the program. CRIL continues to assist consumers with the Housing Secure application process and access to the limited funding source throughout this fiscal year.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

CRIL's Independent Living Services for People with Disabilities will provide extremely low-and very low-income Pleasanton residents who have a disability with housing search education and assistance, peer counseling, independent living skills & self-advocacy training, personal assistant/homecare worker referrals, employment assistance, benefits advocacy, access to health and mental health services and travel training. The primary goals of the program are to:

- 1) Enhance the self-efficiency of low income Pleasanton residents with disabilities, including youth and seniors with functional limitations;
- 2) Increase the availability of resources and support to some of the City's most vulnerable residents; and
- 3) Improve the integration of existing social services in Pleasanton.

CRIL will directly serve 30 low-income Pleasanton residents with disabilities. In addition, CRIL will indirectly serve 60 more individuals & businesses through disability education, technical assistance and information & referral.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

Abode Services -refer consumers back and forth;
Alameda County Housing Authority -affordable housing;
Alameda County Public Authority for IHSS -match consumers with caregivers;
Alameda County Public Health - medical services;
Alameda County Social Services -benefits;
Alliance Healthcare -affordable health insurance our consumers;
American Job Center -help consumers obtain employment;
Ashbury Church -social services;
AXIS Healthcare -medical services;
Childcare Links - childcare
City Serve -social services;
Department of Rehabilitation -refer consumers back and forth;
East Bay Innovations -social services;
ECHO -housing mediation with landlords;
Eden Housing -affordable housing;
Eden I & R -housing info;
FERC -collaborated to assist parents of psychotic children;
Horizons Family Counseling -counseling services;
HICAP – Medicare Counseling
Las Positas College -assistance to students seeking employment;
Life Long Medical – affordable housing resources
Livermore Adult Education -help consumers prepare for work;
Livermore Chamber of Commerce -disability awareness training;
Livermore Housing Authority -affordable housing;
Livermore Public Library – resources;
NAMI Tri-Valley -psychological counseling;
Satellite Affordable Housing Associates -affordable housing;
St. Vincent de Paul Society -food
Season of Sharing -Security Deposits;
Senior Support Services Tri-Valley -Senior Services;
Tri-Valley Haven -domestic violence;
Tri- Valley Haven Food Pantry -emergency food;
Tri-Valley Housing Opportunity -housing;
Tri-Valley Non-Profit Association - share resources;
Valley Care Medical Center –medical services. Tri-Valley to be inadequate. in its programs in the Tri-Valley;
Well Spring Pharmacy - medical services;
Alameda County Agency on Aging - Senior services.
Alameda County Housing Secure Program - rental and utility assistance
Energy Upgrade California - energy saving solutions
Disability Vaccine Access Opportunities Center - COVID vaccine access

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Housing Counseling Services

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Eden Council for Hope and Opportunity

Housing Counseling Services

USD\$ 40,000.00 USD\$ 40,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Marjorie A. Rocha

Report 2

Marjorie Rocha

2. Title:

Report 1

Executive Director

Report 2

Executive Director

3. Telephone:

Report 1

510-581-9380

Report 2

510-581-9380

4. E-Mail:

Report 1

margie@echofairhousing.org

Report 2

margie@echofairhousing.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.**Report 1**

Activity has been underway for this project since the start of the fiscal year (July 1, 2021). During the first half of the fiscal year, we provided 94 counseling sessions to 90 unduplicated client households.

Report 2

Activity has been underway for this project since the start of the fiscal year (July 1, 2021). During the second half of the fiscal year, we provided 205 counseling sessions to 200 unduplicated client households.

Additionally, ECHO has completed a 10-site systemic audit. The results are being analyzed, and the results will be published in September 2022.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.**Report 1**

ECHO continues to provide services to the Spanish-speaking community. A bilingual staff person is available 9am to 5pm, Monday through Friday.

