

City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Assistance League of Amador Valley

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Assistance League of Amador Valley

Assistance League of Amador Valley

USD\$ 7,500.00 USD\$ 7,500.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/18/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Denise Barr

2. Title:

Grants Chairman

3. Telephone:

925-998-8605

4. E-Mail:

grantschair@alamadorvalley.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

With Operation School Bell: Clothing the Children: Due to COVID-19, we once again had to pivot from shopping at Kohl's with the students in need; to providing the students with purchased clothing. We obtained the students clothing sizes. We purchased "spirit" clothing of a T-shirt and sweatshirt with associated school logo printed on each item for the student. Also provided to each student was a Famous Footwear gift card, a grade-level appropriate book, and a hygiene kit all placed in a reusable backpack sack.

Operation School Bell: Books of My Own, the books have been purchased and distributed to the schools.

Both programs are completed for our fiscal year 2020-2021. 919 children in need residing in the Tri-Valley area benefited from these two programs.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Operation School Bell: Clothing the Children: We found school officials and parents associated with the school as well as our members were not yet ready to shop together at Kohl's as planned. Our members worked with the schools to obtain names and clothing sizes for each child. We also added a gift card from Famous Footwear. The purchased clothing was delivered to the school in a cloth reusable backpack noted with the students name for distribution by the school..

For Operation School Bell: Books of My Own, the committee members contacted the schools as normal and obtained book titles from the teachers. The books were purchased. Instead of delivering the books to the students in the classroom, the committee members labeled the books and sorted by classroom. The books were then delivered to the schools for distribution.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We are pursuing more support of Foster Kids and Foster Kids attending college. We learned from The Gathering Place (supports foster children) that high school seniors aging out of the system and heading for college, were in need of support such as with supplies. College-appropriate backpacks were

purchased and filled with school and hygiene supplies. We plan to expand the program next year with more backpacks as well as working with the manager to determine other possible support.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

	190 Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	190 total to date
190.00	TOTAL	190.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

	Extremely Low Income (<30% Median)	
190	Very Low Income (30% to 50% Median)	190 total to date
	Low Income (50% to 80% Median)	
	Moderate Income and Above (>80% Median)	
190.00	TOTAL	190.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

	White	
120	White + HISPANIC/LATINO	120 total to date
	Black/African American	
	Black/African American + HISPANIC/LATINO	
70	Asian	70 total to date
	Asian + HISPANIC/LATINO	
	American Indian/Alaskan Native	
	American Indian/Alaskan Native + HISPANIC/LATINO	
	Native Hawaiian/Other Pacific Islander	
	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
	American Indian/ Alaskan Native and White	
	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
	Asian and White	
	Asian and White + HISPANIC/LATINO	
	Black/African American and White	
	Black/African American and White + HISPANIC/LATINO	
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	

Other/Multi Racial

Other/Multi Racial + HISPANIC/LATINO

190.00 **TOTAL**

190.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

Seniors (62 and older)

People with Disabilities

Female-Headed Households

190 Youth

190 total to date

Homeless

190.00 **TOTAL**

190.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

919 students in need residing in the Tri-Valley area (Pleasanton, Livermore, & Dublin) received new clothing, gift card for shoes, dental kit, and books to take home. Due to the pandemic, we were unable to shop with the children and therefore, adjusted by asking school administrators for suggestions as well as our committee members. The end result was to purchase spirit (school logo printed on items) sweatshirt and T-shirts along with the gift card for shoes.

Our Foster Kids program chairman learned from the Gathering Place administration that they had high school seniors staring college with no supplies. Our Foster Kids committee quickly responded with sturdy school back packs filled with college-level school supplies and personal hygiene items. We provided 10 backpacks last year and plan to expand the program this year.

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

The grant funded our Operation School Bell programs; specifically Clothing the Children and Books of My Own. Operation School Bell-Clothing the Children provides in-need students with age- and school-appropriate clothing. While the original plan was to shop with each student at Kohl's, the pandemic cancelled those plans. We pivoted to providing spirit clothing to the students (sizes provided by parents/gradians) and gift card for shoes. All grant funds were utilized.

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

City Serve: we contacted their administration and asked if they were aware of any students that would benefit from our Clothing the Children program. They did provide us with names of 8 students. We contacted the parents/guardians and then provided correct school and size spirit sweatshirts and T-shirts along with a Famous Footwear gift card for shoes and grade-appropriate book and dental kit in reusable cloth backpack.

Gathering Place: we asked management about greatest needs. That discussion resulted in us providing backpack filled with college-level school supplies and hygiene items to 10 high school senior foster children heading to college. We continue to work with Gathering Place to increase our support in 2022.

While not part of the Operation School Bell programs, we would like to share we have a long relationship with Tri-Valley Haven Food Pantry. Our volunteers shop weekly for food needed by the pantry. The staples we provide are flour, eggs, sugar, & water. At the request of Tri-Valley Haven administration, we have often also provided protein such as chicken or group beef.

City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton Child Abuse Intervention

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available
Deadline: 3/11/2021

CALICO Center

Pleasanton Child Abuse Intervention

USD\$ 11,000.00 USD\$ 11,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/4/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Nadia Bueno

2. Title:

Child Interview Specialist/Victim Services Coordinator

3. Telephone:

510-895-0702

4. E-Mail:

nadia@calicocenter.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

The project activity is under way for the dates of 07/01/21 thru 12/31/21. During this time CALICO conducted 5 interviews for children between the ages of 5-16 and provided family support services to 5 caregivers.

GOAL 1: Minimize trauma to abused children

1a. 100% of children interviewed felt a positive/neutral about their experience.

1b. 80% of caregivers will indicate a favorable response to their child's treatment.

GOAL 2: Improve coordination of child-abuse case investigations among multiple agencies

2a. A multi-disciplinary team (comprised of a prosecutor, Pleasanton detective, and/or child welfare worker) will observe at least 75% of interviews. 100% of interviews were observed by an MDT.

2b. At least 70% of children eligible for a forensic medical exam will receive one. 100% of eligible children received one.

2c. Monthly Case Review meetings will be held at least 10 times per year to review select cases in depth. 2 meetings were held this quarter.

GOAL 3: Improve the mental health of caregivers.

3a. An FA will conduct an on-site crisis assessment with at least 75% of families. 85% of caregivers received on-site crisis assessment.

3b. An FA will initiate a California Victim Compensation Program (CalVCP) application (or ensure one was already completed) on behalf of at least 50% of caregivers. 75% of caregivers had an application initiated.

3c. An FA will contact at least 75% of caregivers by phone after they leave CALICO. 100% of caregivers were called.

Goal 4: Improve the mental health of victims

- 4a. An FA will provide at least 75% of caregivers with psycho-education on the effects of trauma on children. 80% of caregivers received psycho-education.
- 4b. An FA will assist at least 75% of families with a CalVCP application on behalf of the child to provide funds for counseling. 80% of children had an application initiated.
- 4c. An FA will refer at least 75% of children to applicable mental health services. 75% of children were referred.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

We continue to navigate how to best serve children in-person while still keeping our staff and team members safe and healthy.

Families continue to struggle financially and with finding affordable housing. As a result, we have received funding to purchase additional gift cards and vouchers to give to clients to help them meet their basic needs.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

All children in Pleasanton deserve to have a non-traumatic, coordinated, evidence-based response to any disclosure of abuse. CALICO proved it meets this community need as it obtained re-accreditation by the National Children's Alliance during this grant period. In addition, CALICO provided child-friendly, evidenced based interviewing services to all Pleasanton children referred to it. The high rate of satisfaction demonstrated by these children in their exit interviews shows CALICO is successful at creating a safe and welcoming environment and experience for children experiencing great trauma.

Moreover, every child deserves to have their caregiver supported. Research shows that one of the most effective ways to support children is to support their caregivers. Thus, to respond better to our victims, CALICO has created an integrated system with the Center for Child Protection at UCSF Benioff Children's Hospital Oakland to ensure that the same information and applications, including CalVCP application, are given to caregivers at both locations, ensuring a seamless continuity of services. Therefore, whether a child presents first at CALICO or at the hospital, the response and information they are given are similar in nature.

In addition, in order to ensure that CALICO was being referred all the cases eligible for CALICO services, CALICO staff met with all law enforcement jurisdictions as well as CPS to answer any questions about who may be brought to CALICO, how to refer children to CALICO and to ensure that all of CALICO's partners were aware of CALICO's pager number so that they could schedule an emergency after-hours or weekend interview if needed. CALICO also developed a brochure that investigators may give caregivers explaining the CALICO process, what to tell their child about CALICO and directions to CALICO's offices.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

10	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	10 total to date
10.00	TOTAL	10.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

2	Extremely Low Income (<30% Median)	2 total to date
	Very Low Income (30% to 50% Median)	
8	Low Income (50% to 80% Median)	8 total to date
	Moderate Income and Above (>80% Median)	
10.00	TOTAL	10.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

7	White	7 total to date
0	White + HISPANIC/LATINO	0 total to date

0	Black/African American	0 total to date
0	Black/African American + HISPANIC/LATINO	0 total to date
0	Asian	0 total to date
0	Asian + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native	0 total to date
0	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
0	Native Hawaiian/Other Pacific Islander	0 total to date
0	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
0	American Indian/ Alaskan Native and White	0 total to date
0	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
0	Asian and White	0 total to date
0	Asian and White + HISPANIC/LATINO	0 total to date
0	Black/African American and White	0 total to date
0	Black/African American and White + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native and Black/African American	0 total to date
0	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
3	Other/Multi Racial	3 total to date
0	Other/Multi Racial + HISPANIC/LATINO	0 total to date
10.00	TOTAL	10.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

0	Seniors (62 and older)	0 total to date
0	People with Disabilities	0 total to date
2	Female-Headed Households	2 total to date
5	Youth	5 total to date
0	Homeless	0 total to date
7.00	TOTAL	7.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton Community Jobs Support - 2021-22

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Chabot-Las Positas Community College District

Pleasanton Community Jobs Support - 2021-22

USD\$ 14,055.00 USD\$ 14,055.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/28/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Sarah Holtzclaw (for Alcian Lindo)

2. Title:

Dir. of Apprenticeship Programs (for TVCC Program Manager)

3. Telephone:

925-416-5136

4. E-Mail:

sholtzclaw@clpccd.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

The Career Center is diligently serving Pleasanton and Tri-Valley residents in their job search. We did not stop when the pandemic hit and have been advising job seekers through counseling, workshops, and job club all the while.

