

JANUARY 2022

City of Pleasanton: *Default to Renewable 100* *update*



What is EBCE?

East Bay Community Energy (EBCE) is our local power supplier committed to providing Alameda County and the city of Tracy with more renewable energy at lower rates. EBCE reinvests earnings back into the community to create local jobs, administer customer programs, and catalyze sustainable development.

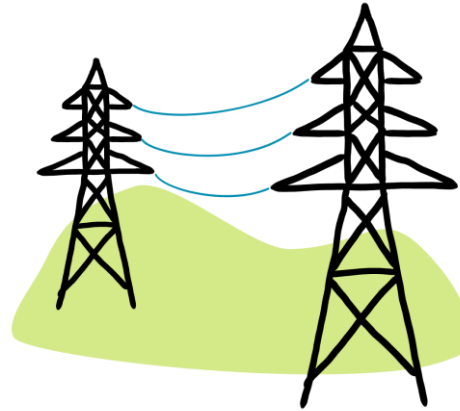


How it Works



EBCE BUYS CLEAN POWER

EBCE buys from, and is building, clean power plants. EBCE sells the power to customers at low rates.



PG&E DELIVERS THE POWER

EBCE's power is delivered to customers by PG&E. Customers pay PG&E for power delivery as they always have.



YOU GET THE POWER AND ALL THE BENEFITS

You benefit from cleaner energy, low rates, local governance, and innovative programs.

What Are My Options?



BRIGHT CHOICE

at least 5% more renewable energy than state requires at rates 1% below PG&E



BRILLIANT 100 RENEWABLE 100

100% carbon free energy including hydropower at the same rates as PG&E
 100% California solar & wind energy at 1 cent per kilowatt-hour above PG&E rates



RENEWABLE 100 PG&E

100% California solar & wind energy at 1 cent per kilowatt-hour above PG&E rates

KEY

- Wind
- Solar
- Hydro
- Biomass & Biowaste, Geothermal, Eligible Hydroelectric
- Other or Unspecified
- Natural Gas
- Nuclear



Rate Transition Schedule 2022

Date	City	Customer Type	New Service
January 2022	Albany, Hayward, Pleasanton	All (except CARE/FERA and Medical Baseline)	Renewable 100
January 2022	Dublin	Residential (except CARE/FERA and Medical Baseline)	Renewable 100
January 2022	Brilliant 100 Customers	All	Bright Choice
January 2022	All other locations	Current Brilliant 100	Bright Choice
March 2022	Berkeley, San Leandro	Residential (except CARE/FERA and Medical Baseline)	Renewable 100
October 2022	Berkeley, San Leandro	Non-residential	Renewable 100

R100 Enrollment Update

	1/25/22			Change from November 2021	
	Total Eligible	Total % Opt Out	Total % Move to/ Stay on BC	% Opt Out	% Move to/ Stay on BC
Albany	7,365	2.99%	12.37%	0.19%	11.25%
Dublin	27,546	5.14%	3.25%	0.30%	3.25%
Hayward	57,951	6.38%	11.20%	0.21%	10.34%
Pleasanton	32,115	4.98%	5.46%	0.76%	4.72%
All EBCE	675,053	5.47%	1.98%	0.12%	1.84%

Pleasanton	Opt out (PG&E)	Opt down ('Move to/Stay on Bright Choice')
Residential accounts	1,468	1,649
Non-residential accounts	130	104

R100 Enrollment Update

Pleasanton (as of 1/25/22)	Eligible Accounts	% opt out	% Move to Bright Choice	Change from Nov. 2021: % Opt out	Change from Nov. 2021: % Move to Bright Choice
Residential	28,131	5.22%	5.86%	0.84%	5.13%
All EBCE (RES)	609,027	5.63%	1.75%	0.13%	1.46%
Non-residential	3,984	3.26%	2.61%	0.21%	1.80%
All EBCE (Non-Res)	66,026	4.00%	4.12%	0.05%	3.94%

EBCE Local Programs

- Transportation Electrification: EV charging station rebates
- Building Electrification & Energy Efficiency: Induction cooking rebates; Low-to-Moderate Income Home EE/BE programs
- Resilient Home: Solar + Storage
- Reach Codes updates: Technical assistance



Thank You!



Questions? Give us a call:

1-833-699-EBCE (3223)



@PoweredbyEBCE



customer-support@ebce.org

Español

ebce.org/es

中文

ebce.org/cn

ADDITIONAL SLIDES



You will receive notifications!

Residents and Businesses will receive notifications!

Be on the lookout for notifications that will inform you about the transition starting in December 2021.

- City newsletters
- Chamber of Commerce updates
- Mail from EBCE
- E-mails from EBCE
- Social media posts
- Print and digital ads



Important Dates – Albany, Dublin, Hayward, Pleasanton Residential Customers

December 22, 2021 – last date to choose Bright Choice and skip any months of service on Renewable 100

January 2022 – first switch dates (with meter read) to Renewable 100. Closure of Brilliant 100

February 2022 – receive first bill on new service, Bright Choice or Renewable 100

What Service Am I On Today?