Report 2

ECHO continues to provide services to the Spanish-speaking community. A bilingual staff person is available 9am to 5pm, Monday through Friday.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.**Report 1**

ECHO participated in the following outreach and activities:

- 9/18/2021 - Fair Housing Training, Homebuyer Education
- 10/23/2021 - Fair Housing Training, Homebuyer Education
- 11/5/2021 - Fair Housing Training, Community Property Services
- 12/8/2021 - Distributed 100 flyers
- 12/9/2021 - Fair Housing Training, Housing Authority of the County of Alameda
- 12/10/2021 - Fair Housing Tester Training

Report 2

ECHO participated in the following outreach and activities:

- 1/22/2022 - 340 flyers distributed
- 2/3/2022 - 340 flyers distributed
- 2/4/2022 - Regional Fair Housing Training
- 3/1/2022 - 340 flyers distributed
- 3/2/2022 - 120 flyers distributed
- 3/10/2022 - Northern California Fair Housing Coalition Meeting
- 3/11/2022 - 60 flyers distributed
- 3/16/2022 - Abode Services Fair Housing In-service Training
- 3/24/2022 - ECHO Housing/Pleasanton Library Tenant/Landlord Workshop
- 3/31/2022 - 120 flyers distributed
- 4/7/2022 - Fair Housing/Tenant-Landlord Presentation
- 4/11/2022 - 340 flyers distributed
- 5/6/2022 - Regional Fair Housing Training
- 5/12/2022 - ECHO Housing/Pleasanton Library Tenant/Landlord Workshop
- 5/16/2022 - 340 flyers distributed
- 6/3/2022 - Regional Fair Housing Training
- 6/15/2022 - Park Place Asset Management Fair Housing Training

6/17/2022 - 340 flyers distributed

6/17/2022 - Tester Training

6/25/2022 - Homebuyer Education Fair Housing Training

8. Indicate how client data are reported for this program/project.

Persons

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).

TOTAL

TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)

Extremely Low Income (<30% Median)

Very Low Income (30% to 50% Median)

Very Low Income (30% to 50% Median)

Low Income (50% to 80% Median)

Low Income (50% to 80% Median)

Moderate Income and Above (>80% Median)

Moderate Income and Above (>80% Median)

TOTAL

TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White

White

White + HISPANIC/LATINO

White + HISPANIC/LATINO

Black/African American

Black/African American

Black/African American + HISPANIC/LATINO

Black/African American + HISPANIC/LATINO

Asian

Asian

Asian + HISPANIC/LATINO

Asian + HISPANIC/LATINO

American Indian/Alaskan Native

American Indian/Alaskan Native

American Indian/Alaskan Native + HISPANIC/LATINO

American Indian/Alaskan Native + HISPANIC/LATINO

Native Hawaiian/Other Pacific Islander

Native Hawaiian/Other Pacific Islander

Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO

Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO

American Indian/ Alaskan Native and White

American Indian/ Alaskan Native and White

American Indian/ Alaskan Native and White + HISPANIC/LATINO

American Indian/ Alaskan Native and White + HISPANIC/LATINO

Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White			0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	1		1.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	10	9	19.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO		2	2.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	90.00	200.00	290.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	9	11	20.00	Seniors (62 and older)
People with Disabilities	12	8	20.00	People with Disabilities
Female-Headed Households	60	147	207.00	Female-Headed Households
Youth			0.00	Youth
Homeless			0.00	Homeless
TOTAL	81.00	166.00	247.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

The funds for 2020-21 allowed ECHO to complete 299 units of service to 290 client households. The agency completed 101% of its total service goal, 98% of its client goal, and 100% of its audit goal. Specific achievements include:

Goal #1: Fair Housing Counseling, Mediation, Investigation - 21 cases counseled and investigated. Fair Housing Audits - 10 sites were audited.

Goal #2: Tenant/Landlord Counseling and Mediation - 189 households were provided with 198 responses regarding counseling and mediation.

Goal #3: Rental Assistance Program - One household was provided information, budget counseling, and referrals.

Goal #4: Shared Housing: One household was provided counseling, information, and referrals.