We also continued to serve the local businesses through our job board and hiring events. We held a large in-person job fair in collaboration with the Tri-Valley Chamber Alliance, including all 5 chambers. We were able to utilize our large new office space to socially distant and host 45 employers. We stepped up our participation with the chambers as well, including Pleasanton.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

The pandemic offered a number of challenges for the Career Center in the latter half of 2021. These challenges were not demonstrably different than the previous reporting for the last fiscal year. However, the employment market was turned on its head in the latter part of 2021 when employers were opening their doors for job seekers but job seekers were hesitant to return to work. This means that we did not see as many clients as we'd planned to in the first half of the year and will likely fall short of our annual goal if the market and economy does not open further in the second half of the year.

All of TVCC services remained online during the reporting period. Though TVCC did open its door its new Pleasanton location for special events and typing tests. Limited in-person counseling and orientation workshops also happened at the new location.

Also, early in the fall, TVCC hosted a large, in-person job fair in collaboration with all 5 Tri-Valley Chambers of Commerce. With the new variant, however, these events are back to virtual.

Lastly, the Career Center has a management transition at the beginning of the fiscal year. With this change, there was a time for the new Program Manager to be brought up to speed and to create her own processes. She and the team are making changes to the English version of the TVCC website prior to translating it into Spanish as is one of the goals of this year's funding. Since TVCC did not receive funding from the City of Livermore, there was not enough to translate the website and all the tip sheets into 2 languages. Given our clientele, we will focus on Spanish translations for a critical few tip sheets and the website in the second half.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

The pandemic is the trend. It changes all the time. Employers are looking to hire but job seekers are 1) choosier than they used to be, and 2) don't want to go back to work just yet. Though employers are raising wages to what is likely unsustainable levels right now, they are competing for the same few job seekers. Our live job fair, for example, had 45 employers and 37 job seekers.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

70	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	70 total to date
70.00	TOTAL	70.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

17	Extremely Low Income (<30% Median)	17 total to date
3	Very Low Income (30% to 50% Median)	3 total to date
7	Low Income (50% to 80% Median)	7 total to date
43	Moderate Income and Above (>80% Median)	43 total to date
70.00	TOTAL	70.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

39	White	39 total to date
13	White + HISPANIC/LATINO	13 total to date
5	Black/African American	5 total to date
	Black/African American + HISPANIC/LATINO	
9	Asian	9 total to date
	Asian + HISPANIC/LATINO	
	American Indian/Alaskan Native	
	American Indian/Alaskan Native + HISPANIC/LATINO	
	Native Hawaiian/Other Pacific Islander	
	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
	American Indian/ Alaskan Native and White	
	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
	Asian and White	
	Asian and White + HISPANIC/LATINO	
	Black/African American and White	
	Black/African American and White + HISPANIC/LATINO	
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
4	Other/Multi Racial	4 total to date
	Other/Multi Racial + HISPANIC/LATINO	
70,00	TOTAL	70.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

4	Seniors (62 and older)	4 total to date
1	People with Disabilities	1 total to date
11	Female-Headed Households	11 total to date
	Youth	
	Homeless	
16.00	TOTAL	16.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new

and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton EITC Support Program, 2021-22

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available

Deadline: 3/11/2021

Chabot-Las Positas Community College District

Pleasanton EITC Support Program, 2021-22

USD\$ 10,015.00 USD\$ 10,015.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/28/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Sarah Holtzclaw (for Alcian Lindo)

2. Title:

Dir. of Apprenticeship Programs

3. Telephone:

925-416-5136

4. E-Mail:

sholtzclaw@clpccd.org (alindo@clpccd.org)

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

The VITA program is in the planning stages. Taxes actually are not performed until the third and fourth quarters of the grant cycle.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

At this point, our coordinator and her core volunteers are attending planning meetings and working with key volunteers and the United Way to determine the best way forward given the continued pandemic and the need for socially distant services. Currently, the plan is to offer both in-person and fully-virtual services again. The Career Center's new Pleasanton offices offer room in our new computer lab to be socially distant for those who want their return done in person. Otherwise, we will also offer the remote services as in the past 2 seasons.

We have recruited volunteers who will do the virtual work as well as others who will be available to work in person. Volunteers are currently in training be pass their certifications in order to prepare taxes. The training is online throughout January. Tax season officially starts the first week of February.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We are still recruiting volunteers as many are hesitant due to the continuing pandemic. We also were not able to recruit from Las Positas College accounting classes as the classes were online and were not conducive to recruitment. However, we have a core group of volunteers returning who understand the virtual services and will be able to offer outstanding services to the clients as we have in the past.

Also, the news is telling tax payers to be prepared for delays this season as the IRS is still working on returns from last year. They suggest e-filing and doing it early - so we expect the beginning of the season to be busy.

Tax services begin in February and extends through April.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

Persons

Households

1 total to date

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

0	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	0 total to date
0.00	TOTAL	0.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

0	Extremely Low Income (<30% Median)	0 total to date
0	Very Low Income (30% to 50% Median)	0 total to date
0	Low Income (50% to 80% Median)	0 total to date
0	Moderate Income and Above (>80% Median)	0 total to date
0.00	TOTAL	0.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

0	White	0 total to date
0	White + HISPANIC/LATINO	0 total to date
	Black/African American	0 total to date

<input type="text" value="0"/>		
<input type="text" value="0"/>	Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian	0 total to date
<input type="text" value="0"/>	Asian + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian and White	0 total to date
<input type="text" value="0"/>	Asian and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American and White	0 total to date
<input type="text" value="0"/>	Black/African American and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Other/Multi Racial	0 total to date
<input type="text" value="0"/>	Other/Multi Racial + HISPANIC/LATINO	0 total to date
<input type="text" value="0.00"/>	TOTAL	0.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

<input type="text" value="0"/>	Seniors (62 and older)	0 total to date
<input type="text" value="0"/>	People with Disabilities	0 total to date
<input type="text" value="0"/>	Female-Headed Households	0 total to date
<input type="text" value="0"/>	Youth	0 total to date
<input type="text" value="0"/>	Homeless	0 total to date
<input type="text" value="0.00"/>	TOTAL	0.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

n/a

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

n/a

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

n/a

City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Homelessness Prevention and Family Stabilization Program

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available
Deadline: 3/11/2021

CityServe of the Tri-Valley

Homelessness Prevention and Family Stabilization Program

USD\$ 80,000.00 USD\$ 80,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/5/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Christine Beitsch-Bahmani

2. Title:

CEO

3. Telephone:

925-222-2273

4. E-Mail:

christine@cityservecares.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Our team continues to work with the Pleasanton Unified School District social workers to serve individuals and families that are in need of help during a crisis and into a place of stability.

In August of 2021, CityServe was given the opportunity to serve as an application coordinators for the County Rental Assistance Program. Working in collaboration with the county we have served an additional 58 Clients with collecting all the documents needed to apply.

17 Clients have provided documents and are currently awaiting approval.

25 Clients have been approved and will receive assistance with back rent owed. Our care coordinators funded by Pleasanton have worked with our application coordinators to further assist families beyond rental assistance.

We have also focused on supporting our clients transitioning between being unsheltered to moving into the Goodness Village. Our goal is to help them create connections with their new case managers and support system on site. We have Set up check in times with clients at the 30 day, 3 Month, 6 Month and 1 Year marker of becoming housed there.

Our team continues to problem solve through issues as needed with the new case manager from The Goodness Village and the client when issues arise that will take a toll on a client's stability.

October 2021, Opened pop up location at the Pleasanton Library to be able to engage the community and connect individuals to services.

November 2021. Opened a satellite office to be able to do in person care sessions by appointment only. The ERAP Coordinators are also available to assist clients here by appointment only.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

No delay related to this project. All challenges that were faced were due to a lack of resources listed below in number 7.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We must work to ensure that clients have long term stability and can grow through a crisis and come out stronger.

Covid 19 has created many obstacles:

1. For individuals and families related to the need for child care during non weekly regular business hours.
2. Landlords are selling rental properties and it is affecting long time residents that fit the following category
3. Seniors on a fixed income.
4. Families and individuals in need of credit repair.
5. There is an increase in abuse within households since March of 2020. This causes a problem for children and parents.
6. A credit repair nonprofit agency is needed in the Tri-Valley. The closest location clients can currently go is Fremont.
7. Higher need for mental health resources across the board for all ages.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

<input type="checkbox"/> Persons	
<input checked="" type="checkbox"/> Households	1 total to date

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

147	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	147 total to date
147.00	TOTAL	147.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

116	Extremely Low Income (<30% Median)	116 total to date
21	Very Low Income (30% to 50% Median)	21 total to date
10	Low Income (50% to 80% Median)	10 total to date
0	Moderate Income and Above (>80% Median)	0 total to date
147.00	TOTAL	147.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

35	White	35 total to date
9	White + HISPANIC/LATINO	9 total to date
19	Black/African American	19 total to date
0	Black/African American + HISPANIC/LATINO	0 total to date
15	Asian	15 total to date
0	Asian + HISPANIC/LATINO	0 total to date

1	American Indian/Alaskan Native	1 total to date
0	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
0	Native Hawaiian/Other Pacific Islander	0 total to date
0	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
0	American Indian/ Alaskan Native and White	0 total to date
0	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
0	Asian and White	0 total to date
0	Asian and White + HISPANIC/LATINO	0 total to date
1	Black/African American and White	1 total to date
0	Black/African American and White + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native and Black/African American	0 total to date
0	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
27	Other/Multi Racial	27 total to date
40	Other/Multi Racial + HISPANIC/LATINO	40 total to date
147.00	TOTAL	147.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

7	Seniors (62 and older)	7 total to date
1	People with Disabilities	1 total to date
18	Female-Headed Households	18 total to date
0	Youth	0 total to date
0	Homeless	0 total to date
26.00	TOTAL	26.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Hively Community Resources

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00
Available
Deadline: **3/11/2021**

Hively

Hively Community Resources

USD\$ 25,000.00 USD\$ 25,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/13/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Vanessa Dilks

2. Title:

Director of Community Services

3. Telephone:

925-595-5177

4. E-Mail:

vdiiks@behively.org

PROJECT / PROGRAM STATUS**5. Describe the current status of your project/program and any significant actions taken during the reporting period.**

As of December 31st, 2021 the Hively Family Resource Center has provided services to 61 Pleasanton households. Since July 2021, Hively has facilitated 6 large distributions. Many of the Pleasanton residents returning each month. This results in Pleasanton residents receiving services from the Hively Family Resource Center 415 times in 6 months.