Check your PG&E Statement



ENERGY STATEMENT

www.pge.com/MyEnergy

Details of East Bay Community Energy Electric Generation Charges

09/02/2021 - 10/03/2021 (32 billing days)

Service For: _____
Service Agreement ID: _____ ESP Customer Number: _____

09/02/2021 - 10/03/2021

Rate Schedule: **B19S-Brilliant 100**

Brilliant 100

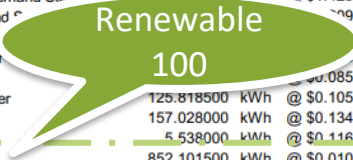
Details of East Bay Community Energy Electric Generation Charges

09/10/2021 - 10/10/2021 (31 billing days)

Service For: _____
Service Agreement ID: _____ ESP Customer Number: _____

09/10/2021 - 10/10/2021

Rate Schedule: B19S-Renewable 100			
Max Part-Peak Demand Summer	_____	@ \$1.42936	\$10.78
Max Peak Demand Summer	_____	@ _____	73.96
Max Peak Demand Winter	_____	@ _____	0.07
Off-Peak Summer	_____	@ _____	46.31
Off-Peak Winter	_____	@ _____	1.77
Part-Peak Summer	125.818500 kWh	@ \$0.10573	13.30
Peak Summer	157.028000 kWh	@ \$0.13463	21.14
Peak Winter	5.538000 kWh	@ \$0.11628	0.64
Renewable100	852.101500 kWh	@ \$0.01000	8.52
Power Charge Indifference Adjustment Credit			-38.67
Franchise Fee Surcharge Credit			-0.39
		Net Charges	137.43
Energy Commission Tax			0.26



Details of East Bay Community Energy Electric Generation Charges

11/01/2021 - 11/15/2021 (29 billing days)

Service For: _____
Service Agreement ID: _____ ESP Customer Number: _____

11/01/2021 - 11/15/2021

Rate Schedule: **B1-Bright Choice**

Off-Peak Summer	364.123900 kWh	@ \$0.10087	\$36.73
Off-Peak Winter	94.713600 kWh	@ \$0.11699	11.08
Power Charge Indifference Adjustment Credit			-21.18
Franchise Fee Surcharge Credit			-0.21
		Net Charges	25.94

Total East Bay Community Energy Electric Generation Charges

\$137.69

Or, call us at 833-699-3223. Press 0 to be connected to a Customer Service Representative.



Commonly Asked Question about Cost Difference

How much more will I pay on Renewable 100?

Our residential customers typically pay \$5-7 more per month for our Renewable 100 service.

Commercial bills vary widely –

	Average Monthly Use (kWh)	Monthly EBCE Bill on Brilliant 100	Monthly EBCE Bill on Renewable 100	Monthly Adder on Renewable 100
Small	2, 250	\$160	\$183	\$23
Medium 1	15,000	\$1,200	\$1,350	\$150
Medium 2	80,000	\$6,000	\$6,800	\$800
Large	320,000	\$22,000	\$25,200	\$3,200

We encourage you to call us if you'd like an estimate for your business. Call us at 1-800-699-3223, press 0 to speak to a representative. Or email us at customer-support@ebce.org.

How to Choose Your Service Plan

Start from your city's special website:

- ebce.org/Albany
- ebce.org/Dublin
- ebce.org/Pleasanton
- ebce.org/Hayward



CUSTOMER TYPE	DEFAULT SERVICE	NEW SERVICE STARTING JANUARY 2022 (NO ACTION NEEDED)	CHOOSE A DIFFERENT SERVICE (ACTION NEEDED)
Residential standard	Brilliant 100	Renewable 100	Choose Bright Choice
Residential with CARE, FERA, or Medical Baseline	Brilliant 100	Bright Choice	Choose Renewable 100
Commercial	Brilliant 100	Renewable 100	Choose Bright Choice

Or, from ebce.org at the top



The screenshot shows the top navigation bar of the ebce.org website. It includes a search bar, a language selector, and menu items for COVID-19 Response, Residents, Businesses, and About EBCE. Below the navigation bar, there is a section titled "Cities going green" with a sub-header "Seven cities select Renewable 100". Underneath, there are two columns of links. The first column includes "Understand your options.", "Compare Service Plans", "Change Your Service" (highlighted in yellow), "Choose PG&E", "Understand Your Bill", and "Rates". The second column includes "Save energy. We can help.", "Solar and Backup Storage", "Energy Efficient Homes", "Electric Cars and Charging", "Clean Power Appliances", and "Energy Bill Assistance".

Change My Plan Webpage

Change My Plan



You can change your service plan any time with EBCE service, or choose PG&E.

To change your service plan you'll need your **PG&E account number**, the **last name or business name tied to the account**, and the **zipcode** tied to the account.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1234567890-1
Statement Date: 11/12/2021
Due Date: 12/03/2021

Options

Select an option

Upgrade your plan

to get 100% renewable energy

[CHOOSE RENEWABLE 100](#) ▶

Come back to EBCE

with no additional cost if you previously opted out.

[CHOOSE EBCE](#) ▶

Lower my bill

Enjoy 1% monthly bill savings with more renewable energy than PG&E

[CHOOSE BRIGHT CHOICE](#) ▶

Keep me here

Some communities are changing their plans to Renewable 100, but you can remain on Bright Choice

[REMAIN ON BRIGHT CHOICE](#) ▶

Switch to PG&E

electric generation service and no longer receive clean energy with lower rates.

[CHOOSE PG&E](#) ▶