Goal #5: Homeseeking Program - 78 households were providing with affordable housing, senior housing, and Section 8 availability lists.

ECHO participated in the following outreach and activities for FY21-22:

9/18 - Fair Housing Training, Homebuyer Education

10/23 - Fair Housing Training, Homebuyer Education

11/5 - Fair Housing Training, Community Property Services

12/8 - Distributed 100 flyers

12/9 - Fair Housing Training, Housing Authority of the County of Alameda

12/10 - Tester Training

1/22 - 340 flyers distributed

2/3 - 340 flyers distributed

2/4 - Regional Fair Housing Training

3/1 - 340 flyers distributed

3/2 - 120 flyers distributed
3/10 - Northern California Fair Housing Coalition Meeting
3/11 - 60 flyers distributed
3/16 - Abode Services Fair Housing In-service Training
3/24 - ECHO Housing/Pleasanton Library Tenant/Landlord Workshop
3/31 - 120 flyers distributed
4/7 - Fair Housing/Tenant-Landlord Presentation
4/11 - 340 flyers distributed
5/6 - Regional Fair Housing Training
5/12 - ECHO Housing/Pleasanton Library Tenant/Landlord Workshop
5/16 - 340 flyers distributed
6/3 - Regional Fair Housing Training
6/15 - Park Place Asset Management Fair Housing Training
6/17 - 340 flyers distributed
6/17 - Tester Training
6/25 - Homebuyer Education Fair Housing Training

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

ECHO's ultimate goal is to promote equal access in housing and provide support services which would aid in the prevention of homelessness and promote permanent housing conditions. We assisted renters to secure/maintain affordable housing by providing fair housing and tenant/landlord services, rental assistance, homeseeking, shared housing, and conducting a fair housing audit to provide education and training to landlords.

We are behind on our goals, and therefore did not spend the entire amount.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

ECHO has a cooperative networking relationship with 211, ABODE, Alameda County Social Services Agency, Centro Legal, Bay Area Legal Aid, Eviction Defense, the Rental Housing Association of Southern Alameda County, and Community Resources for Independent Living. They refer clients needing basic understanding of their rights and responsibilities, fair housing law, or mediation, as necessary. In turn, we refer to them when outside resources become necessary for the client.

Additionally, ECHO works with attorneys, the Department of Fair and Employment, and the Department of Housing and Urban Development to enforce fair housing laws and statutes pertaining to fair housing cases it has opened.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Housing Rehabilitation Program

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: **3/11/2021**

Habitat for Humanity East Bay/Silicon Valley, Inc.

Housing Rehabilitation Program

USD\$ 128,000.00 USD\$ 128,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Dona Gomez

Report 2

Dona Gomez

2. Title:

Report 1

Operations Manager

Report 2

Operations Manager

3. Telephone:

Report 1

510-906-2215

Report 2

510-906-2215

4. E-Mail:

Report 1

dgomez@habitatebsv.org

Report 2

dgomez@habitatebsv.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

The program underway and we continuing to do outreach to increase our number of applicants.

During Q1 & Q2, we prioritized aiding the people already interested in navigating the application process over identifying new clients, although some outreach was completed. In Summer, we reached out to the agencies who provide social services to invite them to a webinar about the program. During the Fall, the program was promoted through the Healthy Living Festival, the most well attended resource fair for all seniors throughout the County. During this quarter, we also connected with some issue-specific agencies such as the Korean Community Center of the East Bay the Alzheimer's Association, and the Deaf and Disabled Telecommunications Program.

During Q2, we put 1 project under construction and have 3 jobs out to bid. All jobs should get complete by the end of the fiscal year.

Report 2

The program underway and we continuing to do outreach to increase our number of applicants.