Hively's new Family Resource Center opened in Winter of 2021 and clients are now able to visit the Family Resource Center at their availability. The Hively FRC will provide a one-stop shop for families to obtain all the basic necessities they need - all under one roof for maximum convenience and accessibility. The Diaper Pantry provides diapers, wipes, and early literacy materials; the Community Closet provides new and gently used clothing, shoes, books and housewares; and the Food Pantry provides food and other basic necessities. All the resources are provided free of charge to families in need. Families may choose what they want and take what they need for a dignified shopping experience.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

N/A

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

For the past two years, Hively has had to have families stand in long lines in order to pick up the items they needed to support their families. Each month, the line continued to grow and the need was clear. It was a need that Hively couldn't meet onsite at our office. The need was too big. Our community needed a place where they could go and feel comfortable and not feel like they were there for a handout. They deserved a dignified shopping experience, not to stand in a long line with their family on a random Saturday in the month.

In response to this need, Hively opened our first Family Resource Center in Dublin where families can shop for diapers, clothing, food, and other various items on their terms.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

 Persons

 Households

1 total to date

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

61	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	61 total to date
61.00	TOTAL	61.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

44	Extremely Low Income (<30% Median)	44 total to date
11	Very Low Income (30% to 50% Median)	11 total to date
5	Low Income (50% to 80% Median)	5 total to date
1	Moderate Income and Above (>80% Median)	1 total to date
61.00	TOTAL	61.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

7	White	7 total to date
9	White + HISPANIC/LATINO	9 total to date
5	Black/African American	5 total to date
	Black/African American + HISPANIC/LATINO	
9	Asian	9 total to date
2	Asian + HISPANIC/LATINO	2 total to date
	American Indian/Alaskan Native	

	American Indian/Alaskan Native + HISPANIC/LATINO	
	Native Hawaiian/Other Pacific Islander	
	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
	American Indian/ Alaskan Native and White	
	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
	Asian and White	
	Asian and White + HISPANIC/LATINO	
	Black/African American and White	
	Black/African American and White + HISPANIC/LATINO	
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
17	Other/Multi Racial	17 total to date
12	Other/Multi Racial + HISPANIC/LATINO	12 total to date
61.00	TOTAL	61.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

2	Seniors (62 and older)	2 total to date
3	People with Disabilities	3 total to date
11	Female-Headed Households	11 total to date
	Youth	
	Homeless	
16.00	TOTAL	16.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

n/a

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

n/a

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

n/a

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program >
Hively Strengthening Families through Trauma Informed Care

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00
Available
Deadline: **3/11/2021**

Hively

Hively Strengthening Families through Trauma Informed Care

USD\$ 25,000.00 USD\$ 25,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/13/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Vanessa Dilks

2. Title:

Director of Community Services

3. Telephone:

925-595-5177

4. E-Mail:

vdilks@behively.org

PROJECT / PROGRAM STATUS**5. Describe the current status of your project/program and any significant actions taken during the reporting period.**

Beginning in September 2021, Hively scheduled an 8 month Trauma Informed Care Series. Each month on the first and third Wednesday of the month Hively CEO, Kelly O'Lague, MSW, facilitates a training and coaching component specific to the monthly topic. Topics include, but are not limited to, Introduction to Trauma Informed Care, Bringing ACEs to Awareness, and the Transformative Nature of Relationships in Trauma-Informed Care.

Additional Trauma-Informed Care training opportunities has been offered in the community. This includes trainings for Dublin High School's Leadership Class, Pleasanton PTSA and CityServe of the Tri-Valley.

As of December 2021, 144 community members have benefited.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Nothing to report at this time.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

With greater awareness around the importance of understanding the effects of trauma-informed care on children and youth, Hively is receiving additional requests for services. After each training, many participants want to discuss their history and experiences with trauma with Hively's CEO, Kelly O'Lague and this results in a number of individualized consultations and coaching sessions.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

Persons

1 total to date

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

<input type="text" value="144"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	144 total to date
<input type="text" value="144.00"/>	TOTAL	144.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

<input type="text" value="24"/>	Extremely Low Income (<30% Median)	24 total to date
<input type="text" value="16"/>	Very Low Income (30% to 50% Median)	16 total to date
<input type="text" value="36"/>	Low Income (50% to 80% Median)	36 total to date
<input type="text" value="68"/>	Moderate Income and Above (>80% Median)	68 total to date
<input type="text" value="144.00"/>	TOTAL	144.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

<input type="text" value="6"/>	White	6 total to date
<input type="text" value="52"/>	White + HISPANIC/LATINO	52 total to date
<input type="text" value="7"/>	Black/African American	7 total to date
<input type="text"/>	Black/African American + HISPANIC/LATINO	
<input type="text" value="72"/>	Asian	72 total to date
<input type="text"/>	Asian + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native	
<input type="text"/>	American Indian/Alaskan Native + HISPANIC/LATINO	
<input type="text"/>	Native Hawaiian/Other Pacific Islander	
<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	

	American Indian/ Alaskan Native and White	
	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
5	Asian and White	5 total to date
	Asian and White + HISPANIC/LATINO	
2	Black/African American and White	2 total to date
	Black/African American and White + HISPANIC/LATINO	
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
	Other/Multi Racial	
	Other/Multi Racial + HISPANIC/LATINO	
144.00	TOTAL	144.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories: Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

7	Seniors (62 and older)	7 total to date
5	People with Disabilities	5 total to date
18	Female-Headed Households	18 total to date
	Youth	
	Homeless	
30.00	TOTAL	30.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

n/a

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

n/a

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

n/a

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Grief Support Services and Volunteer Program

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00

Available

Deadline: **3/11/2021**

Hope Hospice, Inc

Grief Support Services and Volunteer Program

USD\$ 20,000.00 USD\$ 20,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/13/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Jennifer Pettley

2. Title:

Grant Writer

3. Telephone:

925-719-6268

4. E-Mail:

jenniferp@hopehospice.com

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

During this reporting period, the Volunteer Services program implemented a new software system for management of volunteer records, scheduling, and assignments. Program managers can also now conduct through the system email communications, scheduling, tracking, onboarding, uploading of documents and files, and distribution of newsletters, videos and training materials. Volunteers can create their own profile page and keep their contact information updated, and receive onboarding and orientation trainings.

Volunteers returning to in-person visits completed refresher trainings in dementia and home care, and in the use of PPE and in other safety protocols. Trainings in dementia care and bedside vigil continued, and two volunteers assisted with the Grief Dept.'s series of support groups. Works of Hope volunteers prepared 200 pieces of donated artwork for distribution to patients, and others assisted with the holiday card writing and Jade plant distribution projects.

Grief support: Support groups for spousal loss, child loss and general grief issues continued during both quarters. Each group holds weekly sessions for eight weeks. Cohorts of six to a max of 12 attend the groups which are currently held virtually but will resume in-person at our Grief Support Center when it is safe to do so. To help with the growing needs for support, positions were added for an Administrative Assistant and a Grief Support Provider to facilitate groups.

Staff presented a "Handling the Holidays" workshop with eight in attendance at Stoneridge Creek. This program was also presented twice via Zoom.

Our annual Service of Remembrance was also held virtually in which a video montage of photos sent by families was presented and their loved ones' names were called out. Hope nurses, chaplains, social workers and others attended to welcome families to the memorial event.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

As the pandemic continues, safety and PPE training protocols for staff and volunteers remain a priority. Some volunteer trainings are still conducted via Zoom and staff also meets one-on-one in the office to go over protocols as vaccinated volunteers resume in-person visits with vaccinated patients and family members. However, some facilities and board and care homes are still wary of letting non-family members into their facilities so many interactions are still conducted via Zoom or by telephone. When in-person visits at facilities are permitted, they are often time-limited. While volunteer recruitment is ongoing, remote settings are more challenging to engage with new volunteers as we work to establish connections and new relationships.

Grief Support: Support groups continue to be offered on Zoom which sometimes creates challenges

for a participant. In these cases, support is offered individually over the phone by staff. Staff provides on average four 60-minute individual sessions daily.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

During the pandemic, increased social isolation among our patients and families has been a challenge, especially for our memory care patients and their families. Some facilities, and family caregivers still limit visits by non-family members to lower risk of COVID exposure.

During extended periods of isolation, some people lose healthy coping mechanisms and their extended family support, and this can complicate their grief experience, and increase stress and anxiety.

Human connections are more important than ever so our volunteers and staff have been very diligent about continuing contacts by phone, correspondence, email, and even in-person when possible.

Hope continues to receive requests for information from people who want to explore volunteering within our mission of service. Staff holds virtual informational sessions once per month. Those who express further interest meet one-on-one with staff who explore and match volunteers with their interests. Hope has an ongoing need for volunteer holistic therapists: cosmetologists, massage, reiki, and those interested in assisting families in support of a loved one with dementia.

