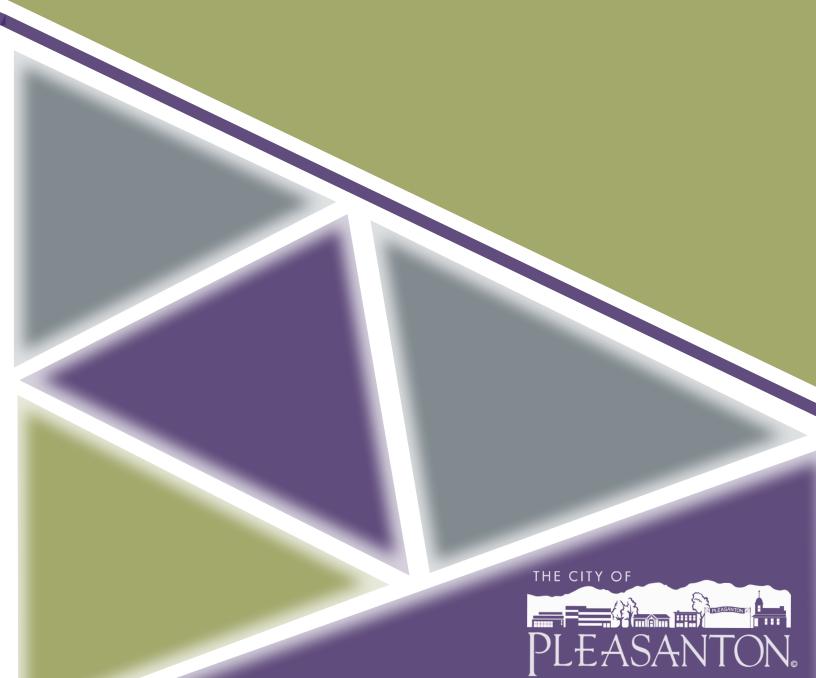
Library and Recreation Department

COVID RESPONSE REPORT

July 18 - December 31

2020



LIBRARY SERVICES

SIDEWALK SERVICE (PATRONS SERVED)

July

1,384 served

August

2,099 served

September

3,714 served

October

2,856 served

November

1,909 served

December

2,680 served

14,642 TOTAL **PARTICIPANTS**



Holds

FILLED

65,101



8,452

NEW MEMBER REGISTRATIONS



1,129



330,716

6,286

ZENDESK HELP DIGITAL & PHYSICAL TICKETS SOLVED **CHECKOUTS**

ITEMS ADDED TO COLLECTION

VIRTUAL

ON-SITE **PROGRAMS PROGRAMS**











Civic Arts



Livestream Virtual Concerts



TICKET PURCHASES TO VIRTUAL Concerts







FIREHOUSE

ESSENTIAL SERVICES

Paratransit





SENIOR LUNCHES



280

GROCERY STORE TRIPS



147

MEDICAL APPT. RIDES



8

New Clients

July

1,948 served

August

1,870 served

September

1,966 served

October

2,065 served

November

1,705 served

December

2,003 served





2,998 Meals Served

AUGUST

2,938 Meals Served

SEPTEMBER

2,809 MEALS SERVED

OCTOBER

2,806 Meals Served

November

2,728 MEALS SERVED

DECEMBER

2,826 Meals Served



HIGHLIGHTS

- 422 Friendly senior calls completed
- Virtual Drop-In Programs:
 - Tuesday Talks with Friends (weekly)
 - Photo Club (Monthly)
 - Personal Technology Users Group (Monthly)
 - Name that Tune (Monthly)

((

As a newcomer to the PSC and the activities that you are providing during these challenging times I am thoroughly enjoying the ones I have been able to participate in...I look forward to the time when we can all be together in one space...

In-Person Programs

SPORTS & AQUATICS

CONTRACT 5 **SPORTS** CLASSES PARTICIPANTS

6,745

COLLECTIVE FIELD RENTAL Participation •

3,058 LAP SWIM RESERVATIONS

CHILDCARE

Camp P-Town

CHILDREN SERVED

10 STAFF

Ridge Runners

CHILDREN SERVED

3 STAFF

VIRTUAL PROGRAMS

SENIOR CENTER



REGISTERED FOR FALL PREVENTION **EVENT**



ARTS & CRAFTS SOCIALS WITH FRIENDS OF PSC

21 SESSIONS

316 SESSIONS PARTICIPANTS

ALVISO ADOBE



45 Users

Adventure LAB APP

178 VIEWS NATIVE WAYS & Rancho _IFEWAYS **FIELDTRIP**

351 VIEWS

360 Tour of the Park



324 VIEWS

Ohlone Material CULTURE **EDUCATIONAL** Resource



CONTRACT CLASSES

STUDENT PARTICIPANTS IN CONTRACT