We completed 4 jobs in the second half of the FY22 (3 grants and 1 loan). In Q4 we put one job out to bid which should start construction and reach completion in FY23 Q1. There are 4 applicants in the pipeline with applications under review.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

Unfortunately, due to staffing shortages in our Client Services department and Home Preservation construction team in FY21 Q4, we did not start FY22 with approved applicants and projects ready to start construction. Our staff level has returned to normal and we have spent Q1 & 2 trying to catch up.

Report 2

We are still having issues with contractors' availability. Most contractors are booked out at least 1 to 2 months. This has led to a substantial delay between awarding a bid to completion of work, making it nearly impossible to complete jobs that are not approved by the end of Q3. Because of this unaccounted-for lead time, we have decided to prep jobs and approve applicants for the following fiscal year in Q4. This will allow us to start construction earlier in the fiscal year and help us to reach our goals. This is the first year for us to implement this new strategy which has affected our FY22 numbers, but should allow us to have sustain success on hitting our goals in future years.

Additionally, we are hiring two new staff members in FY23 Q1, a Construction Coordinator, who will free up time from our inspectors to spend more time in the field and an additional grant and loan administrator who will help us process more applications during the year as well as provide coverage if one of the our client services people is out for an extended period time, as occurred in FY21 Q4, which put us behind as the beginning of FY22.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

Materials supply and procurement challenges continue due to Covid impact on manufacturers, shippers, and skilled labor. We are ramping up our efforts to continue to find new contractors.

Report 2

We are still experiencing the impact of the Covid 19 pandemic on supply chain, contractor availability and increased costs. Additionally, progress of projects is still sometimes delayed because homeowners, contractors and, occasionally Habitat staff, must reschedule appointments and work because of infection with the virus or potential exposure requiring quarantine. While we are taking precautions to limit Covid exposure, we must be very cautious because we are often working with a vulnerable population.

8. Indicate how client data are reported for this program/project.

- Persons
 Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	0	4	4.00	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	0.00	4.00	4.00	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	0	2	2.00	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)		2	2.00	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)		0	0.00	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)		0	0.00	Moderate Income and Above (>80% Median)
TOTAL	0.00	4.00	4.00	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	0	4	4.00	White
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White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	White + HISPANIC/LATINO
Black/African American	<input type="text"/>	<input type="text"/>	0.00	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	Black/African American + HISPANIC/LATINO
Asian	<input type="text"/>	<input type="text"/>	0.00	Asian
Asian + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text"/>	<input type="text"/>	0.00	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text"/>	<input type="text"/>	0.00	Native Hawaiian/Other Pacific Islander
Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White	<input type="text"/>	<input type="text"/>	0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White	<input type="text"/>	<input type="text"/>	0.00	Asian and White
Asian and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	Asian and White + HISPANIC/LATINO
Black/African American and White	<input type="text"/>	<input type="text"/>	0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American	<input type="text"/>	<input type="text"/>	0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial	<input type="text"/>	<input type="text"/>	0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	0.00	4.00	4.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="3.00"/>	Seniors (62 and older)
People with Disabilities	<input type="text"/>	<input type="text" value="1"/>	<input type="text" value="1.00"/>	People with Disabilities
Female-Headed Households	<input type="text"/>	<input type="text" value="3"/>	<input type="text" value="3.00"/>	Female-Headed Households
Youth	<input type="text"/>	<input type="text" value="0"/>	<input type="text" value="0.00"/>	Youth
Homeless	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Homeless

TOTAL

0.00

7.00

7.00

TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

N/A

Report 2

The most effective strategy for reaching new potential applicants has been partnering with the City to insert mailers in the Utility bills which are mailed to all households.

Despite the challenges we have encountered this year, we think this program was a success, as we served twice as many applicants as we did in the previous two years. We hope to continue this upward trend moving forward.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

N/A

Report 2

The original purpose of the City of Pleasanton's Housing Rehabilitation Program was for Habitat to partner with low-income homeowners to address critical health and safety needs. We did not expend all of our funds because of a shift of strategy in FY22 due to delays with contractors.