In the grief support department, staff and volunteers have created "Grief Bags" and "Grief Boxes" for children who have had a loss to help them process their grief experience. These items contain arts and crafts items to help engage children as they create a project while processing their feelings. Given out prior to a loss, the bags contain such items as stress balls, bird houses, and plant seed kits. The boxes, which are given following their loved one's death, contain materials for making picture frames or memory bracelets.

Teen groups continue to be held via Zoom, which seems to be a more comfortable platform for this age group than formerly in person with peers. Attendance and participation is often higher.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

Persons

1 total to date

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

92	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	92 total to date
92.00	TOTAL	92.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

	Extremely Low Income (<30% Median)	
	Very Low Income (30% to 50% Median)	
92	Low Income (50% to 80% Median)	92 total to date
	Moderate Income and Above (>80% Median)	
92.00	TOTAL	92.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

5	White	5 total to date
	White + HISPANIC/LATINO	
	Black/African American	
	Black/African American + HISPANIC/LATINO	
	Asian	
	Asian + HISPANIC/LATINO	
	American Indian/Alaskan Native	

<input type="text"/>	American Indian/Alaskan Native + HISPANIC/LATINO	
<input type="text"/>	Native Hawaiian/Other Pacific Islander	
<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
<input type="text"/>	American Indian/ Alaskan Native and White	
<input type="text"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
<input type="text"/>	Asian and White	
<input type="text"/>	Asian and White + HISPANIC/LATINO	
<input type="text"/>	Black/African American and White	
<input type="text"/>	Black/African American and White + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and Black/African American	
<input type="text"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
<input type="text" value="87"/>	Other/Multi Racial	87 total to date
<input type="text"/>	Other/Multi Racial + HISPANIC/LATINO	
<input type="text" value="92.00"/>	TOTAL	92.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories: Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

<input type="text" value="5"/>	Seniors (62 and older)	5 total to date
<input type="text"/>	People with Disabilities	
<input type="text"/>	Female-Headed Households	
<input type="text"/>	Youth	
<input type="text"/>	Homeless	
<input type="text" value="5.00"/>	TOTAL	5.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Legal and Supportive Services for Older Adults

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00

Available

Deadline: **3/11/2021**

Legal Assistance for Seniors

Legal and Supportive Services for Older Adults

USD\$ 7,000.00 USD\$ 7,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/15/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Edita Mercado

2. Title:

Accounting Associate

3. Telephone:

510-832-3040

4. E-Mail:

emercado@lashicap.org

PROJECT / PROGRAM STATUS**5. Describe the current status of your project/program and any significant actions taken during the reporting period.**

From July through December, LAS provided 93 hours of legal services to nine Pleasanton seniors.

Through our Community Education program, we held six presentations at the Pleasanton Senior Center, Stoneridge Creek and Alameda County Fairgrounds to 304 Pleasanton seniors and senior service providers.

LAS' Health Insurance Counseling and Advocacy Program (HICAP) has provided individual Medicare counseling to a total of 39 Medicare recipients at the Livermore Senior Center and Stanford-Valley Care Medical Center.

No significant actions we're taken during this reporting period.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

LAS did not experience any challenges or delays with the program.

LAS is happy to report that during the reporting period we welcomed three new staff members. Kyle Little has been hired to fulfill the role of Legal Advocate, Darren Vaughn is our new CE Advocate and Terri Doyle has joined the HICAP department as HICAP Advocate.

We are saddened to report that our long time CFO, Lenora Merlander, retired in November after having worked at LAS for over 32 years. Also retired is Grace Chang, Medicare Advocate. Grace worked at LAS for over a decade prior to her retirement. Last but not least, Marja Leena-Aaltonen, Legal Advocate, is no longer working for LAS.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Due to the Shelter-In-Place order that was implemented in March of 2020, LAS' Community Education Program has worked to offer virtual presentations. This has created new opportunities to reach our clients in a different manner. The virtual presentations that are now being offered provide the opportunity to reach more seniors, caregivers and senior service providers at a time.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

Persons

1 total to date

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

9	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	9 total to date
9.00	TOTAL	9.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

6	Extremely Low Income (<30% Median)	6 total to date
1	Very Low Income (30% to 50% Median)	1 total to date
1	Low Income (50% to 80% Median)	1 total to date
1	Moderate Income and Above (>80% Median)	1 total to date
9.00	TOTAL	9.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

0	White	0 total to date
0	White + HISPANIC/LATINO	0 total to date
6	Black/African American	6 total to date
0	Black/African American + HISPANIC/LATINO	0 total to date
2	Asian	2 total to date
0	Asian + HISPANIC/LATINO	0 total to date

<input type="text" value="0"/>	American Indian/Alaskan Native	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian and White	0 total to date
<input type="text" value="0"/>	Asian and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American and White	0 total to date
<input type="text" value="0"/>	Black/African American and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="1"/>	Other/Multi Racial	1 total to date
<input type="text" value="0"/>	Other/Multi Racial + HISPANIC/LATINO	0 total to date
<input type="text" value="9.00"/>	TOTAL	9.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

<input type="text" value="7"/>	Seniors (62 and older)	7 total to date
<input type="text" value="6"/>	People with Disabilities	6 total to date
<input type="text" value="4"/>	Female-Headed Households	4 total to date
<input type="text" value="0"/>	Youth	0 total to date
<input type="text" value="0"/>	Homeless	0 total to date
<input type="text" value="17.00"/>	TOTAL	17.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program >
Self-Empowerment & Economic Development Program for Survivors of Domestic Violence and Pleasanton Residents

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00
Available
Deadline: **3/11/2021**

Narika

Self-Empowerment & Economic Development Program for Survivors of Domestic Violence and Pleasanton Residents

USD\$ 20,000.00 USD\$ 20,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/13/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Sanjay Singh

2. Title:

Board Secretary, Narika

3. Telephone:

9259986847

4. E-Mail:

sanjay@narika.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Apart from conducting ongoing SEED and case management sessions for Tri-city areas, we are also continuing to put special focus on our outreach for better implementation of the project. So far, we have launched several social media ads, led distributions, and hosted several online events to raise awareness on Narika's services for the Tri-City area. We also have several in-person workshops and activities underway. The current focus of these activities are job training programs, including Banking Career Training, Basic Computer Skills Training, and 1:1 career counseling sessions

Past sessions have included: Career Development workshop, ESL classes as well as 1:1 consultation on Job search and resume building, additional Banking Career Training sessions, tech field training sessions, best hiring practices panel discussion, 1:1 career counseling sessions

We are also planning an in person workshop(February 06,2022) on career development in Livermore temple where we expect participants from all three cities - Dublin, Pleasanton and Livermore. We have plans to market our services widely, targeting underserved populations especially in the South Asian and immigrant communities.

Outreach to Pleasanton/Tri-Valley organizations through flyer distribution/outreach events are being carried out in association with Alameda County Housing Secure, Bay Area Tamil Manram, Open Heart Kitchen, International Rescue Committee (IRC), Tri-Valley ICC, Tri-Valley Haven, Tri-Valley Desi, LIVERMORE HOMELESS REFUGE, Livermore Temple, Partners for Change, Shepherd's Gate, 99.7 NOW Radio, Radio Zindagi

Targeted online outreach (Facebook, Instagram, Twitter, LinkedIn, Nextdoor, Patch, Tri-Valley Desi, 99.7 NOW Radio, Radio Zindagi)

Organizations reached so far in Tri valley.:

- Tri Valley Haven
- AAUW
- YMCA
- ICC Tri Valley
- Livermore Temple
- Tri - Valley Haven shelter.

6. Describe any challenges or delays encountered with the program/project, as well as any

changes to your program design, operations, and/or staffing.

Some challenges we've faced is having to primarily do virtual events and sessions due to the COVID-19 pandemic, which makes city grants far more difficult to fulfill when you're not able to conduct as many training sessions in person safely. Finding the right people to commit to the time for SEED sessions and activities have been challenging. Also, trying to market virtual sessions to participants within the city has been challenging. We have a good social media presence, but not specific to certain cities. So when we market our virtual sessions through our social media pages, we don't get as wide response as we would like from Pleasanton (or Livermore or Dublin). If the pandemic situation eases, and we are able to conduct more in-person sessions, it would be easier to meet our goals. There is also a zoom fatigue we are seeing in our clients - which again we think will get better once we start in-person training.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Some emerging needs that we're observing is people's increased need for hard skills/training that will move them closer to employment, especially due to COVID-19. As a result, new opportunities our organization is pursuing for our SEED job training program includes providing more opportunities for clients to partake in job training, such as our Banking Career Training with Bankworks, Basic computer skill workshops that will increase their probability for job placements.

We are also finding that basic computer skills are in high demand. So we have steered our training towards adding more computer training.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

5	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	5 total to date
5.00	TOTAL	5.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

<input type="text" value="0"/>	Extremely Low Income (<30% Median)	0 total to date
<input type="text" value="0"/>	Very Low Income (30% to 50% Median)	0 total to date
<input type="text" value="0"/>	Low Income (50% to 80% Median)	0 total to date
<input type="text" value="5"/>	Moderate Income and Above (>80% Median)	5 total to date
<input type="text" value="5.00"/>	TOTAL	5.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

<input type="text"/>	White	
<input type="text"/>	White + HISPANIC/LATINO	
<input type="text"/>	Black/African American	
<input type="text"/>	Black/African American + HISPANIC/LATINO	
<input type="text" value="5"/>	Asian	5 total to date
<input type="text"/>	Asian + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native	
<input type="text"/>	American Indian/Alaskan Native + HISPANIC/LATINO	
<input type="text"/>	Native Hawaiian/Other Pacific Islander	
<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
<input type="text"/>	American Indian/ Alaskan Native and White	
<input type="text"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
<input type="text"/>	Asian and White	
<input type="text"/>	Asian and White + HISPANIC/LATINO	

<input type="text"/>	Black/African American and White	
<input type="text"/>	Black/African American and White + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and Black/African American	
<input type="text"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
<input type="text"/>	Other/Multi Racial	
<input type="text"/>	Other/Multi Racial + HISPANIC/LATINO	
<input type="text" value="5.00"/>	TOTAL	5.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories: Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

<input type="text" value="0"/>	Seniors (62 and older)	0 total to date
<input type="text" value="0"/>	People with Disabilities	0 total to date
<input type="text" value="0"/>	Female-Headed Households	0 total to date
<input type="text" value="0"/>	Youth	0 total to date
<input type="text" value="0"/>	Homeless	0 total to date
<input type="text" value="0.00"/>	TOTAL	0.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

n/a

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

n/a

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

n/a

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Pleasanton Senior Meals

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00

Available

Deadline: **3/11/2021**

Open Heart Kitchen

Pleasanton Senior Meals

USD\$ 70,000.00 USD\$ 70,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/14/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Taylor Hoover-Hart

2. Title:

Executive Assistant

3. Telephone:

925-580-1616

4. E-Mail:

taylor@openheartkitchen.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Open Heart Kitchen is continuing to provide all food assistance services outdoors following the most strict COVID-19 recommendations from the CDC and Alameda County. 1 in 5 residents in Alameda County is experiencing, or is at risk of, food insecurity. We continue to seek out community members in need of our services through media appearances, online and printed materials, and word of mouth recommendations.

In July, 2021 our Senior Meal Program guests were surveyed to assess how comfortable they would be returning to dine-in meal services; 63% of surveyed diners are eager to return to congregate dining. As we plan ahead to the eventual reopening of our dining rooms, we will continue to seek input from our guests in order to avoid situations that would prevent groups from receiving our services due to fear surrounding the virus.

We tailor our services to the lifestyles and preferences of our guests. Our informational materials, including our monthly meal program menus, are offered in Spanish and Chinese. Our menus also evolve quarterly to be more culturally inclusive with the addition of new meals that our guests are familiar with and excited to eat. During this reporting period our team completed an extensive months-long Inclusion, Diversity, Equity, Access, & Liberation (IDEAL) training facilitated by The Center for Excellence in Nonprofits, to make our services more inclusive and accessible for all of our community members.

Open Heart Kitchen had the honor of partnering with the Tri Valley Haven and the Alameda County Community Food Bank to facilitate a drive-thru free grocery program from November, 2020 - December, 2021. The distribution was temporarily relocated to the Pleasanton Senior Center parking lot during this reporting period, run in tandem with our ongoing Senior Meal Program service at that location. We were grateful to provide this crucial service to our community, which would not have been possible without support from the City of Pleasanton.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

We are continuing with the program modifications that we implemented in early 2020 in response to the pandemic and have no additional modifications to report. We are pleased to see the Pleasanton Senior Center reopen its doors to the senior community for in-person services and activities. This reopening has not had a significant impact on the OHK lunch service, aside from exposure to new guests.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Food insecurity has worsened since the pandemic. According to a Feeding America report, "The Impact of the Coronavirus on Food Insecurity," the rate of food insecurity has risen by nearly 5 percent in Alameda County from 9.1% to 13.9% in just two years (Hake, M., E. Engelhard, A. Dewey, & C. Gundersen (2020). The Impact of the Coronavirus on Food Insecurity [Brief series]. Available from Feeding America: www.feedingamerica.org/research/coronavirus-hunger-research).

The Eastern Alameda County 2011 Human Services Needs Assessment cited insufficient availability of meals for the homeless and the working poor as a specific gap in human services. The need for food and nutrition assistance in the Tri-Valley area is growing, and some of the most vulnerable residents, such as the elderly or the homeless, rely on hot meal services because they cannot prepare meals or do not have the facilities to cook for themselves. Our programs strive to help our clients move toward self-sufficiency by providing access to nutritionally adequate prepared meals.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

473	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	473 total to date
473.00	TOTAL	473.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

323	Extremely Low Income (<30% Median)	323 total to date
71	Very Low Income (30% to 50% Median)	71 total to date
43	Low Income (50% to 80% Median)	43 total to date
36	Moderate Income and Above (>80% Median)	36 total to date
473.00	TOTAL	473.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

263	White	263 total to date
33	White + HISPANIC/LATINO	33 total to date
5	Black/African American	5 total to date
0	Black/African American + HISPANIC/LATINO	0 total to date
127	Asian	127 total to date
1	Asian + HISPANIC/LATINO	1 total to date
6	American Indian/Alaskan Native	6 total to date
1	American Indian/Alaskan Native + HISPANIC/LATINO	1 total to date
1	Native Hawaiian/Other Pacific Islander	1 total to date
0	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
0	American Indian/ Alaskan Native and White	0 total to date
0	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
1	Asian and White	1 total to date
0	Asian and White + HISPANIC/LATINO	0 total to date
0	Black/African American and White	0 total to date
0	Black/African American and White + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native and Black/African American	0 total to date
0	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
19	Other/Multi Racial	19 total to date
16	Other/Multi Racial + HISPANIC/LATINO	16 total to date
473.00	TOTAL	473.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories: Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

461	Seniors (62 and older)	461 total to date
41	People with Disabilities	41 total to date
72	Female-Headed Households	72 total to date
0	Youth	0 total to date
1	Homeless	1 total to date
575.00	TOTAL	575.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

n/a

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

n/a

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

n/a

City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Vineyard 2.0 Kitchen Project

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00 Available
Deadline: 3/11/2021

Open Heart Kitchen

Vineyard 2.0 Kitchen Project

USD\$ 210,537.00 USD\$ 210,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/10/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Heather Greaux

2. Title:

Executive Director

3. Telephone:

925.500.8247

4. E-Mail:

heather@openheartkitchen.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

The property owner (HCEB - Tri-Valley BMR) is currently closing financing on the overall project. We hope to break ground in February 2022.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

Most challenges/delays have been associated with closing financing and getting on the City Council schedule.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Fremont Bank awarded OHK a \$250,000 grant for this project.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

Persons

1 total to date

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

0	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	0 total to date
0.00	TOTAL	0.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

0	Extremely Low Income (<30% Median)	0 total to date
0	Very Low Income (30% to 50% Median)	0 total to date
0	Low Income (50% to 80% Median)	0 total to date
0	Moderate Income and Above (>80% Median)	0 total to date
0.00	TOTAL	0.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

0	White	0 total to date
0	White + HISPANIC/LATINO	0 total to date
0	Black/African American	0 total to date
0	Black/African American + HISPANIC/LATINO	0 total to date
0	Asian	0 total to date
0	Asian + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native	0 total to date
0	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
0	Native Hawaiian/Other Pacific Islander	0 total to date
0	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
0	American Indian/ Alaskan Native and White	0 total to date
0	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
0	Asian and White	0 total to date
0	Asian and White + HISPANIC/LATINO	0 total to date
0	Black/African American and White	0 total to date
0	Black/African American and White + HISPANIC/LATINO	0 total to date
0	American Indian/Alaskan Native and Black/African American	0 total to date
0	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
0	Other/Multi Racial	0 total to date
0	Other/Multi Racial + HISPANIC/LATINO	0 total to date
0.00	TOTAL	0.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

0	Seniors (62 and older)	0 total to date
	People with Disabilities	0 total to date

0		
0	Female-Headed Households	0 total to date
0	Youth	0 total to date
0	Homeless	0 total to date
0.00	TOTAL	0.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

n/a

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

n/a

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

n/a

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Meals on Wheels more than a meal

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00

Available

Deadline: **3/11/2021**

Spectrum Community Services

Meals on Wheels more than a meal

USD\$ 40,000.00 USD\$ 40,000.00 Requested

Report 1

Due date (mm/dd/yyyy)

Report 1 not required

✓ Report 1 submitted: 1/14/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Carrie Oldes

2. Title:

Meals on Wheels Program Manager

3. Telephone:

925-483-1989

4. E-Mail:

coldes@spectrumcs.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

We continue to serve all seniors that call. During COVID we had to purchase brown bags for meal delivery. This was a non budgeted expense. We received a Rotary grant and were able to purchase reusable bags. Our clients have adapted well to the change.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

We continue to need volunteer assistance. We are running 18 routes daily program wide. In Pleasanton there are 6 designated routes. We continue to recruit more volunteers.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We continue to pursue any grants that will help us to continue to serve the homebound seniors of Pleasanton. We are looking at new fundraising avenues as well.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

Persons 1 total to date

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated) 32 total to date

TOTAL **32.00 TOTAL**

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

<input type="text" value="17"/>	Extremely Low Income (<30% Median)	17 total to date
<input type="text" value="10"/>	Very Low Income (30% to 50% Median)	10 total to date
<input type="text"/>	Low Income (50% to 80% Median)	
<input type="text" value="5"/>	Moderate Income and Above (>80% Median)	5 total to date
<input type="text" value="32.00"/>	TOTAL	32.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

<input type="text" value="16"/>	White	16 total to date
<input type="text"/>	White + HISPANIC/LATINO	
<input type="text"/>	Black/African American	
<input type="text"/>	Black/African American + HISPANIC/LATINO	
<input type="text" value="1"/>	Asian	1 total to date
<input type="text"/>	Asian + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native	
<input type="text"/>	American Indian/Alaskan Native + HISPANIC/LATINO	
<input type="text"/>	Native Hawaiian/Other Pacific Islander	
<input type="text"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
<input type="text"/>	American Indian/ Alaskan Native and White	
<input type="text"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
<input type="text"/>	Asian and White	
<input type="text"/>	Asian and White + HISPANIC/LATINO	
<input type="text"/>	Black/African American and White	
<input type="text"/>	Black/African American and White + HISPANIC/LATINO	
<input type="text"/>	American Indian/Alaskan Native and Black/African	

	American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
15	Other/Multi Racial	15 total to date
	Other/Multi Racial + HISPANIC/LATINO	
32.00	TOTAL	32.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

32	Seniors (62 and older)	32 total to date
32	People with Disabilities	32 total to date
10	Female-Headed Households	10 total to date
	Youth	
	Homeless	
74.00	TOTAL	74.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

n/a

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

n/a

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

n/a

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Sunflower Hill at Irby Ranch Program Support

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00
Available
Deadline: **3/11/2021**

Sunflower Hill

Sunflower Hill at Irby Ranch Program Support

USD\$ 25,000.00 USD\$ 25,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/12/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Pamela Zielske

2. Title:

Advancement Director

3. Telephone:

925-519-1347

4. E-Mail:

pamela@sunflowerhill.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

The funds from this project are being used to support programming at our first residential community in Pleasanton, Sunflower Hill at Irby Ranch, and our Residential Programs Manager. Completed in September 2020, Sunflower Hill at Irby Ranch is a residential community in Pleasanton providing affordable, independent housing for people with intellectual and developmental disabilities (I/DD) in a welcoming and supportive community.