As stated above, we are not able to complete any job that gets approved by the end of the Q3 which is why we are starting to get jobs and applicants ready in the Q4 for the following fiscal year. This was the first year we decided to take this approach which resulted in a slower Q4. While the results this fiscal year were affected, this approach should set us up for success in future years.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

N/A

Report 2

We have standing relationships with organizations who provide outreach outlets to let people know about the program's availability, such as Tri-City Health Center and Alameda Friendly Visitors. Other agencies such as Spectrum and Senior Support Program of Tri-Valley have provided direct client referrals.

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton Rehabilitation & Home Improvements

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Tri-Valley REACH, Inc.

Pleasanton Rehabilitation & Home Improvements

USD\$ 35,000.00 USD\$ 35,000.00 Requested

Report Totals

GENERAL INFORMATION

1. Name of Person Completing Report:

Report 1

Kay King

Report 2

Kay King

2. Title:

Report 1

Board Chair

Report 2

Board Chair

3. Telephone:

Report 1

925-980-6739

Report 2

925-980-6739

4. E-Mail:

Report 1

kaytjeking@gmail.com

Report 2

kaytjeking@gmail.com

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Report 1

REACH has successfully completed all previously identified rehabilitation and home improvement projects, agency wide. Additionally and specific to the 6 REACH homes, exterior fencing was replaced at Tanager, plumbing and fixture upgrades were completed at several homes and the seismic retrofit scope of work was completed. The seismic retrofit scope included: site inspection and survey to determine current status, architectural designs for retrofit and a construction proposal. REACH is actively seeking additional bids for this work as the overall cost for this voluntary project has been identified as \$49,000. As with any project, REACH will not commence work until 100% funding has been acquired.

REACH also conducted site surveys at several Pleasanton properties for landscape upgrades, tenant friendly outdoor space, drought tolerant designs and reduced water and maintenance expenses. REACH is currently reviewing bids and funding sources.

REACH began working with the City of Pleasanton and proposes to build ADU's at the Hansen and Tanager properties. Funding has been approved by the County and the project will be brought before the City of Pleasanton City Council in February.

REACH is partnering with Eden Housing, in creating an independent and inclusive community for adults with developmental disabilities on the current Parkway Fellowship property in Dublin,

REACH is actively working with the City of Livermore to rehabilitate a group home for future shared housing model use and adding one ADU.

Report 2

REACH has successfully completed the remainder of the maintenance repairs and home improvement projects identified for the July 1, 2021 through June 30, 2022 time period. These projects included: plumbing repairs at several properties, partial fence replacement at Tanager, Engineering design plan for seismic retrofit at Tanager, landscape preparation and installation at Vineyard Duplex A & B. All funds have been expended.

In addition to the Pleasanton work, REACH did extensive home improvements and rehabilitation at the Livermore/Colgate property along with a front yard landscape update for reducing maintenance and water expenses. Both the Vineyard Duplex and Colgate property now have drought tolerant landscape and have created an outdoor space for the tenants.

REACH is in the final process of contracting with a construction company for the seismic retrofit at Tanager and once the final assessment and walk through of the home is complete, will submit the permit application. We expect that to be completed within the next couple weeks.

REACH has been recommended and approved by the Housing Commission and City Council for ADU's (additional dwelling units) at Tanager and Hansen properties. REACH's annual fundraising event on August 11, 2022 will be focused on raising the additional funds needed for the ADU's.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Report 1

There were no unexpected delays or challenges with these projects. There were no changes to program design, operations and/or staffing.

Report 2

There were no challenges or delays encountered with the 2021-2022 projects. All were completed on time and within the budget set forth.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Report 1

The need remains the same...more affordable housing for adults with developmental disabilities, especially those who fall into the extremely low category (below 30% BMI). While new housing projects are on the horizon within the Tri-Valley, many prioritize homelessness and/or are unaffordable for those classified in the extremely low income category.

REACH has exhausted all means of adding additional tenants to their existing properties. Acquiring additional properties utilizing traditional financing methods, is unrealistic.