The abilities and needs of Irby Ranch residents are incredibly diverse. Our multi-disciplinary programs and activities are specifically designed for adults with I/DD, including autism, Down syndrome, cerebral palsy, ADHD, epilepsy, and other chromosomal differences. Working with residents individually or in small cohort settings, our person-centered programs seek to offer each resident a multitude of opportunities to find success.

During this reporting period, our Residential Programs Manager was actively engaged in managing, overseeing, and planning programming for Irby Ranch residents that support independent living. This has included a combination of group sessions and individual coaching centered around building interpersonal communication skills, including how to interact and engage in conflict resolution with neighbors or roommates, emergency response and preparedness, increased opportunities for physical fitness and mental health wellness, building self-advocacy skills, meal planning, healthy eating and simple cooking, pet therapy, accessing public transportation, and personal budgeting. Residents have also been provided with opportunities to build work readiness skills, including learning appropriate email and text messaging etiquette, resume writing, time management skills, and goal setting.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

COVID restrictions have continued to present challenges for in-person programming at Irby Ranch. We transitioned to in-person programs and activities in late June 2021, while still maintaining a strict COVID-related safety protocol to ensure the health and safety of residents and staff. This has included mandatory mask-wearing, increased cleaning and sanitization of all community spaces, and regular symptom surveys. Staff also work to ensure that activities take place with residents engaging in social distancing or utilizing the outdoor spaces at Irby Ranch. In addition, programming has continued to focus on the importance of mask wearing, engaging in social distancing, and proper hygiene.

As COVID cases continue to increase, particularly as a result of the omicron variant, staff have implemented additional practices, including a return to at least some virtual programming on a

temporary basis. Activities and programs over Zoom are challenging for many of our residents, however, staff is able to provide additional technical support as needed. We are confident that we will be able to return to in-person programming on a consistent basis as COVID cases decrease.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

Staff at Irby Ranch have received consistent feedback from residents and caregivers that there is a strong preference for in-person programming and activities. Residents have enjoyed bingo and movie nights, arts and crafts activities, holiday parties, and cooking classes, which all provide opportunities for increased social interaction and building friendships with neighbors. We look forward to continuing to offer a diverse range of in-person programming for residents, as COVID-related restrictions allow.

We have also partnered with the Valley Humane Society in Pleasanton during this reporting period to provide regular pet therapy sessions at Irby Ranch for residents. These sessions have been incredibly popular and beneficial for residents, and we are delighted to be able to continue this partnership in 2022.

Residents have benefitted from increased training regarding emergency response and preparedness as well. This has included having regular opportunities to interact with local first responders. Irby Ranch staff will also provide additional training in 2022 for the Pleasanton Police and Fire Departments regarding best practices for interacting with individuals with I/DD.

In February 2021, we launched the Sunflower Hill blog, which focuses on providing useful tips and activities designed for adults with I/DD. Blog posts feature a monthly Irby Ranch resident spotlight, resident tips for living independently, motivational activities, and adaptive cooking and gardening tips for adults with I/DD. We have found that these blog posts are extremely popular with residents, and they look forward to taking their turn being featured in the resident spotlights. These posts have also garnered consistent positive feedback from members of the community, who enjoy having an opportunity to learn more about our residents' personal stories. As a result, we plan to continue with regular blog posts in 2022.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

Persons

1 total to date

Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include

only new unduplicated clients who were not included in the previous report.

36	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	36 total to date
36.00	TOTAL	36.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

5	Extremely Low Income (<30% Median)	5 total to date
19	Very Low Income (30% to 50% Median)	19 total to date
12	Low Income (50% to 80% Median)	12 total to date
	Moderate Income and Above (>80% Median)	
36.00	TOTAL	36.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

27	White	27 total to date
	White + HISPANIC/LATINO	
3	Black/African American	3 total to date
	Black/African American + HISPANIC/LATINO	
1	Asian	1 total to date
	Asian + HISPANIC/LATINO	
	American Indian/Alaskan Native	
	American Indian/Alaskan Native + HISPANIC/LATINO	
	Native Hawaiian/Other Pacific Islander	

	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
	American Indian/ Alaskan Native and White	
	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
	Asian and White	
1	Asian and White + HISPANIC/LATINO	1 total to date
1	Black/African American and White	1 total to date
1	Black/African American and White + HISPANIC/LATINO	1 total to date
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
1	Other/Multi Racial	1 total to date
1	Other/Multi Racial + HISPANIC/LATINO	1 total to date
36.00	TOTAL	36.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories: Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

	Seniors (62 and older)	
35	People with Disabilities	35 total to date
2	Female-Headed Households	2 total to date
4	Youth	4 total to date
	Homeless	
41.00	TOTAL	41.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program >
Sunflower Hill Program Support for Adults with Developmental Disabilities

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00

Available

Deadline: **3/11/2021**

Sunflower Hill

Sunflower Hill Program Support for Adults with Developmental Disabilities

USD\$ 23,242.00 USD\$ 23,242.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/11/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Pamela Zielske

2. Title:

Advancement Director

3. Telephone:

925-519-1347

4. E-Mail:

pamela@sunflowerhill.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

The Hands-On Garden Group Program at the Sunflower Hill Garden is thriving and continues to provide a medium for educational, therapeutic, and life skills training for adults and teens with intellectual and developmental disabilities (I/DD). During this reporting period, we transitioned from in-person programming for small cohorts of adults with I/DD and their caregivers, to providing weekly or bi-weekly in-person programming for 10 different Tri-Valley adult day, transition, high school, and residential programs. We are currently providing programming to four different groups from Pleasanton, including two classes from Village High School, a class from Amador Valley High School, and a group of residents from Irby Ranch. Each 90-minute session includes a welcome activity, time for individual garden tasks, closing snack, and discussion. Led by knowledgeable staff with a passion for both people and plants, our curriculum continues to address educational, therapeutic, and life-skill topics to grow vital independent living skills.

Our virtual cooking classes have continued during this reporting period and are very popular with program participants. Sunflower Hill Cooking Classes are interactive, live, classes taught via Zoom that build independent living skills through demonstration, repetition, and group activity. All sessions focus on building healthy eating habits and include food creation to enjoy at the close of each class. Participants engage in lessons that teach cooking basics, such as following a recipe, measuring ingredients, practicing safe knife skills, and cooking with heat. During this reporting period, we offered two themed courses over the summer, Around the World Cuisine and Summertime Snacks. We then offered an 8-week skill building course from October-December. Recipes from each session focused on healthy eating, with an emphasis on utilizing fresh, seasonal produce grown in the Sunflower Hill Garden. Spring classes will resume in February.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

COVID restrictions have continued to present challenges for in-person programming in the Sunflower Hill Garden during this reporting period. Our garden team follows a strict COVID-related safety protocol, which includes taking each participant's temperature and conducting a short symptom survey before each session begins. While these steps are necessary to ensure the health and safety of our participants, volunteers, and staff, they do cut into our programming time.

Additionally, our Hands-On Garden Group Program has been impacted by temporary staff shortages at the adult day and transition program level. When these programs experience a lack of staff due to the pandemic, they often need to cancel their program day, because they do not have sufficient staff to transport participants to the garden. Despite the challenges of the pandemic, however, our staff

has continued to be adaptable and provide adults with I/DD with creative and engaging hands-on programming in the garden.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We are continuing to see a tremendous interest in both our virtual and outdoor programming options as the pandemic continues and cases rise with the emergence of new COVID variants. Many returning participants have registered for our cooking classes time and time again.

We have also seen a steady increase in the number of groups that are interested in our weekly or biweekly Hands-On Garden Group Programs in the Sunflower Hill Garden. In the fall, we had more groups interested in programming than spaces available. For our spring session, which will begin in February, we have increased our weekly and bi-weekly openings to better meet this increasing demand for outdoor programming.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

33	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	33 total to date
33.00	TOTAL	33.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

33	Extremely Low Income (<30% Median)	33 total to date
	Very Low Income (30% to 50% Median)	
	Low Income (50% to 80% Median)	

	Moderate Income and Above (>80% Median)	
33.00	TOTAL	33.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

20	White	20 total to date
3	White + HISPANIC/LATINO	3 total to date
	Black/African American	
	Black/African American + HISPANIC/LATINO	
9	Asian	9 total to date
	Asian + HISPANIC/LATINO	
	American Indian/Alaskan Native	
	American Indian/Alaskan Native + HISPANIC/LATINO	
	Native Hawaiian/Other Pacific Islander	
	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	
	American Indian/ Alaskan Native and White	
	American Indian/ Alaskan Native and White + HISPANIC/LATINO	
	Asian and White	
	Asian and White + HISPANIC/LATINO	
1	Black/African American and White	1 total to date
	Black/African American and White + HISPANIC/LATINO	
	American Indian/Alaskan Native and Black/African American	
	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	
	Other/Multi Racial	

	Other/Multi Racial + HISPANIC/LATINO	
33.00	TOTAL	33.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories: Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

	Seniors (62 and older)	
33	People with Disabilities	33 total to date
	Female-Headed Households	
	Youth	
	Homeless	
33.00	TOTAL	33.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Counseling and Legal Services

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00
Available
Deadline: **3/11/2021**

Tri-Valley Haven

Counseling and Legal Services

USD\$ 30,000.00 USD\$ 30,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/12/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Joe Maguigad

2. Title:

Data Manager

3. Telephone:

925-449-5845

4. E-Mail:

joe@trivalleyhaven.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Tri-Valley Haven's Behavioral Health Care Program continues to provide intakes, assessments, crisis intervention and in-person individual and group counseling for adults, teens, and children in the Pleasanton community who have been impacted by sexual assault, domestic violence, homelessness and poverty. TVH would thankfully like to report that we currently do not have anyone on our waiting list for counseling services. The Haven's counseling department provides confidential counseling using videoconferencing technology if preferred by the client due to the current pandemic. TVH continues to offer our 24-hour Crisis line which is the heart of our agency since 1977. All of our counseling services continue to be free of charge to survivors. Our mission is to empower each client by delivering them the information, therapy and resources necessary to keep them safe.

Tri-Valley Haven creates homes safe from abuse, contributes to a more peaceful society, one person, one family, one community (Pleasanton) at a time. Together we build a world without violence.

In-person restraining order clinics resumed at our Pleasanton site as well as at the Livermore community building in July. We continue to offer the option of remote services for clients who prefer that model for safety reasons (both because of their abusive relationships and because of COVID 19 concerns). Our Legal Services Advocate and her volunteers have compiled an updated list of attorneys in the Tri-Valley area who can assist clients with complex legal issues like divorce or immigration at a reduced rate or pro bono.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

There have been no major delays with this project other than one vacant position in the Counseling Department. TVH has been able to use a non-permanent/contracted Clinical Supervisor to over-see our current counselors that need the supervision for their required hours for licensure. Due to the pandemic, Tri-Valley Haven continues to offer and provide virtual individual and group therapy via confidential video conferencing. If a Pleasanton counseling client does not own a computer or smart phone, Tri-Valley Haven loans a laptop to them to make sure their counseling needs are met.

The program has served more Pleasanton clients than can be counted in this grant report. An additional two clients who were counted in the July 2021 report continued to receive services during the current grant cycle. Another two clients did not provide their income levels, so they could not be counted here as "low income". Also, legal services were provided to the 4 Pleasanton residents staying at our Livermore domestic violence shelter during this period.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We have seen a fair number of clients coming back for in-person services such as crisis counseling,

receiving outside resources, participating in our annual holiday food drive and gift-giving events in November (Thanksgiving) and December (Christmas). However, some clients are unvaccinated and contagious COVID variants are still circulating amongst our community members. As a result, some counseling clients are hesitant to attend in-person group therapy inside our community centers. At the same time, clients miss the connection and comradery that they get from an in-person support group. To help our clientele, Tri-Valley Haven was able to successfully offer a virtual domestic abuse/sexual assault support group.

We have seen an overall increase in demand for services now that fewer people feel constrained to shelter in place with abusive partners due to the pandemic. With more freedom to leave the house and/or more privacy when using the phone or computer, callers who experienced abuse during the pandemic are now taking steps to protect themselves and their children from further abuse.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

<input type="text" value="9"/>	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	9 total to date
<input type="text" value="9.00"/>	TOTAL	9.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

<input type="text" value="7"/>	Extremely Low Income (<30% Median)	7 total to date
<input type="text" value="2"/>	Very Low Income (30% to 50% Median)	2 total to date
<input type="text" value="0"/>	Low Income (50% to 80% Median)	0 total to date
<input type="text" value="0"/>	Moderate Income and Above (>80% Median)	0 total to date
<input type="text" value="9.00"/>	TOTAL	9.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

<input type="text" value="4"/>	White	4 total to date
<input type="text" value="0"/>	White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American	0 total to date
<input type="text" value="0"/>	Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="2"/>	Asian	2 total to date
<input type="text" value="0"/>	Asian + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian and White	0 total to date
<input type="text" value="0"/>	Asian and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American and White	0 total to date
<input type="text" value="0"/>	Black/African American and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="3"/>	Other/Multi Racial	3 total to date
<input type="text" value="0"/>	Other/Multi Racial + HISPANIC/LATINO	0 total to date
<input type="text" value="9.00"/>	TOTAL	9.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories: Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

1	Seniors (62 and older)	1 total to date
0	People with Disabilities	0 total to date
2	Female-Headed Households	2 total to date
0	Youth	0 total to date
1	Homeless	1 total to date
4.00	TOTAL	4.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Food Pantry

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00
Available
Deadline: **3/11/2021**

Tri-Valley Haven

Food Pantry

USD\$ 30,000.00 USD\$ 30,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/12/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Joe Maguigad

2. Title:

Data Manager

3. Telephone:

925-449-5845

4. E-Mail:

joe@trivalleyhaven.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Tri-Valley Haven's Food Pantry continues to provide free food and personal necessities to low income, homeless, and "at risk of becoming homeless" Tri-Valley residents. The TVH Food Pantry distributes food each afternoon Monday through Saturday. On average 40-50 households are provided with assistance each weekday and 10 -20 households on Saturdays. The Food Pantry receives a monthly food delivery from the Alameda County Community Food Bank consisting of USDA and Emergency Food Box allocations. Our involvement in the local Grocery Rescue Program includes weekly pickups at Target, Trader Joe's, the Walmart Neighborhood Store, Safeway and Raley's /Nob Hill. This donated food includes fresh bread, meat, fish, eggs and produce. TVH's Food Pantry is also the recipient of food drives sponsored by local churches, businesses and schools. We continue to distribute food to our customers outside in the parking lot. We provide staff and volunteers masks, gloves and sanitizers, and have required all customers to wear face masks. TVH utilizes our Food Pantry not only as a place where people in need can receive free groceries, but also as a venue for providing social services referrals, information about assistance available, informing clients on how to apply for CalFresh, and connecting clients with the appropriate local programs. TVH continues to operate a Mobile Food Pantry providing food at one location in Pleasanton: Ridge View Commons. These efforts assisted individuals who are not able to travel to the food pantry site.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

The Covid-19 pandemic continues to present challenges however we have experienced no delays. Food distribution to our customers remained outside in the parking lot under canopies that are weighed down due to the frequent gust of winds that appear and presents protection from the sun and rain. TVH continues to distribute food on-site at its regular afternoon hours practicing social distancing with the clients. During the reporting period TVH continued to operate its Mobile Food Pantry providing food at five housing complex sites in the Tri-Valley area: three sites in Livermore, one site in Dublin and one site in Pleasanton. Distribution at these sites are on a monthly or bi-monthly schedule.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

The economic fallout that Covid-19 has presented to Tri-Valley area households has resulted in an increase in the number of families in need of food. Tri-Valley Haven's Food Pantry continues to provide any household in need with food (Alameda County Community Food Bank allocations in addition to Grocery Rescue donated food), personal hygiene items and referrals to local social service programs and agencies. New customers, on-going customers and returning customers who had been self-sustaining but unfortunately found themselves requiring help again, continue to

receive our services. We actively network and outreach to the local community to solicit food donations to meet the needs of our program participants. During the reporting period Tri-Valley Haven staff and volunteers continued to provide assistance to Open Heart Kitchen for food distribution efforts at the Pleasanton Senior Center, and more recently at the Workday parking lot on Tuesdays and Thursdays of each week.

Tri-Valley Haven will be relocating its Food Pantry operations to a new and larger location in downtown Livermore in February 2022. We will also be adopting a "Client Choice" model for the distribution of food.

A Client Choice Pantry allows customers to select their own food instead of receiving a prepacked or standard bag of groceries. With this method, clients do not have to take items they already have, do not like, or cannot eat for health or personal reasons.

Benefits of Client Choice pantries include:

- Limits food waste - customers take food they will use and leave the rest for others
- Makes ordering easier - pantries know what popular food to stock
- Upholds the dignity of customers
- Meets customers health needs
- Makes customers feel like they are food shopping for their own food and needs
- Helps pantry staffs get to know customers better
- Reduce time spent pre-packing food items

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

362	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	362 total to date
362.00	TOTAL	362.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

<input type="text" value="360"/>	Extremely Low Income (<30% Median)	360 total to date
<input type="text" value="2"/>	Very Low Income (30% to 50% Median)	2 total to date
<input type="text" value="0"/>	Low Income (50% to 80% Median)	0 total to date
<input type="text" value="0"/>	Moderate Income and Above (>80% Median)	0 total to date
<input type="text" value="362.00"/>	TOTAL	362.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

<input type="text" value="72"/>	White	72 total to date
<input type="text" value="0"/>	White + HISPANIC/LATINO	0 total to date
<input type="text" value="15"/>	Black/African American	15 total to date
<input type="text" value="0"/>	Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="184"/>	Asian	184 total to date
<input type="text" value="0"/>	Asian + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian and White	0 total to date
<input type="text" value="0"/>	Asian and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American and White	0 total to date
<input type="text" value="0"/>	Black/African American and White + HISPANIC/LATINO	0 total to date

<input type="text" value="0"/>		
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="26"/>	Other/Multi Racial	26 total to date
<input type="text" value="65"/>	Other/Multi Racial + HISPANIC/LATINO	65 total to date
<input type="text" value="362.00"/>	TOTAL	362.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

<input type="text" value="217"/>	Seniors (62 and older)	217 total to date
<input type="text" value="18"/>	People with Disabilities	18 total to date
<input type="text" value="133"/>	Female-Headed Households	133 total to date
<input type="text" value="0"/>	Youth	0 total to date
<input type="text" value="5"/>	Homeless	5 total to date
<input type="text" value="373.00"/>	TOTAL	373.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Shiloh