Therefore, REACH continues to pursue partnerships with other agencies and the cities to explore creative ways to add affordable housing for adults with developmental disabilities.

Report 2

As with the previous report, the need continues in our community...lack of affordable housing for the population we serve. The future ADU project is highly attainable and meets two very critical issues: lack of affordable housing and the increase in the desire for independent living for adults with disabilities.

8. Indicate how client data are reported for this program/project.

- Persons
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	<input type="text" value="16"/>	<input type="text" value="4"/>	<input type="text" value="20.00"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).
TOTAL	<input type="text" value="16.00"/>	<input type="text" value="4.00"/>	<input type="text" value="20.00"/>	TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

Extremely Low Income (<30% Median)	<input type="text" value="16"/>	<input type="text" value="4"/>	<input type="text" value="20.00"/>	Extremely Low Income (<30% Median)
Very Low Income (30% to 50% Median)	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Very Low Income (30% to 50% Median)
Low Income (50% to 80% Median)	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Low Income (50% to 80% Median)
Moderate Income and Above (>80% Median)	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Moderate Income and Above (>80% Median)
TOTAL	<input type="text" value="16.00"/>	<input type="text" value="4.00"/>	<input type="text" value="20.00"/>	TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

White	<input type="text" value="16"/>	<input type="text" value="3"/>	<input type="text" value="19.00"/>	White
White + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	White + HISPANIC/LATINO
Black/African American	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American
Black/African American + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Black/African American + HISPANIC/LATINO
Asian	<input type="text"/>	<input type="text" value="1"/>	<input type="text" value="1.00"/>	Asian
Asian + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Asian + HISPANIC/LATINO
American Indian/Alaskan Native	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native
American Indian/Alaskan Native + HISPANIC/LATINO	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	American Indian/Alaskan Native + HISPANIC/LATINO
Native Hawaiian/Other Pacific Islander	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	Native Hawaiian/Other Pacific Islander

Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO			0.00	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO
American Indian/ Alaskan Native and White			0.00	American Indian/ Alaskan Native and White
American Indian/ Alaskan Native and White + HISPANIC/LATINO			0.00	American Indian/ Alaskan Native and White + HISPANIC/LATINO
Asian and White			0.00	Asian and White
Asian and White + HISPANIC/LATINO			0.00	Asian and White + HISPANIC/LATINO
Black/African American and White			0.00	Black/African American and White
Black/African American and White + HISPANIC/LATINO			0.00	Black/African American and White + HISPANIC/LATINO
American Indian/Alaskan Native and Black/African American			0.00	American Indian/Alaskan Native and Black/African American
American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO			0.00	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO
Other/Multi Racial			0.00	Other/Multi Racial
Other/Multi Racial + HISPANIC/LATINO			0.00	Other/Multi Racial + HISPANIC/LATINO
TOTAL	16.00	4.00	20.00	TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Seniors (62 and older)			0.00	Seniors (62 and older)
People with Disabilities	16	4	20.00	People with Disabilities
Female-Headed Households			0.00	Female-Headed Households
Youth			0.00	Youth
Homeless			0.00	Homeless
TOTAL	16.00	4.00	20.00	TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

Report 1

not applicable

Report 2

As noted in Question #5 REACH completed all identified projects and several others utilizing the grant funds along with other funding sources for home rehabilitation and home improvements at the Vineyard property and others. The exterior home improvements not only reduced the water usage and maintenance costs, it also created a useable outdoor space for the tenants to enjoy. The majority of the population served by REACH, when not involved in some work or activity program, spend a considerable amount of time indoors on their computers or other electronic devices. Providing a useable and pleasing outdoor space encourages physical activities.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

Report 1

not applicable

Report 2

The original purpose of the grant was for a variety of home rehabilitation and home improvement projects, all of which were completed. All funds were expended.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

Report 1

not applicable

Report 2

REACH collaborated with the Housing Consortium of the East Bay (HCEB), Pathways, Compass, East Bay Innovations, Regional Center of the East Bay and various other service providers,