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00

Available

Deadline: **3/11/2021**

Tri-Valley Haven

Shiloh

USD\$ 35,000.00 USD\$ 35,000.00 Requested

Report 1

Due date (mm/dd/yyyy) 1/15/2022

Report 1 not required

✓ Report 1 submitted: 1/8/2022

Un-Submit

GENERAL INFORMATION

1. Name of Person Completing Report:

Joe Maguigad

2. Title:

Data Manager

3. Telephone:

925-449-5845

4. E-Mail:

925-449-5845

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

The program is operating at normal capacity. We continue to keep our main shelter population somewhat lower than full capacity to allow for social distancing and to ensure that no one shares a room with a non-family member. We utilize a second house in Livermore to be able to shelter the full complement of 30 residents as needed.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

There have been no delays in implementing the program or changes to the staff funded by this grant. We continue our efforts to keep clients and staff safe from COVID 19. We work with Alameda County Healthcare for the Homeless to refer shelter residents who have been exposed to COVID 19 to Operation Comfort where they can isolate and receive meals and services until it is safe for them to return. We also hosted a vaccination clinic at our community building on November 30.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

We are in the process of a capital campaign to completely rebuild our domestic violence shelter. The current facility consists of a former school site with antiquated plumbing embedded in concrete and other challenges, and a pre-fabricated house that was never intended to house 12-14 adults and children in crises, which has also had multiple structural issues. In addition to more modern and sturdy residential and office space, we intend to expand shelter capacity from 30 to 45 adults and children, and to have an on-site kennel that will allow survivors to bring their pets with them. Fear for the well-being of pets left behind with an abuser can be a barrier to leaving for survivors. We hope to break ground by Spring 2023.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

5	Number of NEW PLEASANTON CLIENTS served by this	5 total to date
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project during this reporting period (unduplicated).

TOTAL

5.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

Extremely Low Income (<30% Median)

4 total to date

Very Low Income (30% to 50% Median)

1 total to date

Low Income (50% to 80% Median)

0 total to date

Moderate Income and Above (>80% Median)

0 total to date

TOTAL

5.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

White

0 total to date

White + HISPANIC/LATINO

0 total to date

Black/African American

0 total to date

Black/African American + HISPANIC/LATINO

0 total to date

Asian

0 total to date

Asian + HISPANIC/LATINO

0 total to date

American Indian/Alaskan Native

1 total to date

American Indian/Alaskan Native + HISPANIC/LATINO

0 total to date

Native Hawaiian/Other Pacific Islander

0 total to date

Native Hawaiian/Other Pacific Islander +
HISPANIC/LATINO

0 total to date

American Indian/ Alaskan Native and White

0 total to date

<input type="text" value="0"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian and White	0 total to date
<input type="text" value="0"/>	Asian and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American and White	0 total to date
<input type="text" value="0"/>	Black/African American and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Other/Multi Racial	0 total to date
<input type="text" value="4"/>	Other/Multi Racial + HISPANIC/LATINO	4 total to date
<input type="text" value="5.00"/>	TOTAL	5.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:

Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

<input type="text" value="0"/>	Seniors (62 and older)	0 total to date
<input type="text" value="0"/>	People with Disabilities	0 total to date
<input type="text" value="1"/>	Female-Headed Households	1 total to date
<input type="text" value="1"/>	Youth	1 total to date
<input type="text" value="0"/>	Homeless	0 total to date
<input type="text" value="2.00"/>	TOTAL	2.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

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City of Pleasanton

Programs > FY 2021/22 Housing and Human Services Grant Program > Sojourner House

Housing Division

FY 2021/22 Housing and Human Services Grant Program

USD\$ 500,000.00

Available

Deadline: **3/11/2021**

Tri-Valley Haven

Sojourner House

USD\$ 30,000.00 USD\$ 30,000.00 Requested

Report 1

Due date (mm/dd/yyyy)

Report 1 not required

✓ Report 1 submitted: 1/12/2022

[Un-Submit](#)

GENERAL INFORMATION

1. Name of Person Completing Report:

Joe Maguigad

2. Title:

Data Manager

3. Telephone:

925-449-5845

4. E-Mail:

joe@trivalleyhaven.org

PROJECT / PROGRAM STATUS

5. Describe the current status of your project/program and any significant actions taken during the reporting period.

Tri-Valley Haven's Sojourner House continues to provide homeless clients (women, women with children, two parent families with children, men with children) with shelter and support services to help them to overcome the barriers that led to their homelessness and to assist them in securing stable housing. Homeless individuals and families continue to access Sojourner House shelter services through the County's Coordinated Entry system, direct referrals from the Alameda County Social Services Agency and 211. Adult shelter clients are provided case management, group life skills and counseling services. Assessments are made on each client with regards to individual needs, i.e. health, mental health, housing, employment, public entitlements. Case management staff then provides referrals to the appropriate public/private community resources. Counseling services are available to both individuals and families at Tri-Valley Haven's community building, while developmental assessments (Ages & Stages) are available to shelter children age 0-5. Tri-Valley Haven continues as a participant in the Southern Alameda County Housing/Jobs LINKAGES program along with four other shelter providers in the county to secure housing for eligible families. We continue to accept new families/individuals based on the bed space configuration of the shelter in order to provide adequate social distancing. We continue to follow Shelter in Place protocols - all residents are required to limit their time away from the shelter for up to six hours daily for medical needs, food purchases and exercise. Exceptions are made for all working residents. We provide both staff and residents with gloves, masks, cleaning disinfectant and hand sanitizers. Staff utilize a Residents Symptoms Screening Log daily to record health status and body temperature.

6. Describe any challenges or delays encountered with the program/project, as well as any changes to your program design, operations, and/or staffing.

The number of clients served at Sojourner House continues to be affected due to the Covid-19 pandemic. Since March of 2020 we have designated the four shelter bedrooms to either individuals or families in order to practice social distancing. We are receiving fewer calls from the County's AC Fast system for referrals – ACSSA or 211. There are fewer referrals from the Coordinated Entry System as well. Covid-19 continues to provide challenges to both staff and residents. It has become more difficult to fill all available beds at Sojourner House in a timely manner. If residents report having Covid-19 related health symptoms and/or fevers staff refer them to the county's Operation Comfort program for placement into a hotel for isolation and testing. During the reporting period two families and two singles were transferred to Operation Comfort.

7. Describe any trends or emerging needs you are observing in your program/project, as well as new opportunities your organization is pursuing.

As mentioned in the previous section it has become more difficult to fill all available beds at Sojourner House in a timely manner. Covid-19 has certainly played a part in this situation. Through the assistance of Alameda County Healthcare for the Homeless we will soon be receiving COVID-19

home test kits (over the counter antigen tests) to be self-administered by Sojourner House clients. Shelter staff will continue to meet for updates on the COVID-19 surge and to review protocols in order to maintain safety and minimize the spread of COVID-19 at the shelter. These updates and protocols will also be relayed to the shelter residents during Life Skills sessions.

8. Indicate how client data are reported for this program/project.

Please keep consistent for Questions 9 through 12 and with your original application.

- Persons 1 total to date
- Households

9. Provide the number of NEW PLEASANTON CLIENTS served by this program/project during this reporting period (unduplicated):

In the first period, all unduplicated clients are considered to be new. In the following reports, include only new unduplicated clients who were not included in the previous report.

0	Number of NEW PLEASANTON CLIENTS served by this project during this reporting period (unduplicated).	0 total to date
0.00	TOTAL	0.00 TOTAL

CLIENT DATA

10. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 9 above, who met the following income categories:

The total for this table should match the total in Question 9 above.

0	Extremely Low Income (<30% Median)	0 total to date
0	Very Low Income (30% to 50% Median)	0 total to date
0	Low Income (50% to 80% Median)	0 total to date
0	Moderate Income and Above (>80% Median)	0 total to date
0.00	TOTAL	0.00 TOTAL

11. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, by the following race/ethnicity categories.

Total must match Question 10. HUD considers "Hispanic/Latino" an ethnicity and not a separate race.

0	White	0 total to date
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<input type="text" value="0"/>	White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American	0 total to date
<input type="text" value="0"/>	Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian	0 total to date
<input type="text" value="0"/>	Asian + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander	0 total to date
<input type="text" value="0"/>	Native Hawaiian/Other Pacific Islander + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White	0 total to date
<input type="text" value="0"/>	American Indian/ Alaskan Native and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Asian and White	0 total to date
<input type="text" value="0"/>	Asian and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Black/African American and White	0 total to date
<input type="text" value="0"/>	Black/African American and White + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American	0 total to date
<input type="text" value="0"/>	American Indian/Alaskan Native and Black/African American + HISPANIC/LATINO	0 total to date
<input type="text" value="0"/>	Other/Multi Racial	0 total to date
<input type="text" value="0"/>	Other/Multi Racial + HISPANIC/LATINO	0 total to date
<input type="text" value="0.00"/>	TOTAL	0.00 TOTAL

12. Indicate the number of new, unduplicated Pleasanton clients served during this reporting period, as reported in Question 10 above, who identify by the following special categories:
Multiple categories may apply to some clients while none will apply to other clients, so the total for this table DOES NOT need to match Question 10.

Seniors (62 and older) 0 total to date

0		
0	People with Disabilities	0 total to date
0	Female-Headed Households	0 total to date
0	Youth	0 total to date
0	Homeless	0 total to date
0.00	TOTAL	0.00 TOTAL

13. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the accomplishments of the project or program funded with this grant, including details on how the program responded to the needs within the community and any new and creative methods the agency implemented to meet those community needs.

N/A

14. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: Describe the original purpose for this grant. If applicable, explain why our agency did not spend the entire grant.

N/A

15. For CAPER [DO NOT ANSWER UNTIL FINAL REPORT]: List the agencies you collaborated with on this project or program. Describe the nature of the collaboration.

N/A

